

**NYS INDEPENDENT LIVING CENTERS
ANNUAL PERFORMANCE REPORT
SYSTEM CHANGE OUTCOME INVENTORY
OCTOBER 1, 2011 - SEPTEMBER 30, 2012**

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EDUCATION ADVOCACY 2011-2012

| Center | EDUCATION ADVOCACY SYSTEM CHANGE OUTCOME |
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| ALBANY - CDCI | Ichabod Crane Central School District changed the transition planning procedures for students with disabilities to regularly provide information on Independent Living Centers, vocational rehabilitation services, and community based services to the students and their parents. Also, CDCI was permitted to routinely conduct a presentation on its services to the faculty during the Professional Staff Development Day. |
| ALBANY - CDCI | Burnt Hills Ballston Lakes Central School District changed the transition planning procedures for students with disabilities to allow CDCI to regularly participate in the Parent Transition Sessions in order to facilitate a more efficient referral process to Independent Living Center services and community resources. |
| ALBANY - CDCI | Columbia High School in East Greenbush changed its practices to routinely provide to students with disabilities information on Independent Living Centers, vocational rehabilitation services, the Client Assistance Program, and community based services. |
| ALBANY - CDCI | Schenectady High School changed its practices to routinely provide to students with disabilities information on Independent Living Centers, vocational rehabilitation services, and community based services. |
| ALBANY - CDCI | Disability Resource Center at the State University of New York (SUNY) University at Albany changed its practices to permit CDCI to post flyers on all campus bill boards to ensure equal access to services for students with disabilities. The Center's flyers |

provide information regarding policies and procedures to request and receive individual assistance and where to attend accessible groups, seminars and workshops.

AMSTERDAM - RCIL

William B. Tecler Arts in Education Magnet School, an elementary school in Amsterdam, changed its practices to regularly include RCIL-Amsterdam's Assistive Technology Informational Flyer in its school newsletters.

AMSTERDAM - RCIL

Amsterdam High School changed its practices to routinely provide to Individualized Education Program (IEP) students and their parents at the beginning of each school year materials about RCIL-Amsterdam's programs and services.

AMSTERDAM - RCIL

Amsterdam High School incorporated a RCIL-Amsterdam developed independent living presentation for training the Special Education staff.

AUBURN - OFI

Port Byron Central School District changed its practices to incorporate in students with disabilities Individualized Education Programs (IEPs) the use of assistive devices as appropriate.

BINGHAMTON - STIC

STIC staff is a member of the Transition Planning Group for the Otsego-Northern Catskills (ONC) Board of Cooperative Education Services (BOCES).

BINGHAMTON - STIC

Vestal Central School District changed its practice of sending children with significant disabilities to the Board of Cooperative Education Services (BOCES) and established an 8:1:1 classroom in the Middle School. An 8:1:1 classroom specifies a special class staffing ratio of no more than eight students per class, one full-time special education teacher, and one full-time paraprofessional to serve students whose management needs are severe and chronic requiring intensive constant supervision, a significant degree of individualized attention, intervention, and intensive behavior management as well as additional adult support.

BINGHAMTON - STIC

Windsor Central School District established a policy to inform every family that is involved with the Committee on Special Education (CSE) process about Medicaid Service Coordination and other services available to them through STIC.

BINGHAMTON - STIC

STIC staff is a member of the Transition Planning Group for the Delaware-Chenango-Madison-Otsego (DCMO) Board of Cooperative Education Services (BOCES).

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| BINGHAMTON - STIC | STIC was catalyst for the Windsor Central School District, the Handicapped Children's Association in Windsor, and the Windsor Discovery Center to establish a Yoga Train-The-Trainer program for teachers to learn yoga movements and breathing exercises to use with their students with behavioral issues. |
| BRONX - BILS | New York Institute for Special Education in Bronx posted BILS website link on its website under Blindness Resource Center, Blindness. |
| BRONX - BILS | Lavelle School for the Blind in Bronx posted BILS website link and mission statement on its website under Resources, New York Organizations and Resources. |
| BROOKLYN - BCID | William E. Grady Career and Technical Education High School at 25 Brighton 4th Road in Brooklyn implemented the curriculum "Ready for Life" to prepare high school students with disabilities to transition from school to adult life. The curriculum was a collaborative effort of the BCID State Education Department funded Special Education Parent Center as well as the other four State funded Parent Centers that serve each of New York City's five boroughs and the NYC Department of Education, Regional Special Education Technical Assistance Support Center. |
| BROOKLYN - BCID | Clara Barton High School at 901 Classon Avenue in Brooklyn changed its practices to regularly include in the development of an Individualized Education Program (IEP) for student with disabilities the BCID IEP Bill of Rights. |
| BROOKLYN - BCID | William H. Maxwell Career and Technical Education High School at 145 Pennsylvania Avenue in Brooklyn changed its practices to regularly include in the development of an Individualized Education Program (IEP) for student with disabilities the BCID IEP Bill of Rights. |
| BROOKLYN - BCID | Edward R. Murrow High School at 1600 Avenue L in Brooklyn changed its practices to regularly include in the development of an Individualized Education Program (IEP) for student with disabilities the BCID IEP Bill of Rights. |
| BROOKLYN - BCID | Academy for Integrated Learning at 369 K, Adams Street in Brooklyn changed its practices to regularly include in the development of an Individualized Education Program (IEP) for student with disabilities the BCID IEP Bill of Rights. |

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| BUFFALO - WNYIL | City of Buffalo School District established a written agreement for WNYIL to conduct through its Model Transition Mentoring Program weekly transition planning meetings between students with disabilities and adult peers. |
| CORNING - AIM | AIM in partnership with Elmira Heights Central School District and Horseheads Central School District established an annual Community Partners in Special Education Night for parents and professionals working with students in Kindergarten through grade 12. |
| CORTLAND - ATI | Cortland Enlarged City School District changed its practices to regularly include in school newsletters information regarding services offered by the Center. |
| CORTLAND - ATI | ATI's Chief Operating Officer was appointed to the Advisory Committee for the Region 2 Technical Assistance & Continuing Education Center (TACE 2) at State University of New York (SUNY) Buffalo. TACE 2 provides performance-based continuing education services to rehabilitation organizations and personnel in the Rehabilitation Services Administration (RSA) Region 2 who serve persons with disabilities. |
| CORTLAND - ATI | ATI's Community Education Coordinator was appointed to the Stakeholder Panel of the Northeast ADA (NE-ADA) Center at Cornell University in Ithaca. NE-ADA is part of a national network of Americans with Disabilities Act (ADA) training and resource centers funded by the National Institute for Disability and Rehabilitation Research. |
| CORTLAND - ATI | ATI's Youth Transition/Work Readiness Coordinator was appointed to the Cortland City Youth Bureau Advisory Board. |
| HERKIMER - RCIL | Oneida-Herkimer-Madison Board of Cooperative Education Services (BOCES) in Herkimer changed the policies for its Career Exploration class for students with disabilities to include, as a regular part of the class curriculum, visits to the Working Solutions One-Stop Career Center in Herkimer. |
| HERKIMER - RCIL | Little Falls High School changed its procedures to routinely include Center Staff in transition planning meetings for students with disabilities. |
| HERKIMER - RCIL | Little Falls Middle School incorporated into the curriculum for its eighth grade special education class presentations by the Center |

regarding transition planning from school to adult life that included learning self-advocacy skills and how to find employment.

HERKIMER - RCIL

Oneida-Herkimer-Madison Board of Cooperative Education Services (BOCES) in Herkimer incorporated into the curriculum for its Career Exploration class for students with disabilities presentations by the Center regarding transition planning from school to adult life that included learning self-advocacy skills and how to find employment.

ITHACA - FLIC

FLIC staff started serving on the Board of directors of the Center for Transformative Action (CTA) in Ithaca that is an educational non-profit organization affiliated with Cornell University. CTA provides fiscal sponsorship to innovative social change agents in the State, as well as financial, human resources, and grants management services.

JAMESTOWN - SILC

Washington Middle School in Jamestown changed its practices to include in its student curriculum the special needs coloring book approved by SILC to raise disability awareness and sensitivity.

KINGSTON - RCAL

New Paltz Agri-Business Child Development (ABCD) and RCAL established a written agreement for the Center to provide special education trainings in English and Spanish to parents of children with disabilities at ABCD. ABCD provides a year round program of comprehensive early childhood education and social services to children of migrant farm workers and other income eligible agricultural workers.

LONG ISLAND - LICIL

Calhoun High School Committee on Special Education (CSE) in Merrick made a policy and procedure change to routinely include in the development of transition plans for students with disabilities materials about Independent Living Centers, ACCES-VR, and agency linkages.

LONG ISLAND - LICIL

Viscardi Center in Albertson implemented a procedure to increase student awareness of reasonable accommodations by routine distribution of LICIL's publication "The Road to Equal Access: A Partnership Between Students, Faculty and Administrators". The Viscardi Center provides education and employment preparation services to children, adolescents, and adults with disabilities.

MANHATTAN - CIDNY

NYS Education Department changed the implementation plan for the NYS Dignity for All Students Act (Dignity Act) signed into law during September 2010 to include Charter Schools, which were originally excluded. The Dignity Act is designed to assist all

public schools to strengthen their existing policies and develop new policies as needed to protect students.

- MANHATTAN - CIDNY Governor vetoed the mandate relief proposal included in the 2012-2013 State budget that would have allowed local school districts, private schools, and Board of Cooperative Education Services (BOCES) to request waivers from the special education requirement that a school psychologist be included on the Committee on Special Education.
- MASSENA - MILC Center became a member of the Franklin County Community Intervention Partnership. Its purpose is to identify school aged children in need and to provide support services to those children and their families during their elementary years before minor problems become major issues.
- MIDDLETOWN - ILI Valley Central Middle School in Montgomery changed its procedures to facilitate a more efficient referral process for Independent Living Center services and resources for transition aged students who need additional support with activities pertaining to independent living skills.
- NEWBURGH - ILI Newburgh Enlarged City School District in partnership with ILI established an annual Transition EXPO to provide education services and workshops for students and families engaged in transition beyond high school and to facilitate increased participation by students with disabilities in the Committee on Special Education (CSE) process.
- NIAGARA FALLS - ILNC City of Niagara Falls School District established a written agreement for ILNC to conduct through its Model Transition Mentoring Program weekly transition planning meetings between students with disabilities and adult peers.
- NIAGARA FALLS - ILNC Orleans/Niagara Board of Cooperative Education Services (BOCES), Niagara Falls Literacy Zone established a written agreement for ILNC to conduct through its Model Transition Mentoring Program weekly transition planning meetings between students with disabilities and adult peers.
- NIAGARA FALLS - ILNC City of Lockport School District established a written agreement for ILNC to conduct through its Model Transition Mentoring Program weekly transition planning meetings between students with disabilities and adult peers.

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| OLEAN - DIL | Cattaraugus-Little Valley Middle School in Cattaraugus adopted DIL's Disability Sensitivity Awareness Program as a regular part of its student and school personnel curriculum. |
| OLEAN - DIL | Bolivar-Richburg Central School District adopted DIL's Disability Sensitivity Awareness Program as a regular part of its student and school personnel curriculum. |
| PLATTSBURGH - NCCI | Beekmantown Middle School in West Chazy lowered the weight resistance of the doors to comply with the Americans with Disabilities Act (ADA) standards. |
| POUGHKEEPSIE - TRI | Performing Arts Center at Purchase College, State University of New York in Purchase now provides sign language interpreter services to effectively communicate with students who are deaf or hard of hearing. |
| PUTNAM - PILS | Mahopac Central School District changed its procedures to utilize an Educational Audiologist and a teacher of the hearing impaired for special education students attending the Southern Westchester Board of Cooperative Education Services (BOCES) in Rye Brook. |
| PUTNAM - PILS | Carmel Central School District changed its policy of Self-Administration of Medication in the school environment to permit students to self-administer medication under the supervision of an aide. |
| PUTNAM - PILS | Mahopac Middle School changed its practices to routinely include information on Independent Living Services in transition plans for students with disabilities. |
| QUEENS - CIDNY | Governor vetoed the mandate relief proposal included in the 2012-2013 State budget that would have allowed local school districts, private schools, and Board of Cooperative Education Services (BOCES) to request waivers from the special education requirement that a school psychologist be included on the committee on Special Education. |
| QUEENS - CIDNY | NYS Education Department changed the implementation plan for the NYS Dignity for All Students Act (Dignity Act) signed into law during September 2010 to include Charter Schools, which were originally excluded. The Dignity Act is designed to assist all public schools to strengthen their existing policies and develop new policies as needed to protect students. |

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| ROCHESTER - RCIL | North Rose-Wolcott Central School District changed the transition planning policy to require all seniors to meet with the Regional Center for Independent Living (RCIL) and the NYS Office of Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR). |
| ROCKLAND - RILC | A Starting Place, a non-profit therapeutic pre-school in Pearl River, established a written agreement with RILC to conduct ongoing onsite training for parents in advocacy and accessing services for children with autism. |
| ROCKLAND - RILC | Clarkstown High School South in West Nyack changed its practices to permanently add an annual RILC Disability Awareness Training for students. |
| STATEN ISLAND - SICIL | Tottenville High School in Staten Island posted SICIL's information and website link on its website under Instructional Support Services, Transition Services. |
| STATEN ISLAND - SICIL | Wagner College in Staten Island changed its policies to include SICIL's Independent Living Philosophy and Disability Awareness Training presentation as a regular part of its training for teaching staff and students. |
| STATEN ISLAND - SICIL | Tottenville High School in Staten Island changed its policies to allow SICIL staff to participate in the development of transition plans for students with disabilities and to include the Center as a regular participant in the annual open school night for parents. |
| STATEN ISLAND - SICIL | McKee Career and Technical Education High School in Staten Island added SICIL's website link on its website under Guidance. |
| STATEN ISLAND - SICIL | Tottenville High School in Staten Island changed its practices to allow the Center to routinely provide a disabilities sensitivity training, which includes information about independent living philosophy, developed by SICIL to their school personnel. |
| SUFFOLK - SILO | Miller Avenue Elementary School in Shoreham changed its practices to establish an annual disability awareness day for students and school personnel. |
| SYRACUSE - ARISE | Durgee Junior High School in Baldwinsville designated three handicapped accessible parking spaces with access aisles. |
| SYRACUSE - ARISE | Ray Middle School in Baldwinsville posted vertical signs for two handicapped accessible parking spaces and one access aisle. |

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| SYRACUSE - ARISE | Baker High School in Baldwinsville constructed a new accessible entrance with large automatic power-assisted doors, installed an accessible ramp leading from the parking circle, and designated four handicapped accessible parking spaces and two access aisles with vertical signs in the parking circle. |
| SYRACUSE - ARISE | Soule Road Middle School in Liverpool changed its practices to provide accessible lockers as a reasonable accommodation for students with disabilities. |
| SYRACUSE - ARISE | VanBuren Elementary School in Baldwinsville designated two handicapped accessible parking spaces and one access aisle with vertical signs. |
| SYRACUSE - ARISE | Onondaga Community College in Syracuse changed its snow removal practices to ensure all accessible ramps and paths are cleared of snow to provide access for students with disabilities. |
| SYRACUSE - ARISE | ARISE staff was appointed to the New York State Association of Counties (NYSAC) standing committee on Children with Special Needs. NYSAC is a non-profit organization that educates, represents, and advocates on behalf of member counties. NYSAC's standing committees help develop resolutions that become the basis of its legislative program for the year. |
| SYRACUSE - ARISE | Liverpool High School in Liverpool changed its practices to establish an annual disability awareness fair for special education students. |
| SYRACUSE - ARISE | Baker High School in Baldwinsville incorporated into its Health Class curriculum an ARISE Disability Awareness and Sensitivity workshop. The workshop will be routinely offered twice per school and include disability awareness and special education information as well as information about ARISE and ACCES-VR services. |
| SYRACUSE - ARISE | Phoenix Head Start program in Phoenix changed its practices to permanently add an ARISE Disability Awareness and Sensitivity presentation to their preschool curriculum. The Phoenix program is conducted by Oswego County Opportunities that operates eight Head Start programs in Oswego County. |
| TROY - ILCHV | School of Public Health at the University at Albany State University of New York (SUNY) changed its practices to annually include in the Master of Public Health (MPH) student curriculum a |

class titled “Preventing Death, Disease and Disability”. The class was collaboratively developed and presented by ILCHV and the NYS Department of Health.

- WATERTOWN - NRCIL NRCIL staff serves on the Lewis County Head Start Health-Family Services Advisory Committee.
- WATERTOWN - NRCIL Sackets Harbor Central School District changed its procedures to routinely include Center staff in transition planning meetings for students with disabilities.
- WHITE PLAINS - WILC Yonkers City School District changed its practices to provide Spanish language interpreters and evaluations and all other paperwork in Spanish to effectively communicate with Spanish speaking parents and special education students.
- WHITE PLAINS - WILC Mount Vernon City School District changed its practices to provide Spanish language interpreters and evaluations and all other paperwork in Spanish to effectively communicate with Spanish speaking parents and special education students.
- WHITE PLAINS - WILC Eastchester Union Free School District changed its practices to provide Spanish language interpreters and evaluations and all other paperwork in Spanish to effectively communicate with Spanish speaking parents and special education students.

EMPLOYMENT ADVOCACY 2011-2012

Center

EMPLOYMENT ADVOCACY SYSTEM CHANGE

- ALBANY - CDCI Roy Matthews TV and Appliance Center in Scotia changed its employment policies and procedures to display employee rights and responsibilities under Title III of the ADA to ensure all staff are fully informed.
- ALBANY - CDCI Schenectady County Community College in Schenectady changed its practices to permit CDCI staff to meet with transitioning graduates regularly once a month in an effort to increase their employment program opportunities.
- ALBANY - CDCI Mental Health Association in Fulton and Montgomery Counties, with offices in Johnstown and Amsterdam, changed its procedures to facilitate a more efficient referral process for Independent Living Center services, Social Security work incentives, the Client Assistance Program and vocational rehabilitation services to assist their consumers to return to work.

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| ALBANY - CDCI | Albany Community Action Partnership (ACAP) in Albany changed its policies to include information on Title I of the Americans with Disabilities Act (ADA) in materials given to all new and existing employees and to routinely review and maintain requests regarding Title II of the ADA. |
| AMSTERDAM - RCIL | Rehabilitation Initiatives (RI), at the Job Training Agency Schenectady County One-Stop, established a formal agreement with RCIL-Amsterdam for the Center to conduct benefits counseling training for consumers on work incentives periodically throughout the year. RI in Ballston Lake is an approved US Social Security Administration Employment Network providing services to Supplemental Security Income (SSI)/Social Security Disability Insurance (SSDI) beneficiaries in Albany, Rensselaer, and Schenectady Counties. |
| BRONX - BILS | BILS established a written arrangement with the Highbridge Community Life Center (HCLC Food Pantry in Bronx (at Sacred Heart Church on Shakespeare Avenue) to provide monthly outreach services including information and referral, benefits advisement and information about employment support programs for participants with disabilities. HCLC works to break the cycle of poverty with 3 program sites in Bronx and 1 in Goshen, Orange County. |
| CORNING - AIM | Chemung County One-Stop Career Center in Elmira established an agreement with AIM for the Center to conduct an advocacy program for person with disabilities twice a month at the One-Stop Career Center. |
| CORTLAND - ATI | Cortland Works Career Center (Cayuga-Cortland Counties One-Stop) changed its practices to routinely include ATI staff in its weekly Job Search workshops at the Career Center. |
| DELAWARE - CCFI | Center was awarded a grant from the Schoharie County Office of Community Services to provide supported employment services to County residents with mental health disabilities. |
| ITHACA - FLIC | Cornell University in Ithaca changed its practices to include Center staff as regular participants in its planning process to improve access and integration for potential employees with disabilities. |
| JAMESTOWN - SILC | Erie 2-Chautauqua-Cattaraugus Board of Cooperative Education Services (BOCES) established a written arrangement with SILC to provide onsite outreach services including benefits advisement and |

employment services to individuals who are disabled and receiving services at the St Susan Center soup kitchen, which is located at the Family Learning Zone at Gateway in Jamestown.

KINGSTON - RCAL

Center was approved for funding through the NYS Office For People With Developmental Disabilities and the NYS Department of Health Medicaid Program to provide a Supported Employment (SEMP) Program.

LONG ISLAND - LICIL

Stop & Shop Supermarket New York Division Human Resources and Labor Relations Office in Aberdeen, New Jersey changed the company's employment application to large print to facilitate the employment process for applicants with visual impairments. The new format was sent to all stores in the Hempstead Long Island area and made available on its internal website. Stop & Shop operates stores in Massachusetts, Rhode Island, New Hampshire, Connecticut, New York and New Jersey.

NEWBURGH - ILI

As a result of ILI's and its subsidiary ILI-Sullivan's participation on the Orange and Sullivan Counties Employment Alliance Network (OSCEAN) transportation subcommittee, the subcommittee partnered with public and private carriers to establish a network that enabled local residents with disabilities to join the local work force on equal terms. The transportation partners include: DZ Taxi of Port Jervis, Visconti Bus Service of Newburgh, Statewide Ambulette Service of Mount Vernon, AmeriCare Transportation of Ferndale, Monticello Yellow Cab, and 511NYRideshare a free public service sponsored by the NYS Department of Transportation.

NEWBURGH - ILI

NYS Commission for the Blind and Visually Handicapped (CBVH) established a contract with ILI for the Center to provide benefits advisement to consumers who are blind or visually impaired and employed or interested in employment.

NEWBURGH - ILI

Loughran's Restaurant and Pub in Blooming Grove changed its hiring practices to include individuals with significant disabilities.

NEWBURGH - ILI

Santer Fitness of Washingtonville changed its hiring practices to include individuals with significant disabilities.

NEWBURGH - ILI

ILI received funding through the NYS Department of Labor (DOL) Disability Employment Initiative (a federally funded three-year program) to improve education, training, and employment opportunities and outcomes for adults with disabilities who are unemployed, underemployed and/or receiving Social Security

disability benefits. DOL established 13 pilot sites at One-Stop Career Centers throughout the State.

- NEWBURGH - ILI
Crystal Run Health Care in Middletown changed its practices to provide sign language interpreters as a reasonable accommodation to employees who are deaf. Crystal Run Health Care is a multi-specialty group practice that serves Orange and Sullivan Counties with its Main Campus in Middletown.
- NEWBURGH - ILI
Chili's Grill and Bar at Harriman Commons in Monroe changed its practices to provide sign language interpreters as a reasonable accommodation to employees who are deaf.
- NEWBURGH - ILI
First Source Solutions USA in Lake Katrine changed its practices to provide sign language interpreters as a reasonable accommodation to employees who are deaf. First Source Solutions USA provides telecommunications, Internet Service, Website Hosting, and Internet-related Services.
- ROCHESTER - RCIL
Ontario Fire Company changed the volunteer membership regulations to accommodate male applicants who are disabled from being required to pass a medical physical examination to being permitted to join the Ontario Firemen's Auxiliary, which has been traditionally for women. The Auxiliary provides assistance and support to the Fire Company whenever the need arises.
- ROCKLAND - RILC
NYS Commission for the Blind and Visually Handicapped (CBVH) established a contract with RILC to provide job coaching and benefits advisement to consumers who are blind or visually impaired and employed or interested in employment.
- ROCKLAND - RILC
US Social Security Administration (SSA) established a contract with RILC to serve as an Employment Network to provide employment services under the Ticket To Work Program.
- SULLIVAN - ILI
Center established a contract with the US Department of Labor, Office of Worker's Compensation Programs to provide Diagnostic Vocational Evaluations to increase the capacity of persons with disabilities to obtain and retain competitive employment.
- SULLIVAN - ILI
As a result of ILI's and its subsidiary ILI-Sullivan's participation on the Orange and Sullivan Counties Employment Alliance Network (OSCEAN) transportation subcommittee, the subcommittee partnered with public and private carriers to establish a network that enabled local residents with disabilities to join the local work force on equal terms. The transportation

partners include: DZ Taxi of Port Jervis, Visconti Bus Service of Newburgh, Statewide Ambulette Service of Mount Vernon, AmeriCare Transportation of Ferndale, Monticello Yellow Cab, and 511NYRideshare a free public service sponsored by the NYS Department of Transportation.

YONKERS - WDOM Au Bon Pain Café at the Westchester Medical Center in Valhalla changed its practices to employ people with disabilities. Au Bon Pain operates two Cafés with one at the Medical Center’s main facility and the other at its Maria Fareri Children's Hospital.

YONKERS - WDOM Putnam Family and Community Services in Carmel established a formal agreement with WDOM to regularly conduct work incentives workshops.

HEALTH CARE ADVOCACY 2011-2012

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| Center | HEALTH CARE ADVOCACY SYSTEM CHANGE OUTCOME |
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| ALBANY - CDCI | Van Schoonhoven Square, a senior community in Waterford, changed its practices for CDCI to regularly provide the Chronic Disease and Self-Management six week workshop to its residents, which is part of the Center’s Healthy Living Program. |
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| ALBANY - CDCI | Visiting Nurse Service of Schenectady and Saratoga Counties (VNS) in Schenectady established a Memorandum of Understanding with CDCI to provide Independent Living services to Schenectady County consumers enrolled in the VNS Health Home program. |
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| ALBANY - CDCI | Community Fathers Inc. in Schenectady established a Memorandum of Understanding with CDCI to provide Independent Living services to their consumers with disabilities. Community Fathers Inc. is a not-for-profit organization that offers support to fathers who are committed to strengthening their role in their children’s lives. |
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| ALBANY - CDCI | Sacred Heart Church in Castleton-on-Hudson changed its practices for CDCI to regularly provide the Chronic Disease and Self-Management six week workshop to its residents, which is part of the Center’s Healthy Living Program. |
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| ALBANY - CDCI | A center staff member was invited to become a member of the Schenectady Aging Service Providers group. |
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| ALBANY - CDCI | CDCI staff member was invited to become a member of the Board of Directors of Community Fathers, Inc. in Schenectady, which is |
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a not-for-profit organization that offers support to fathers who are committed to strengthening their role in their children's lives.

- ALBANY - CDCI
CDCI became a member of the newly established People Empowered & Experiencing Recovery (P. E. E. R) Advisory Board in Schenectady. The Advisory Board brings together recipients of services, providers, administrators and policy makers in the countywide mental health system planning and governance.
- ALBANY - CDCI
Vanderheyden Hall in Wynantskill changed its procedures to facilitate a more efficient referral process for children with special developmental, emotional and behavioral needs to Independent Living services.
- AUBURN - OFI
Cayuga County Department of Health and Human Services (DHHS) in Auburn changed its practices to routinely provide sign language interpreter services for consumers when applying for benefits.
- AUBURN - OFI
Restmour Home For Adults in Auburn now has a 30-minute Handicap Drop-Off Zone that is appropriately marked for two transport vehicles. The City of Auburn changed its parking regulations for this particular zone to accommodate the transition of elderly and/or disabled residents from parked vehicles to their rooms.
- AUBURN - OFI
OFI established a Personal Care Bank (PCB) at the Center to assist consumers to obtain toiletries and cleaning products at no cost and to provide personal hygiene counseling. The PCB is staffed by OFI and outside volunteers with additional funding and in-kind services/products provided by the Cayuga Community Fund, Westminster Presbyterian Church, United Way of Cayuga County, and numerous individuals and businesses.
- BATAVIA - ILGR
Genesee County Office for the Aging established a fee-for-service contract with ILGR to participate in the Community-Based Care Transitions Program to assist identified patients (Medicaid eligible and under 60 years of age) who are being discharged from the United Memorial Medical Center in Batavia to move back into the community.
- BINGHAMTON - STIC
NYS Office for People with Developmental Disabilities changed its procedures from requiring the service coordinators to obtain the Adaptive Evaluations for consumer eligibility to having the Developmental Disabilities Regional Office obtain the Adaptive Evaluations.

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| BINGHAMTON - STIC | State Legislature approved a 2012-2013 State budget that restored most of the proposed cuts to the NY State Department of Health Early Intervention program for infants and toddlers with disabilities and their families. |
| BINGHAMTON - STIC | NYS Department of Health established a "model contract" for the provision of Consumer Directed Personal Assistance (CDPA) services. |
| BINGHAMTON - STIC | STIC was active in the statewide ILC effort that led to New York State selecting the Community First Choice (CFC) option that is part of the 2010 national Patient Protection and Affordable Care Act. CFC will allow the State to offer enhanced personal care services to help people with disabilities and the elderly stay in their homes. |
| BINGHAMTON - STIC | STIC was active in the statewide ILC effort that led to the Governor issuing an Executive Order that established the New York Health Benefit Exchange which is part of the 2010 national Patient Protection and Affordable Care Act. |
| BINGHAMTON - STIC | Curtis Ophthalmology in Vestal provided sign language interpreter services to effectively communicate with persons who are deaf or hard of hearing. |
| BINGHAMTON - STIC | Neuro-Medical Care Associates in Johnson City provided sign language interpreter services to effectively communicate with persons who are deaf or hard of hearing. |
| BINGHAMTON - STIC | STIC staff is a member of the Mental Health Association of the Southern Tier (MHA ST) Peer Advisory Board. MHA ST is a private, non-profit organization in Binghamton that is affiliated with the New York State and National Mental Health Associations |
| BINGHAMTON - STIC | Lourdes Hospital Youth Services in Binghamton changed its practices to accept youth with developmental and mental health disabilities into the prevention and intervention programs for youth and their families. |
| BROOKLYN - BCID | BCID staff was invited to become a member of the Brooklyn Health Disparities Center (BHDC) Community Advisory Board. The goal of BHDC is to reduce health disparities among minorities and new immigrants. BHDC is a joint venture of the State University of New York (SUNY) Downstate Medical Center, the Arthur Ashe Institute for Urban Health, and the Brooklyn Borough |

President's Office.

- BROOKLYN - BCID BCID joined the Save Our Safety Net Coalition that addresses concerns about the proposed redesign of Brooklyn's health care system.
- BUFFALO - WNYIL Center was active in the statewide ILC effort that led to New York State selecting the Community First Choice (CFC) option that is part of the 2010 national Patient Protection and Affordable Care Act. CFC will allow the State to offer enhanced personal care services to help people with disabilities and elderly stay in their homes.
- CORNING - AIM Allegany County Department of Health made available a Braille listing of services for its clinic sites and for the Women, Infants and Children (WIC) Supplemental Nutrition Program and the Cancer Services Program at its main office in Belmont.
- CORNING - AIM Center staff is a member of the Creating Healthy Places to Live, Work and Play Project Committee in Chemung County, which is a NYS Department of Health initiative to promote healthy lifestyles and prevent obesity and type 2 diabetes.
- CORNING - AIM AIM established a Hospital and Residential Health Aide Program that provides one-to-one care to developmentally disabled individuals who are admitted to a hospital or are in a residential home. The program is funded through two fee-for-service contracts with Finger Lakes Developmental Disabilities Service Office (DDSO) in Rochester and Allegany Arc in Wellsville.
- CORNING - AIM AIM established a contract with the Tioga County Department of Social Services to provide a Consumer Directed Personal Assistance (CDPA) Program in Tioga County.
- CORTLAND - ATI ATI's Program Assistant was appointed to the Board of Directors of the Mental Health Association (MHA) of Cortland County in Cortland. MHA is a private, non-profit organization. Its mission is to educate the public about mental illness, to advocate for individuals with mental illness, and to provide support for both individuals and families affected by mental illness.
- CORTLAND - ATI ATI's Youth Transition/Work Readiness Coordinator was appointed to the Cortland County Community Services Board, Chemical Dependency Subcommittee.
- CORTLAND - ATI ATI's Independent Living Coordinator was appointed to the Board

of Directors of Home Care for Cortland County in Cortland that provides home health aide, nursing, and personal care services.

- DELAWARE - CCFI Center established a contract with Concepts of Independence in New York City (through its Albany office at Capital District Center for Independence) to provide Consumer Directed Personal Assistance (CDPA) services in Delaware County.
- GLENS FALLS - SAIL Home Helpers & Direct Link of Amsterdam in Hagaman became a provider of services through the NYS Department of Health Nursing Home Transition and Diversion (NHTD) Medicaid Waiver Program. Southern Adirondack Independent Living in Glens Falls serves as a Regional Resource Development Center (RRDC) for the NHTD Waiver and was a catalyst for organization's application to be a service provider.
- GLENS FALLS - SAIL Community Health Center in Johnstown became a provider of services through the NYS Department of Health Nursing Home Transition and Diversion (NHTD) Medicaid Waiver Program. Southern Adirondack Independent Living in Glens Falls serves as a Regional Resource Development Center (RRDC) for the NHTD Waiver and was a catalyst for organization's application to be a service provider.
- GLENS FALLS - SAIL Residential Resources in Ballston Lake became a provider of services through the NYS Department of Health Nursing Home Transition and Diversion (NHTD) Medicaid Waiver Program. Southern Adirondack Independent Living in Glens Falls serves as a Regional Resource Development Center (RRDC) for the NHTD Waiver and was a catalyst for organization's application to be a service provider.
- GLENS FALLS - SAIL Residential Resources in Ballston Lake became a new provider of services through the NYS Department of Health Traumatic Brain Injury (TBI) Medicaid Waiver Program. Southern Adirondack Independent Living in Glens Falls serves as a Regional Resource Development Center (RRDC) for the TBI Waiver and was a catalyst for organization's application to be service provider.
- GLENS FALLS - SAIL SAIL staff was appointed to the Warren-Washington-Hamilton Long Term Care Council subcommittees for Work Force Development, Civic Engagement, and Transportation.
- GLENS FALLS - SAIL SAIL was awarded by the NYS Department of Health funding to conduct the Money Follows the Person (MFP) Demonstration Identification of and Outreach to Nursing Home Residents Project.

GLENS FALLS - SAIL Home Helpers & Direct Link of Amsterdam in Hagaman became a new provider of services through the NYS Department of Health Traumatic Brain Injury (TBI) Medicaid Waiver Program. Southern Adirondack Independent Living in Glens Falls serves as a Regional Resource Development Center (RRDC) for the TBI Waiver and was a catalyst for organization's application to be service provider.

GLENS FALLS - SAIL NYS Department of Health implemented Regional Resource Development Center (RRDC) Interim Service Coordination designed to expedite consumer enrollment into the Nursing Facility Transition and Diversion (NFTD) Medicaid Waiver program.

GLENS FALLS - SAIL Wesley Evergreen Adult Day Services in Saratoga Springs became a provider of services through the NYS Department of Health Nursing Home Transition and Diversion (NHTD) Medicaid Waiver Program. Southern Adirondack Independent Living in Glens Falls serves as a Regional Resource Development Center (RRDC) for the NHTD Waiver and was a catalyst for organization's application to be a service provider.

GLENS FALLS - SAIL Eddy Visiting Nurse Association in Troy became a provider of services through the NYS Department of Health Nursing Home Transition and Diversion (NHTD) Medicaid Waiver Program. Southern Adirondack Independent Living in Glens Falls serves as a Regional Resource Development Center (RRDC) for the NHTD Waiver and was a catalyst for organization's application to be a service provider.

HARLEM - HILC Forging Ahead for Community Empowerment and Support (FACES) at 317 Lenox Avenue in Harlem changed its staff orientation to include HILC's Disability Sensitivity training. FACES provides comprehensive services to persons living with HIV/AIDS.

HARLEM - HILC St. Luke's-Roosevelt Hospital Center in Manhattan changed its practices to provide American Sign Language (ASL) interpreter services on request for patients who are deaf or hard of hearing and to no longer refer these patients who are victims of domestic violence to deaf focused agencies unless requested by the patient. The Hospital Center consists of St. Luke's Hospital at 114th and Amsterdam and Roosevelt Hospital at 59th and 10th Avenue.

HARLEM - HILC Weight Watchers, at the Dempsey Center at 127 W 127th Street in Harlem, changed its practices to provide American Sign Language

(ASL) interpreter services on request for its meetings for members who are deaf or hard of hearing. Weight Watchers is an international company based in the United States that offers various products and services to assist weight loss and maintenance.

HERKIMER - RCIL

RCIL-Herkimer established a contract with the Otsego County Department of Social Services (DSS) to operate a second Consumer Directed Personal Assistance (CDPA) program in the County to serve veterans with community-based support services. This program is fully funded through the US Department of Veterans Affairs (VA). The contract with DSS is coordinated with Boston College and the VA. The new program is separate and distinct from the CDPA program established by the Center in 2008 to serve persons who are on Medicaid in Herkimer, Otsego and Chenango Counties.

HERKIMER - RCIL

Mohawk Valley Nursing Home in Ilion changed its procedures to routinely include material about the NYS Department of Health Nursing Home Transition and Diversion (NHTD) Medicaid Waiver Program in the information packets that are provided to patients.

ITHACA - FLIC

Ithaca Common Council adopted the use of suicide means restrictions on City-owned and Cornell University bridges. Suicide means restriction on bridges generally consists of a horizontal net system that is attached to the bottom of the bridge and projects out from the sides.

ITHACA - FLIC

Cayuga Medical Center in Ithaca changed its Behavioral Services Unit policies to allow FLIC to provide monthly training to personnel on how to assist patients who are transitioning back into the community.

ITHACA - FLIC

FLIC staff served on the Planning committee for the Ithaca Forum, which is part the Behavioral Health Organization (BHO) Western Region Inpatient forum. The NYS Office of Mental Health and the NYS Office of Alcoholism and Substance Abuse Services conducted a series of regional forums across the State regarding the move toward BHOs and managed care in the areas of mental health and substance abuse services.

ITHACA - FLIC

FLIC established a contract with the Tioga County Department of Social Services to provide a Consumer Directed Personal Assistance (CDPA) Program in Tioga County.

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| JAMESTOWN - SILC | Jamestown Primary Care provided an accessible examination table that is moveable and can be used in any of their examination rooms. |
| JAMESTOWN - SILC | Center staff is a member of the Creating Healthy Places to Live, Work and Play Project Committee in Chautauqua County, which is a NYS Department of Health initiative to promote healthy lifestyles and prevent obesity and type 2 diabetes. |
| KINGSTON - RCAL | NYS Office For People With Developmental Disabilities changed the implementation of the new People First Waiver funded through the Federal Social Security Act from statutory section 1115 for Medicaid demonstration waivers to sections 1915b and 1915c waivers that provide certainty and structure, as well as flexibility, in re-creating the home and community-based services and delivery (section 1915c) and managed care delivery (section 1915b). |
| KINGSTON - RCAL | RCAL was the catalyst for the establishment of the Benefits Advisory Group (BAG) composed of benefits advisors from agencies in Ulster County. Its purpose is to raise the skill level of benefits advisement and to facilitate a more efficient referral process for community based living services, including Independent Living Center services, and resources. |
| KINGSTON - RCAL | NYS Department of Health changed the procedures for the Nursing Home Transition and Diversion (NHTD) Medicaid Waiver Program from requiring original signatures for out of town emergency contacts on the Plan of Protective Oversight to accepting faxed signatures in order to expedite the receipt of out of town signatures. |
| LONG ISLAND - LICIL | Northport Veterans Administration (VA) Hospital changed its procedures to facilitate a more efficient referral process for Independent Living Center services through LICIL and community resources for veterans with disabilities. |
| MANHATTAN - CIDNY | State Legislature approved a 2012-2013 State budget that required prescription pads be modified to indicate if a patient is Limited English Proficient (LEP) and to note their preferred language; chain pharmacies are required to provide translation and interpretation services for LEP consumers; and standardized prescription labels are required to ensure understanding and comprehension especially by LEP individuals. |
| MANHATTAN - CIDNY | State Legislature approved a 2012-2013 State budget that provides |

\$1 million to support expansion of the Nutrition Outreach Education Program (NOEP) to increase enrollment in food assistance programs.

- MANHATTAN - CIDNY State Legislature approved a 2012-2013 State budget that included \$1.35 million for 2012-2013 and an additional \$1.35 million for 2013-2014 (\$2.7 million both years) to amend Medicaid rates for hospital inpatient and outpatient services and for emergency departments, diagnostic and treatment centers, and federally qualified health centers to provide reimbursements for the costs of interpretation services for patients with limited English Proficiency (LEP) and communication services for people who are deaf and hard of hearing.
- MANHATTAN – CIDNY Governor approved legislation for the 2012-2013 State budget that included \$3 million to contract for assistance to elderly and disabled individuals applying for Medicaid.
- MANHATTAN – CIDNY Governor approved legislation for the 2012-2013 State budget that included funding for Patient-Centered Medical Home models to ensure that people with multiple disabling conditions receive primary and preventive care that can reduce the incidence of hospitalization. These models include community-based organizations and provide opportunities for independent living centers to participate.
- MANHATTAN – CIDNY State Legislature approved a 2012-2013 State budget that included \$1 million for 2012-2013 and an additional \$1 million for 2013-2014 (\$2 million both years) to support the New York Health Benefit Exchange data analyses and research to address disparities in health care services and performance on the basis of race, ethnicity, primary language, gender and disability status.
- MANHATTAN - CIDNY State Legislature approved a 2012-2013 State budget that modified the 2011-2012 Medicaid service limitations to provide that a prescriber’s professional opinion prevail for atypical antipsychotics.
- MANHATTAN - CIDNY NYS selected Oxford EPO to serve as its Essential Health Benefits benchmark plan (minimum benefit requirement) for the establishment of the New York Health Benefit Exchange within the NYS Department of Health under the national Patient Protection and Affordable Care Act of 2010. The Oxford EPO plan will be available for individuals and small groups both inside and outside the Exchange and will cover all of the State’s group benefit mandates.

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| MASSENA - MILC | St. Lawrence Psychiatric Center (SLPC), in Odgensburg, Adult Services Unit changed its practices to have discharge planners routinely include MILC's programs and services materials in their discharge planning packets that are provided to patients. Also, SLPC changed it procedures to facilitate a more efficient referral process for Independent Living Center services and resources for patients who are unable to be discharged due to lack of permanent housing. |
| MASSENA - MILC | Malone Mental Health Center, an outpatient program operated by Citizen Advocates, Inc. as part of the North Star Family of Services, changed its practices to have the Supportive Case Management program regularly provide MILC's programs and services materials to new consumers during the intake process. |
| MASSENA - MILC | MILC staff became a member of the Wellness and Recovery Action Planning (WRAP) workgroup affiliated with the Mental Health Association (MHA) of Clinton and Franklin Counties. WRAP is a 12 week training program for individuals with mental health disabilities conducted by MHA at its Recovery Center in Malone. |
| MASSENA - MILC | Mental Health Association of Clinton and Franklin Counties Recovery Center in Malone changed its practices to routinely provide MILC materials to new consumers at intake and assessment. |
| MIDDLETOWN - ILI | Bon Scours Community Hospital in Port Jervis changed its policies and procedures to permit ILI-Middletown Peer Diversion Specialists in the Emergency Room to provide immediate Peer support to patients with mental health issues as they arrive. |
| MIDDLETOWN - ILI | Orange County Jail in Goshen, Orange County Department of Mental Health, and ILI-Middletown established an agreement for the Center to assist inmates with the development of Wellness Action Recovery Plans (WRAP) at the beginning of the release from incarceration process. |
| MIDDLETOWN - ILI | ILI-Middletown Hospital Diversion and Peer Bridge staff is a member of the Community of Solutions Initiative (COSI), which is a collaborative effort in case management in the Newburgh area to assist people with co-occurring mental health and substance abuse diagnosis to access appropriate services. COSI is affiliated with the Orange County Department of Mental Health. |

MIDDLETOWN - ILI Center staff member, who is a mental health peer advocate, became a member of the New York Association of Psychiatric Rehabilitation Services (NYAPRS) Board of Directors and also serves as a regional coordinator.

MIDDLETOWN - ILI Orange Regional Medical Center in Middletown changed its policies and procedures to permit ILI-Middletown Peer Diversion Specialists in the ACCESS center of the hospital to provide immediate Peer support to patients with mental health issues as they arrive.

MIDDLETOWN - ILI ILI-Middletown received funding from the Orange County Department of Mental Health to establish a peer run Hospital Diversion program in collaboration with Mobile Mental Health Services in Newburgh and area hospital emergency departments to reduce recidivism and first time psychiatric admissions.

MIDDLETOWN - ILI ILI and its subsidiary ILI-Middletown in collaboration with Rockland Independent Living Center in New City and PEOPLE, Inc. in Poughkeepsie and Kingston were awarded funding through the NYS Office of Mental Health to establish the Mid-Hudson Regional Recovery Center known as Reach One to serve people with psychiatric diagnoses and/or chemical addiction in Orange, Ulster, Rockland and Dutchess Counties.

NEWBURGH - ILI ILI and its subsidiary ILI-Middletown in collaboration with Rockland Independent Living Center in New City and PEOPLE, Inc. in Poughkeepsie and Kingston were awarded funding through the NYS Office of Mental Health to establish the Mid-Hudson Regional Recovery Center known as Reach One to serve people with psychiatric diagnoses and/or chemical addiction in Orange, Ulster, Rockland and Dutchess Counties.

NEWBURGH - ILI Mental Health Association of Rockland County in Valley Cottage established a written agreement with ILI to for the Center to provide deaf disability awareness and American Sign Language (ASL) training for all of its staff members.

NEWBURGH - ILI Ulster County Department of Health Public Nursing Division established a policy to include as part of the informational packet given to families of infants and toddlers with disabilities material about disability and early intervention/education services in English and Spanish.

NEWBURGH - ILI Greater Hudson Valley Family Health Center (GHVFHC) in Newburgh established an agreement with ILI for the Center to

conduct weekly Wellness Program activities. GHVFHC provides comprehensive primary and preventative health care services.

- NEWBURGH - ILI Kingston Hospital changed its protocol and established an agreement to permit onsite inpatient and emergency room participation of ILI's Mid-Hudson Regional Recovery Center mental health peers to assist in hospital diversion initiatives, discharge planning, and connection to community supports and resources.
- NEWBURGH - ILI Humanamente in Kingston established a policy to include as part of the informational packet given to families of infants and toddlers with disabilities material about disability and early intervention/education services in English and Spanish. Humanamente assists the Hispanic population to improve its quality of life and well-being.
- NIAGARA FALLS - ILNC ILNC was invited to become a member of the Healthy Minds coalition, which was created to provide a peer-related Recovery Center for persons with mental illness in Niagara County.
- PLATTSBURGH - NCCI Evergreen Valley Nursing Home in Plattsburgh changed its practices to improve staff response times to resident's use of call buttons. The facility instituted staff rotation to address a sense of territorialism, many staff felt they did not need to respond to summons from residents "not in their area".
- POUGHKEEPSIE - TRI Brain Injury Association of New York State at 10 Colvin Avenue in Albany now provides sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.
- POUGHKEEPSIE - TRI Hudson Dermatology at 969 Main Street in Fishkill now provides sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.
- POUGHKEEPSIE - TRI Child Abuse Prevention Center at 249 Hooker Avenue in Poughkeepsie now provides sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.
- POUGHKEEPSIE - TRI Professional Radiation Oncology Service (Hudson Valley Oncology Associates) at 19 Cook Street in Poughkeepsie now provides sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.

POUGHKEEPSIE - TRI Elant Nursing Home at 46 Harriman Drive in Goshen now provides sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.

POUGHKEEPSIE - TRI Mental Health America of Dutchess County at 253 Mansion Street in Poughkeepsie now provides sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.

POUGHKEEPSIE - TRI Eastern Orange Ambulatory Surgery Center at 21 Laurel Avenue, Suite 120 in Cornwall now provides sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.

POUGHKEEPSIE - TRI Planned Parenthood of the Mid- Hudson Valley at 17 Noxon Street in Poughkeepsie now provides sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.

POUGHKEEPSIE - TRI Michael Cho, MD, Neurosurgical Specialist, at 207 Washington Street, Suite 202 in Poughkeepsie now provides sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.

POUGHKEEPSIE - TRI Ambulatory Surgery Center at 34 South Bedford Road in Mount Kisco now provides sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.

PUTNAM - PILS PILS Mental Health Independent Living Advocate was invited to become a member of the Board of Directors of the Mental Health Association (MHA) in Putnam County in Brewster. MHA is a non-profit organization that provides community Support services for adults with mental health needs and their families.

PUTNAM - PILS Ten Broeck Commons, a NYMED Health Care Facility, in Lake Katrine changed its policies and procedures to routinely inform residents with disabilities about the availability and funding of long-term home care services.

PUTNAM - PILS Wingate Healthcare in Beacon changed its policies and procedures to routinely inform residents with disabilities about the availability and funding of long-term home care services.

PUTNAM - PILS Putnam Ridge Nursing Home and Rehabilitation Center in North Brewster changed its policies and procedures to routinely inform

residents with disabilities about the availability and funding of long-term home care services.

- PUTNAM - PILS River Valley Care Center in Poughkeepsie changed its policies and procedures to routinely inform residents with disabilities about the availability and funding of long-term home care services.
- PUTNAM - PILS PILS was active in the statewide ILC effort that led to New York State selecting the Community First Choice (CFC) option that is part of the 2010 national Patient Protection and Affordable Care Act. CFC will allow the State to offer enhanced personal care services to help people with disabilities and elderly stay in their homes.
- QUEENS - CIDNY State Legislature approved a 2012-2013 State budget that included \$1 million for 2012-2013 and an additional \$1 million for 2013-2014 (\$2 million both years) to support the New York Health Benefit Exchange data analyses and research to address disparities in health care services and performance on the basis of race, ethnicity, primary language, gender and disability status.
- QUEENS - CIDNY State Legislature approved a 2012-2013 State budget that required prescription pads be modified to indicate if a patient is Limited English Proficient (LEP) and to note their preferred language; chain pharmacies are required to provide translation and interpretation services for LEP consumers; and standardized prescription labels are required to ensure understanding and comprehension especially by LEP individuals.
- QUEENS - CIDNY State Legislature approved a 2012-2013 State budget that modified the 2011-2012 Medicaid service limitations to provide that a prescriber's professional opinion prevail for atypical antipsychotics.
- QUEENS - CIDNY State Legislature approved a 2012-2013 State budget that provides \$1 million to support expansion of the Nutrition Outreach Education Program (NOEP) to increase enrollment in food assistance programs.
- QUEENS - CIDNY State Legislature approved a 2012-2013 State budget that included \$1.35 million for 2012-2013 and an additional \$1.35 million for 2013-2014 (\$2.7 million both years) to amend Medicaid rates for hospital inpatient and outpatient services and for emergency departments, diagnostic and treatment centers, and federally qualified health centers to provide reimbursements for the costs of interpretation services for patients with limited English Proficiency

(LEP) and communication services for people who are deaf and hard of hearing.

- QUEENS - CIDNY NYS selected Oxford EPO to serve as its Essential Health Benefits benchmark plan (minimum benefit requirement) for the establishment of the New York Health Benefit Exchange within the NYS Department of Health under the national Patient Protection and Affordable Care Act of 2010. The Oxford EPO plan will be available for individuals and small groups both inside and outside the Exchange and will cover all of the State's group benefit mandates.
- QUEENS - CIDNY Governor approved legislation for the 2012-2013 State budget that included \$3 million to contract for assistance to elderly and disabled individuals applying for Medicaid.
- QUEENS - CIDNY Governor approved legislation for the 2012-2013 State budget that included funding for Patient-Centered Medical Home models to ensure that people with multiple disabling conditions receive primary and preventive care that can reduce the incidence of hospitalization. These models include community-based organizations and provide opportunities for independent living centers to participate.
- ROCHESTER - RCIL RCIL was active in the statewide ILC effort that led to New York State selecting the Community First Choice (CFC) option that is part of the 2010 national Patient Protection and Affordable Care Act. CFC will allow the State to offer enhanced personal care services to help people with disabilities and the elderly stay in their homes.
- ROCKLAND - RILC RILC in collaboration with Independent Living, Inc. (ILI) in Newburgh and its subsidiary ILI-Middletown and PEOPLE, Inc. in Poughkeepsie and Kingston were awarded funding through the NYS Office of Mental Health to establish the Mid-Hudson Regional Recovery Center known as Reach One to serve people with psychiatric diagnoses and/or chemical addiction in Rockland, Orange, Ulster, and Dutchess Counties.
- ROCKLAND - RILC Monsey Group Home changed its practices to permit RILC to provide at its facility on an ongoing basis a Dual Recovery Support Group for people with mental health and substance abuse issues.
- ROCKLAND - RILC Rockland County Department of Mental Health established a written agreement with RILC to conduct ongoing training for its staff on how to accommodate people with hearing loss.

- STATEN ISLAND - SICIL NYS Office For People With Developmental Disabilities changed the implementation of the new People First Waiver funded through the Federal Social Security Act from statutory section 1115 for Medicaid demonstration waivers to sections 1915b and 1915c waivers that provide certainty and structure, as well as flexibility, in re-creating the home and community-based services and delivery (section 1915c) and managed care delivery (section 1915b).
- STATEN ISLAND - SICIL SICIL became a participating partner with The Staten Island Domestic Violence Response Team (DVRT) Program, and the Center's services are now listed in the DVRT Domestic Violence Resource Guide. DVRT was established by the NYC Mayor's Office to Combat Domestic Violence to promote inter-agency cooperation and communication to improve services to high-risk domestic violence victims.
- STATEN ISLAND - SICIL SICIL received funding through the Northfield Bank Foundation in Staten Island to conduct the Women's Health and Wellness Program for women with disabilities. The program provides a 12-week series of workshops on a continuing basis during the year.
- STATEN ISLAND - SICIL Center was active in the statewide ILC effort that led to the passage and signing into law during January 2012 of State legislation that amends the Mental Hygiene Law to create an abuse prevention notification system. The purpose of this bill is to require the NYS Office For People With Developmental Disabilities (OPWDD) to supply certain information to providers when a criminal background check is requested of a perspective employee or volunteer.
- SUFFOLK - SILO John J. Foley Skilled Nursing Facility in Yaphank changed its practices to permit SILO to conduct an ongoing peer support group for its residents that meets bi-weekly.
- SULLIVAN - ILI ILI-Sullivan staff serves on the Sullivan County Office for the Aging NY Connects Single Point of Entry (SPOE) Long-Term Care Council.
- SYRACUSE - ARISE Clay Medical Center in Liverpool restriped the main parking lot to include five handicapped accessible parking spaces, four adjoining access aisles, and nine vertical signs; added a curb cut for access to the path to the main entrance; installed at the main entrance an automatic push-button door; and for each medical office/suite widened the doors and installed "lever" handles with appropriate

opening force.

- SYRACUSE - ARISE
CNY Internists in Liverpool changed their procedures to routinely include in educational materials provided to patients information about ARISE and Consumer Directed Personal Assistance (CDPA) Program services.
- SYRACUSE - ARISE
Iroquois Nursing Home in Jamesville changed their procedures to routinely include in educational materials provided to patients information about ARISE and Consumer Directed Personal Assistance (CDPA) Program services.
- SYRACUSE - ARISE
Cicero Health Center in Cicero restriped the main parking to include eight handicapped accessible parking spaces, four access aisles, and eight vertical signs; added a curb cut for access to the path to the main entrance; installed at the main entrance a double sliding motion-censored, automatic push-button door; and for each medical office/suite widened the doors and installed "lever" handles with appropriate opening force.
- TROY - ILCHV
Saratoga Hospital in Saratoga Springs revised its Sign Language Assistance Policy for patients who are deaf or hard of hearing to include "live body" interpreters in addition to the VRI (Video Remote Interpreting) service as well as a list of sign language interpreters created by ILCHV.
- TROY - ILCHV
St. Peter's Hospital in Albany implemented policies and procedures to more effectively communicate with patients who are deaf or hard of hearing that included the creation of the position of Communication/Language Access Program Liaison.
- TROY - ILCHV
St. Peter's Hospital in Albany changed its staff training to include a power point presentation regarding the needs of the deaf or hard of hearing patient and family members in a hospital setting. The power point presentation was jointly developed by ILCHV and the Hospital's Communication/Language Access Program Liaison.
- UTICA - RCIL
Staff served on the newly created Mohawk Valley Food Action Network that encourages healthy diets from locally grown or produced foods. The Network is coordinated by Cornell University (in Ithaca) Cooperative Extension of Oneida County (in Oriskany).
- UTICA - RCIL
St. Joseph Nursing Home in Utica changed its procedures to routinely include material about the NYS Department of Health Nursing Home Transition and Diversion (NHTD) and Traumatic

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| | Brain Injury (TBI) Medicaid Waiver Programs in the information packets that are provided to patients. |
| WATERTOWN - NRCIL | Samaritan Medical Center in Watertown changed its practices to permit NRCIL to conduct bi-weekly informational outreach sessions at the in-patient mental health unit. |
| WATERTOWN - NRCIL | NRCIL staff serves on the Jefferson County Committee on Illegal Drugs. |
| WATERTOWN - NRCIL | NRCIL staff serves on the Mountain View Prevention Community Coalition. The Coalition is affiliated with Mountain View Prevention Services in Lowville, which is a non-profit, private agency providing prevention education about alcohol and substance abuse. |
| WATERTOWN - NRCIL | NRCIL was awarded funding by the Lewis County Mental Health Services to provide advocacy and family support services as well conduct a psychosocial club to help participants build social skills. |
| WATERTOWN - NRCIL | NRCIL was awarded funding through the NYS Office of Mental Health to establish a peer based mental health recovery center known as Community Connections to serve individuals living with a mental illness in Lewis County. Services are provided at two locations in Harrisville and Lyon Falls. |
| WHITE PLAINS - WILC | Wartburg Adult Care Community in Mount Vernon changed its policies and procedures to have the admission packet include information about the availability and funding of long-term home care services and the Center's Money Follows the Person (MFP) project "Leave Behind" Informational Card. |
| WHITE PLAINS - WILC | Somers Manor Nursing Home and Rehabilitation Center in Somers changed its policies and procedures to have the admission packet include information about the availability and funding of long-term home care services and the Center's Money Follows the Person (MFP) project "Leave Behind" Informational Card. |
| WHITE PLAINS - WILC | NYS Veterans' Home at the VA Hudson Valley Health Care System-Montrose Campus in Montrose changed its policies and procedures to have the admission packet include information about the availability and funding of long-term home care services and the Center's Money Follows the Person (MFP) project "Leave Behind" Informational Card. |
| WHITE PLAINS - WILC | WILC was active in the statewide ILC effort that led to New York |

State selecting the Community First Choice (CFC) option that is part of the 2010 national Patient Protection and Affordable Care Act. CFC will allow the State to offer enhanced personal care services to help people with disabilities and elderly stay in their homes.

YONKERS - WDOM

New York State Veterans Home in Montrose changed its procedures to routinely include material about the NYS Department of Health Nursing Home Transition and Diversion (NHTD) Waiver Program in the information packets that are provided to patients.

YONKERS - WDOM

White Plains Hospital implemented an improved handicapped accessible parking plan to comply with the Americans with Disabilities Act (ADA).

YONKERS - WDOM

Regency Extended Care Center in Yonkers changed its procedures to routinely include material about the NYS Department of Health Nursing Home Transition and Diversion (NHTD) Waiver Program in the information packets that are provided to patients.

COMMERCE ADVOCACY 2011-2012

Center

COMMERCE ADVOCACY SYSTEM CHANGE

ALBANY - CDCI

Albany County Sheriff's Office changed its in-service training plan for officers and first responders to regularly include a disability awareness and sensitivity training conducted by CDCI.

ALBANY - CDCI

Capital District Transportation Authority (CDTA) changed its practices to routinely include CDCI's materials with the Special Transportation Available by Request (STAR) service application as well as to use the Center's materials in their outreach programs.

ALBANY - CDCI

CDCI staff was invited to participate in the Schenectady City Alternative Treatment Court as Peer Bridger/Advocate/Counselor. The Alternative Treatment Court's objective is to improve public safety; to link offenders with community based treatment services in lieu of jail or prison, and to improve the court's ability to identify, help and monitor offenders working in conjunction with other community services.

AMSTERDAM - RCIL

City of Amsterdam Public Safety Building improved access to its parking lot by: removing an island in front of the building that blocked pedestrian traffic, creating two handicapped accessible parking spaces with proper striping and signage, and posting an

access route from the handicapped parking spaces to the building's front entrance.

AMSTERDAM - RCIL Recovery Sports Grill in Amsterdam changed its practices to have waitresses routinely carry a page magnifier while taking orders to enable low vision customers to more easily read the menu.

AMSTERDAM - RCIL Montgomery County Department of Social Services in Fonda changed its procedures to routinely provide certified American Sign Language (ASL) interpreters for appointments with deaf or deaf/blind applicants.

AUBURN - OFI City of Auburn approved additional funding for the installation of a handicapped accessible elevator at the municipal Auburn Parking Garage that was not included in the original contract for repairs to the garage.

AUBURN - OFI Parker's Grille in Auburn reformatted its online menu to provide improved access for visually impaired customers who use screen readers.

BATAVIA - ILGR ILGR and its host center Western New York Independent Living (WNYIL) were active in the regional ILC effort that led to the State Legislature approving a 2012-2013 State budget that included language which allows for the reinvestment of Medicaid savings from hospital and nursing home closures or bed decertifications to expand supportive housing and related services to help people with disabilities and the elderly stay in their homes.

BINGHAMTON - STIC State Legislature approved a 2012-2013 State budget that included language that allows for the reinvestment of Medicaid savings from hospital and nursing home closures or bed-decertifications to expand supportive housing and related services to help people with disabilities and the elderly stay in their homes.

BINGHAMTON - STIC STIC was active in the statewide ILC effort that led to the passage and signing into law during August 2012 of State legislation that amends the Vehicle and Traffic Law to add that access aisles of handicapped accessible parking spaces have to be at least eight feet wide for both off street parking and parking garages.

BINGHAMTON - STIC Center was active in the statewide ILC effort that led to the passage and signing into law during June 2012 of State legislation known as the Protection of People with Special Needs Act (Justice Center Bill) that increased the protection of persons in state operated and licensed facilities from abuse, neglect and

mistreatment and established the Justice Center for the Protection of People with Special Needs. The bill includes provisions for independent oversight, additional penalties for abuse, revised and more consistent definitions of neglect and abuse, and an advisory board to monitor progress of the new agency.

BINGHAMTON - STIC Village of Johnson City changed its policy regarding the installation of new electronic water meters from requiring all residents who keep the analog meters being charged extra to allowing persons with seizure disorders to keep the analog meters at no extra charge upon presentation of proof from a medical professional that the electronic meters could potentially cause a seizure.

BINGHAMTON - STIC Johnson City Village Court provided sign language interpreter services to effectively communicate with persons who are deaf or hard of hearing.

BINGHAMTON - STIC North Shore Towers & Village in Binghamton, operated by Binghamton Housing Authority, corrected design changes that were made to the accessible apartments during reconstruction due to flood damage and restored the apartments to the original accessible design. During the initial reconstruction of the accessible apartments, the bathroom doors were moved from the hallway to the bedroom and made access extremely difficult.

BRONX - BILS Bronx Terminal Market, a shopping center at Exterior Street in Bronx, widened the ramp on River Avenue and widened the opening of the opposite entrance on River Avenue to provide better access for wheelchair users.

BRONX - BILS New York City Housing Authority increased the font size of its Application for Public Housing for applicants who are visually impaired.

BRONX - BILS Fair Housing Justice Center on Hanover Square in Manhattan installed a video phone with services provided through Sorenson Video Relay Service (VRS)

BROOKLYN - BCID BCID Director of Advocacy was appointed by the Governor to the Long island Rail Road Commuter Council, which is an advocacy and advisory council to the rail road with geographic representation.

BROOKLYN - BCID Shake Shack restaurant at 407 Fulton Street in Brooklyn placed signage indicating the accessible entrance and released the push

bar activation to make the entrance accessible.

BROOKLYN - BCID

Apartment building at 325 E. 21st Street in Brooklyn amended its building policy to make available an accessible entrance for the apartment of any tenant who is disabled and requires the accommodation.

BROOKLYN - BCID

New York City Council passed legislation #2011/064 that requires the Department of Transportation prior to the implementation of a major transportation project to consult with the police department, the fire department, and the department of small business services and the mayor's office for people with disabilities and to notify any local community boards that this contact took place.

BROOKLYN - BCID

New York City Council passed legislation #2012/021 that requires the Department of Transportation to establish the accessible pedestrian signals program: to identify intersections where accessible pedestrian signals may be installed and install such signals; to annually post on its website a report analyzing the status of the program; and to post on its website the location of all such signals.

BROOKLYN - BCID

Kings County (Brooklyn) Housing Court at 141 Livingston Street in Brooklyn made court dockets available in alternative formats as a result of a formal complaint filed by BCID with the NYS Division of Human Rights.

BROOKLYN - BCID

New York City Council passed legislation #2012/023 that requires the Department of Transportation to post on its website a list of pedestrian safety projects that is accessible to people with disabilities.

BUFFALO - WNYIL

Erie County Office of Disabled changed its training procedures for new hires to routinely include WNYIL trainings on issues related to Title II of the Americans with Disabilities Act (ADA) that utilize materials from the Northeast ADA Center at the Employment and Disability Institute within Cornell University.

BUFFALO - WNYIL

Center staff was invited to serve on a committee to assist in developing the New Freedom Funding Project being conducted by the Niagara Frontier Transportation Authority (NFTA). NFTA, based in Buffalo, was awarded a grant by the US Department of Transportation Federal Transit Administration to conduct the project to provide information and accessibility within Metro Rail Stations serving the Buffalo Niagara region to direct riders with disabilities.

BUFFALO - WNYIL State Legislature approved a 2012-2013 State budget that included additional funding for the Niagara Frontier Transportation Authority (NFTA), based in Buffalo, which enabled NFTA to change its proposed deficit reduction plan from drastic cuts to bus and subway routes serving the Buffalo Niagara region to significantly fewer service reductions and increased fares.

BUFFALO - WNYIL Niagara Frontier Transportation Authority (NFTA) based in Buffalo rescinded a proposed policy change to devalue the standard NFTA token to one-half full fare and kept the token at the current value of one full fare.

BUFFALO - WNYIL State Legislature approved a 2012-2013 State budget that included language which allows for the reinvestment of Medicaid savings from hospital and nursing home closures or bed decertifications to expand supportive housing and related services to help people with disabilities and the elderly stay in their homes.

CORTLAND - ATI Cortland Free Library installed an elevator and an accessible, unisex bathroom for individuals who are disabled.

CORTLAND - ATI ATI's Community Education Coordinator was appointed to First Transit's Advisory Group/Steering Committee that will oversee the Community Transportation Association of America (CTAA) technical assistance program to assist the county mobility management system in developing a refined plan for operation and funding of an enhanced and expanded public transit system. The project is funded through the US Department of Agriculture Rural Development's Rural Business Enterprise Grant program.

CORTLAND - ATI Center was active in the statewide ILC effort that led to the passage and signing into law during August 2012 of State legislation that amends the Vehicle and Traffic Law to add that access aisles of handicapped accessible parking spaces have to be at least eight feet wide for both off street parking and parking garages.

CORTLAND - ATI McGraw Community Center installed automatic doors at the entrance for visitors who use wheelchairs.

DELAWARE - CCFI Romeo Construction in Oneonta changed its practices to, when appropriate and possible, use the Minnesota Ramp Design for the installation of re-usable ramps.

DELAWARE - CCFI CCFI was active in the statewide ILC effort that led to the passage

and signing into law during August 2012 of State legislation that amends the Vehicle and Traffic Law to require that access aisles of handicapped accessible parking spaces have to be at least eight feet wide for both off street parking and parking garages.

DELAWARE - CCFI

Crowne Plaza hotel in Syracuse improved its handicapped accessible parking to meet current accessibility guidelines. CCFI worked with the hotel as the site of its Second Biannual Statewide Voter Access Conference: Waking the Sleeping Giant that was jointly sponsored by the New York State Independent Living Council (NYSILC).

GLENS FALLS - SAIL

Transportation Program of the Glens Falls Home incorporated SAIL's disability awareness training as a regular part of the orientation for volunteer drivers.

GLENS FALLS - SAIL

As a result of SAIL's participation on the Transportation subcommittee of the Warren-Washington-Hamilton Long-Term Care Council, the Glens Falls Foundation purchased a new accessible vehicle to establish the Transportation Program of The Glens Falls Home. The program provides free non-medical transportation for area residents with physical disabilities and mobility impairment, as well as seniors, to supermarkets, banks, and other community resources within a 25-mile radius of the Glens Falls area.

HARLEM - HILC

Corner Social restaurant at 321 Lenox Avenue in Harlem provided a portable ramp on request with visible signage in the window to inform persons with disabilities the restaurant is accessible.

HARLEM - HILC

CONNECT Legal Advocacy Program in Manhattan changed its practices to have staff training regularly include HILC disability sensitivity training. CONNECT consists of the Legal Advocacy Helpline and the Coordinated Action Against Violence early intervention program.

HARLEM - HILC

Vera Institute of Justice in Manhattan changed its practices to provide on request accommodations for all meetings and networking events for persons who are deaf or hard of hearing. The Vera Institute of Justice is a nonprofit organization that conducts research and demonstration projects to improve the justice system with offices in in Manhattan, New Orleans, Los Angeles, and Washington, DC.

HARLEM - HILC

Citibank branch at 201 West 125th Street in Harlem installed an automatic push button for the outer door and lowered an automatic

teller machine (ATM) to improve access for customers with disabilities. Also, the bank changed the interior design to provide easier access for customers who are visually impaired.

- HERKIMER - RCIL Center staff became a member of the Herkimer County Ecumenical Food and Shelter Council. The Council is coordinated by Catholic Charities and includes all emergency feeding programs in the County. Its purpose is to foster a spirit of cooperation, the sharing of best practices and resources, reviewing and establishing of policies and procedures, and monitoring Federal Emergency Management Agency (FEMA) funding.
- HERKIMER - RCIL Village of Mohawk Fire Department incorporated RCIL-Herkimer's disability sensitivity training as a regular part of its training regimen.
- HERKIMER - RCIL Nathan Galinsky Apartments in Herkimer changed its practices to provide sign language interpreter services for residents who are deaf.
- JAMESTOWN - SILC Center established a written service agreement with Chautauqua Opportunities (COI) in Jamestown to provide all needed Independent Living services to disabled individuals served through its Access to Home Program.
- JAMESTOWN - SILC James Prendergast Library in Jamestown installed handicapped accessible doors at the entrance.
- KINGSTON - RCAL Adams Fairacre Farms, grocery and gardening store in Lake Katrine, improved its accessible handicapped parking spaces by removing a sign noting a large parking light base that was covering the access aisle sign. The parking light base was repainted a bright color.
- KINGSTON - RCAL Red Lobster restaurant in Kingston made the front double doors easier to open for customers with disabilities by adding a mullion (vertical center post) between the two doors.
- LONG ISLAND - LICIL Dollar Tree store #3516, discount and variety store in Elmont, added several code compliant handicapped accessible parking spaces with appropriate signage, created an accessible path from these parking spaces to the store's main entrance, and installed an automatic door opener at the store's main entrance.
- LONG ISLAND - LICIL Village Square Shopping Center in Massapequa increased the number handicapped accessible parking spaces with signage and

car/van access aisles to meet code requirements and installed sidewalk access ramps.

MANHATTAN - CIDNY New York City Council passed legislation #2012/047 that requires signs at inaccessible building entrances, public toilets and elevators giving directions to the nearest available accessible entrance or facility for persons with disabilities when such entrance or facility exists. The new law also includes a provision requiring a contact telephone number or instructions to gain access be posted.

MANHATTAN - CIDNY State Legislature approved a 2012-2013 State budget that included temporary funding to continue the New York City Advantage Rental Assistance Program that helps families get out of homeless shelters and into apartments. The program had been jointly funded by the State and the City but was terminated by the City due to reduced State funding.

MANHATTAN - CIDNY St. Agnes Residence, at 237 W 74th Street in Manhattan, amended its visitors' policy to allow residents to have guests in their rooms for two hours per day beyond the eight hours a week. Also, it amended the payment policy to provide that individuals will have a right to rent receipts upon payment of rent.

MANHATTAN - CIDNY State Legislature approved 2012-2013 State budget that rejected Governor's proposal to delay the final 10% public assistance grant increase. The enacted budget will phase in the full 10% public assistance grant increase in calendar year 2012 in two installments: a 5% increase as of July 1st and another 5% increase as of October 1st.

MASSENA - MILC Town of Malone increased the length of time of the pedestrian crossing lights at the intersection of Pearl Street and Main Street from 12 to 18 seconds to provide sufficient time for persons with disabilities to cross the street and access stores, restaurants, and local businesses.

MASSENA - MILC St. Lawrence County, Department of Community Services, Special Programs-Traffic Safety Program incorporated into its curriculum for training police cadets at the St. Lawrence County Law Enforcement Academy located at the State University of New York Canton disability awareness and sensitivity materials that include Independent Living Center services and information about the NYS Vehicle and Traffic law exemptions for people with disabilities.

MASSENA - MILC MILC was invited to become a member of the Massena Landlord

Association.

MASSENA - MILC

Village of Massena adopted the Failure to Display ordinance that requires a \$15 fine for people who have a handicapped parking permit but fail to display it when using a handicapped parking space.

MASSENA - MILC

Center was awarded funding by the NYS Office of Temporary and Disability Assistance to conduct in St. Lawrence County the Solutions to End Homelessness Program (STEHP). The goal of STEHP is to assist individuals and families to remain in or obtain permanent housing, and assist them with services during their experience of homelessness, the eviction process and housing stabilization.

MASSENA - MILC

St. Lawrence County Fair Housing Task Force updated the Sample Rental Lease on its website to include a provision on the early lease termination for elderly and disabled individuals.

MASSENA - MILC

Village of Massena created two handicapped accessible parking spaces with appropriate signage on Park Avenue between Liberty Avenue and Woodlawn Avenue to allow consumers additional access to shops and restaurants. The parking spaces are located between two businesses: Nana's Kitchen restaurant at 185 Park Avenue; and Coaches Corner Sports Bar and Grill at 191 Park Avenue.

MASSENA - MILC

Town of Malone increased the length of time of the pedestrian crossing lights at the intersection of Main Street and Route 37 and Route 30 from 15 to 22 seconds to provide sufficient time for persons with disabilities to cross the street and access stores, restaurants, and local businesses.

NEWBURGH - ILI

ILI was awarded funding through the US Department of Housing and Urban Development (HUD) to conduct Project Independence 2 that serves individuals with a disability and who are homeless.

NEWBURGH - ILI

Mason's Ridge Townhome Apartments in New Windsor, 84 Unit rental development, established a written service agreement with ILI to provide all needed Independent Living services to disabled residents.

NEWBURGH - ILI

ILI's Employment Services Coordinator was appointed chairperson of the City of Newburgh Transportation Community Action Team in order to improve accessible transportation choices for people with disabilities.

- NIAGARA FALLS - ILNC State Legislature approved a 2012-2013 State budget that included language which allows for the reinvestment of Medicaid savings from hospital and nursing home closures or bed decertifications to expand supportive housing and related services to help people with disabilities and the elderly stay in their homes.
- NIAGARA FALLS - ILNC State Legislature approved a 2012-2013 State budget that included additional funding for the Niagara Frontier Transportation Authority (NFTA), based in Buffalo, which enabled NFTA to change its proposed deficit reduction plan from drastic cuts to bus and subway routes serving the Buffalo Niagara region to significantly fewer service reductions and increased fares.
- NIAGARA FALLS - ILNC Center staff was invited to serve on a committee to assist in developing the New Freedom Funding Project being conducted by the Niagara Frontier Transportation Authority (NFTA). NFTA, based in Buffalo, was awarded a grant by the US Department of Transportation Federal Transit Administration to conduct the project to provide information and accessibility within Metro Rail Stations serving the Buffalo Niagara region to direct riders with disabilities.
- OLEAN - DIL Olean Area Transit System (OATS) expanded its schedule routes to include a round trip route from Olean to Salamanca in Cattaraugus County.
- PLATTSBURGH - NCCI Plattsburgh Public Library improved the access of its computers for persons who are disabled by making better use of built-in accessible software and free computer application software.
- PLATTSBURGH – NCCI City of Plattsburgh City Council passed a new ordinance designed to improve sidewalk safety for pedestrians with disabilities that requires property owners to trim bushes and hedges that protrude into the sidewalk to keep them clear.
- POUGHKEEPSIE - TRI Dutchess County Department of Social Services changed the procedures in the agency’s employee handbook for workers to arrange for sign language interpreter services for applicants and recipients who are deaf or hard of hearing.
- POUGHKEEPSIE - TRI Catskill Mountain Housing Development Corporation at 448 Main Street in Catskill made its services accessible to individuals who are deaf or hard of hearing by providing sign language interpreter services.

POUGHKEEPSIE - TRI Rehabilitation Support Services (RSS) at 22 Crystal Street in Monticello; RSS serves 12 counties and is based in Albany, made its services accessible to individuals who are deaf or hard of hearing by providing sign language interpreter services.

POUGHKEEPSIE - TRI Goldsand & Cinque, Esqs, Attorneys at Law, at 864 Route 22 in Brewster made their services accessible to individuals who are deaf or hard of hearing by providing sign language interpreter services.

POUGHKEEPSIE - TRI Law office of Thomas Gambino at 222 Church Street in Poughkeepsie made its services accessible to individuals who are deaf or hard of hearing by providing sign language interpreter services.

POUGHKEEPSIE - TRI US Social Security Administration (SSA) Office for Kingston at 809 Grant Avenue in Lake Katrine made its services accessible to individuals who are deaf or hard of hearing by providing sign language interpreter services.

POUGHKEEPSIE - TRI Equity Settlement Services at 444 Route 111 in Smithtown made its services accessible to individuals who are deaf or hard of hearing by providing sign language interpreter services.

POUGHKEEPSIE - TRI Poughkeepsie Public Library at 93 Market Street in Poughkeepsie made its services accessible to individuals who are deaf or hard of hearing by providing sign language interpreter services.

POUGHKEEPSIE - TRI Marc Molinaro, Dutchess County Executive at PO Box 1111 in Poughkeepsie made his services accessible to individuals who are deaf or hard of hearing by providing sign language interpreter services.

PUTNAM - PILS Putnam Accessible Community Transportation Coalition (PACT) created an Accessible Transportation Availability Guide and posted it on the Mental Health Association in Putnam County website and on the ARC of Putnam County website.

PUTNAM - PILS Putnam Plaza, a shopping center in Carmel, restored handicapped accessible parking spaces that were removed by a developer.

PUTNAM - PILS Putnam Accessible Community Transportation Coalition (PACT) established an ongoing transportation service for a small group of consumers for work and recurring appointments.

QUEENS - CIDNY State Legislature approved 2012-2013 State budget that rejected

Governor's proposal to delay the final 10% public assistance grant increase. The enacted budget will phase in the full 10% public assistance grant increase in calendar year 2012 in two installments: a 5% increase as of July 1st and another 5% increase as of October 1st.

QUEENS - CIDNY

New York City Council passed legislation #2012/047 that requires signs at inaccessible building entrances, public toilets and elevators giving directions to the nearest available accessible entrance or facility for persons with disabilities when such entrance or facility exists. The new law also includes a provision requiring a contact telephone number or instructions to gain access be posted.

QUEENS - CIDNY

Nassau Inter-County Express (NICE) changed its practices to permit customers with service animals to ride the bus. NICE is a private bus system serving Nassau County that is operated by Veolia Transportation.

QUEENS - CIDNY

St. Agnes Residence, at 237 W 74th Street in Manhattan, amended its visitors' policy to allow residents to have guests in their rooms for two hours per day beyond the eight hours a week. Also, it amended the payment policy to provide that individuals will have a right to rent receipts upon payment of rent.

QUEENS - CIDNY

State Legislature approved a 2012-2013 State budget that included temporary funding to continue the New York City Advantage Rental Assistance Program that helps families get out of homeless shelters and into apartments. The program had been jointly funded by the State and the City but was terminated by the City due to reduced State funding.

ROCHESTER - RCIL

RCIL staff is a member of the Edgerton Neighborhood Association.

ROCHESTER - RCIL

Livingston County Department of Motor Vehicles (DMV) changed its practices to allow individuals who are deaf and have a current Commercial Driver License (CDL) class A medical examiner's card, which indicates they have 40 DB or better hearing with a hearing aid, to take a hearing test to qualify to take the CDL passenger endorsement test.

ROCKLAND - RILC

Rockland Municipal Planning Federation partnered with RILC to offer on an ongoing annual basis training on the Fair Housing Act, the Americans with Disabilities Act (ADA) and other regulatory issues that affect residents with disabilities.

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| ROCKLAND - RILC | RILC became a member of the newly established Town of Clarkstown Americans with Disabilities Act (ADA) Advisory Board. |
| ROCKLAND - RILC | Town of Ramapo in collaboration with RILC established Deaf Driver Communication Visor Card Program for drivers with hearing disabilities to help police officers and other first responders assist those individuals effectively. |
| ROCKLAND - RILC | Town of Haverstraw adopted RILC's Deaf and Hard of Hearing Visor Cards to assist in communication during a traffic stop between a police officer and a driver who is deaf or hard of hearing. |
| ROCKLAND - RILC | Town of Clarkstown Police Department adopted RILC's information card for first responders that outline strategies for assisting individuals with autism. |
| ROCKLAND - RILC | Town of Clarkstown revised the Americans with Disabilities Act (ADA) policy and incorporated it in the Town's employee manual. |
| STATEN ISLAND - SICIL | Staten Island installed a left turn signal at the intersection of Victory Boulevard and Slosson Avenue to improve safety for individuals with disabilities. |
| STATEN ISLAND - SICIL | Staten Island installed a left turn signal at the intersection of Forest Avenue and Richmond Hill Road to improve safety for individuals with disabilities. |
| STATEN ISLAND - SICIL | Staten Island installed a left turn signal at the intersection of Manor Road and Rockland Avenue to improve safety for individuals with disabilities. |
| STATEN ISLAND - SICIL | Café Milano, restaurant and catering hall in Staten Island, provided its menus in Braille for customers who are blind. |
| STATEN ISLAND - SICIL | Li Greci's Staaten, catering hall in Staten Island, provided its menu in Braille for customers who are blind. |
| STATEN ISLAND - SICIL | New York City Metropolitan Transit Authority (MTA) Access-A-Ride paratransit service changed its practices to have new driver orientations regularly include sensitivity and awareness training for passengers who are disabled conducted by SICIL. Training is also provided on an as needed basis. |
| SUFFOLK - SILO | Smithtown installed an accessible pedestrian crosswalk at the |

intersection of East Main Street and Hauppauge Road.

- SUFFOLK - SILO Town of West Babylon installed an accessible pedestrian crosswalk at the intersection of Route 109 and Great East Neck Road.
- SUFFOLK - SILO Smithtown installed an accessible pedestrian crosswalk at the intersection of East Main Street and Lawrence Avenue.
- SUFFOLK - SILO Town of Brookhaven installed an accessible pedestrian crosswalk at the intersection of Station Road and Brookhaven Avenue.
- SUFFOLK - SILO Suffolk County Accessible Transportation (SCAT) Services changed its advance reservation policy to reduce the advance reservation notice requirement from seven days to five days. Also, SCAT established a policy regarding no shows and late cancellations.
- SULLIVAN - ILI Cross Road Restaurant in Yulan installed handicapped accessible parking spaces with appropriate signage.
- SULLIVAN - ILI ILI-Sullivan staff is a member of the PathStone Sullivan County Program Coordinating Committee on Housing to address the accessible housing needs of persons with disabilities. PathStone is a private, not-for-profit regional community development and human service organization providing services to farm workers, low-income families and economically depressed communities throughout New York, Pennsylvania, New Jersey, Ohio, Indiana, Vermont, Virginia and Puerto Rico.
- SYRACUSE - ARISE Syracuse Police Department established a policy that provides guidance on how to interact with persons who are deaf.
- SYRACUSE - ARISE Verizon store at Hillside Commons, a commercial plaza in Oswego, installed a concrete ramp to access the store as well an adjacent store.
- SYRACUSE - ARISE St. Mary Apartments in Baldwinsville changed its practices to accept a security deposit from the Onondaga County Department of Social Services, Emergency Assistance to Adults (EEA) program for persons moving into the facility from a nursing home.
- SYRACUSE - ARISE ARISE staff became a member of the Affordable Housing Committee of the Housing and Homeless Coalition of Syracuse and Onondaga County, which governs the Continuum of Care for homeless persons who have a disability.

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| SYRACUSE - ARISE | City of Syracuse Division of Code Enforcement created a local affordable housing rental registry on its website. |
| SYRACUSE - ARISE | Hamilton Homes Apartments in Oswego made nine apartments accessible for persons with disabilities. |
| SYRACUSE - ARISE | Sitrus on the Hill cocktail lounge at the Sheraton Syracuse University Hotel & Conference Center in Syracuse remodeled the bar with accessibility features and added seating for wheelchair users. |
| SYRACUSE - ARISE | Mazzallo and Son Carpet in Oneida created two handicapped accessible parking spaces. |
| SYRACUSE - ARISE | Tops Supermarket in Canastota installed vertical access signs. |
| SYRACUSE - ARISE | Hillside Park Real Estate in Oswego restriped the existing handicapped parking spaces to include an access aisle. Also, the edges of the sloping sidewalk were striped with yellow paint to indicate a drop off. |
| SYRACUSE - ARISE | Conway Municipal Building in Oswego improved the access of the side door (accessible entrance) by reducing the tension, shaving off on the bottom to allow full opening, and exchanging the door knobs for lever handles. |
| SYRACUSE - ARISE | Professional building at 600 East Genesee Street in Syracuse replaced eight door knobs with lever handles, adjusted six door hinges to acceptable force, installed grab bars and adjusted a paper towel dispenser in the first floor accessible restroom, and mounted directional signage throughout the building. |
| TROY - ILCHV | ILCHV staff member served as Chair of the National Council on Independent Living (NCIL) Policy Subcommittee on Transportation. |
| TROY - ILCHV | City of Schenectady Law Department adopted an Americans with Disabilities Act (ADA) policy to improve the access of the Schenectady Police Department to persons who are deaf or hard of hearing. |
| TROY - ILCHV | Center was active in the statewide ILC effort that led to the passage and signing into law during January 2012 of State legislation that allows a tax credit of up to \$10,000 to taxi and livery companies that upgrade to vehicles accessible to persons |

with disabilities, which includes coverage to new vehicles that are built accessible.

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| TROY - ILCHV | Washington County Department of Social Services changed its practices from using non certified sign language interpreters to using only interpreters certified by the Registry of Interpreters for the Deaf (RID) to more effectively communicate with persons who are deaf or hard of hearing. |
| UTICA - RCIL | Price Chopper supermarket in Hamilton set up two registers with handicap accessible signs and moved the credit card machine down to the base of one of these registers for customers who use motorized carts or wheelchairs. |
| WATERTOWN - NRCIL | City of Watertown changed the traffic flow around the downtown Public Square to increase the time allowed for people with disabilities to cross the numerous streets that intersect at the Square. The audible alarms have been adjusted to follow the new traffic light schedule. |
| WATERTOWN - NRCIL | Jefferson County Department of Social Services revised the materials distributed to people with disabilities when applying or re-applying for services to contain appropriate information about reasonable accommodations and the Americans with Disabilities Act (ADA) coordinator contact information. |
| WHITE PLAINS - WILC | City of White Plains corrected the curb cuts for the traffic island at Main Street and Mamaroneck Avenue. |
| WHITE PLAINS - WILC | WILC's Director of Minority Outreach served on the NYS Office of Mental Health Regional Multicultural Advisory Committee for the Lower Hudson River. |
| WHITE PLAINS - WILC | As a result of WILC's advocacy with the Westchester County Board of Legislators, Government Operations Committee regarding a federal lawsuit against the County that was settled by the County, the County's Housing Implementation Plan included source of income discrimination rules and revised exclusionary zoning rules so that 750 affordable housing units could be built in communities where low income people are underrepresented. |
| WHITE PLAINS - WILC | New Rochelle Police Department changed its annual training schedule to incorporate WILC's Disability Awareness Training. |
| WHITE PLAINS - WILC | White Plains Police Department changed its practices to have officers carry American Sign Language (ASL) alphabet cards to |

enable the police and deaf individuals to communicate with each other until they can reach an interpreter.

YONKERS - WDOM

Center's formal complaint against the Village of Hastings-on-Hudson regarding various accessibility barriers to village facilities resulted in a successful settlement in which the Village corrected all issues. The complaint concerned handicapped accessible parking displaced by the local Farmers Market and inadequate and poorly maintained accessible parking and curb cuts for the Village Hall, Public Library, and Police Department.

YONKERS - WDOM

New Rochelle Municipal Housing Authority (NRMHA) changed its practices to submit a housing development plan to the NYS Division of Housing and Community Renewal (DHCR) designating 10% of the units for mobility impaired and 4% for blind and deaf residents. NRMHA provides housing to low-income residents through the conventional public housing and section 8 housing programs.

YONKERS - WDOM

Westhab in Elmsford changed its practices to submit a housing development plan to the NYS Division of Housing and Community Renewal (DHCR) designating 10% of the units for mobility impaired and 4% for blind and deaf residents. Westhab uses public assistance funds to develop affordable and supportive housing for mixed-income, senior, veteran, and disabled populations.

YONKERS - WDOM

Freedom Gardens in Lake Mohegan committed to construct 3 new fully accessible rental apartments for physically handicapped households. The new units will be part of an existing ten unit rental development for the disabled.

YONKERS - WDOM

Westchester County established a "Bee-Line Taxi" program within the City of White Plains that offers consumers the option to utilize taxi services as an alternative to a paratransit van at the same cost. The program is part of the existing Bee-Line Paratransit service and is limited to trips within White Plains. The County may expand it if it proves successful.

YONKERS - WDOM

ShopRite Supermarket at Greenway Plaza in Yonkers reconfigured its parking lot to increase the number of designated handicapped accessible parking spaces and to place them in better locations.

SOCIAL ADVOCACY 2011-2012

| Center | SOCIAL ADVOCACY SYSTEM CHANGE OUTCOME |
|-------------------|---|
| ALBANY - CDCI | CDCI became a member of the newly established Healthy Food Council that works to increase access, education and advocacy around healthy foods. The Council is affiliated with the Healthy Hearts on the Hill (HHH) Coalition that is an initiative of the Center for Excellence in Aging & Community Wellness at the State University of New York (SUNY) in Albany and Koinonia Primary Care in Albany. |
| ALBANY - CDCI | CDCI in collaboration with People Empowered & Experiencing Recovery (P. E. E. R) in Schenectady and the Schenectady County Office of Community Services established ongoing community social events for persons with disabilities. P. E. E. R is an organization of people with mental health and/or substance use issues that embraces the use of family, friends, providers and community supports in their recovery. |
| ALBANY - CDCI | Best Fitness at 911 Central Avenue in Albany posted easily identifiable procedures for customers with disabilities to request and receive assistance to ensure equal access. |
| ALBANY - CDCI | Walsh Bowling Centers posted at all of its facilities easily identifiable procedures for customers with disabilities to request and receive assistance to ensure equal access. Walsh Bowling Centers operates three facilities in the Capital Region: Uncle Sam Lanes in Troy, Green Island Lanes, and Cohoes Arena. |
| AUBURN - OFI | OFI staff started served on the Board of Directors of the Salvation Army in Auburn. The Salvation Army is an international faith-based and charitable organization with the goals of meeting the spiritual and physical needs of the poor, destitute and hungry through a variety of programs. |
| BATAVIA - ILGR | ILGR Director was appointed to serve on the Board of Directors of the Genesee County Young Men's Christian Association (YMCA) in Batavia. |
| BINGHAMTON - STIC | Annual Blues on the Bridge Festival in Binghamton changed its practices to provide handicapped accessible portable toilets for the event. |
| BRONX - BILS | Bally's Total Fitness at Fordham Road in Bronx posted large print policies and procedures near the front sign-in desk for consumers with disabilities to request and receive individual assistance. Also, |

a placard of the symbol for wheelchair accessibility was placed on the front glass door.

BROOKLYN - BCID

ReelAbilities Film Festival at the Actors Fund Art Center at 160 Schermerhorn Street in Brooklyn changed its practices by providing for persons with low vision a large print film series flyer and additional seats at the front of the theater. Also, some closed captioned films were shown for persons who are deaf or hard of hearing. The film festival, which is based in New York City, is held annually in numerous locations in all five boroughs and tours major cities in the United States.

BUFFALO - WNYIL

Center staff became a member of the Advisory Council for the Great Lakes Watersports Institute in Grand Island that operates Western New York Adaptive Water Sports serving the City of Buffalo. The Institute is a non-profit organization and a chapter of Disabled Sports USA, which is a national organization promoting and advocating for sports for individuals with disabilities.

CORNING - AIM

Mount Savior Monastery in Elmira made available a Hoyer Lift to assist clergy who are disabled and have limited mobility. The lift was donated by AIM's Technology Related Assistance for Individuals with Disabilities (TRAID) Project.

CORTLAND - ATI

Wishing Wellness Center in Cortland relocated to a handicapped accessible location. It operates a peer-run recovery program for people with mental health issues which offers activities and supports that include workshops focused on therapeutic benefits of creativity (such as art classes and photography lessons) and organized day trips.

GLENS FALLS - SAIL

Community Connections Day, annual event at Crandall Park in Glens Falls, provided accessible rest room facilities for the Day-in-the-Park activities. The event is conducted by the Interagency Council of Warren, Washington, and Saratoga Counties and the Glens Falls Rotary Club.

GLENS FALLS - SAIL

As a result of SAIL's participation on the Civic Engagement subcommittee of the Warren-Washington-Hamilton Long-Term Care Council, the Glens Falls Rotary Club and the Interagency Council of Warren, Washington, and Saratoga Counties established an annual Community Connections Day, which is a community wide informational and volunteer event. The event heightens community awareness of the services and volunteer opportunities available with human service agencies and local businesses. It was held at Crandall Park in Glens Falls that is

accessible for people with disabilities and on a public transportation route.

- HARLEM - HILC Apollo Theater at 253 West 125th Street in Harlem changed its practices to provide large print materials on request and American Sign Language (ASL) interpreter services for select shows on request.
- HERKIMER - RCIL Dolgeville United Methodist Church changed its practices to regularly schedule the Center's monthly informational outreach day for the same day as a monthly food pantry that operates from the church and church luncheon.
- KINGSTON - RCAL Maverick Concert Hall in Woodstock changed the plan for replacing walking surfaces around the hall from mulch loosely placed (a soft, loose and dangerous surface) to gravel firmly packed with laid-in bluestone around the doors (a hard and safer surface).
- KINGSTON - RCAL Hudson Valley LGBTQ Community Center in Kingston installed an elevator at street level to access the first and second floors and an accessible bathroom on the first floor.
- LONG ISLAND - LICIL LA Fitness in Levittown added an accessible lift to its hot tub for people with disabilities.
- MASSENA - MILC St. Joseph's Rehabilitation Center in Malone changed the location of its bi-weekly Narcotics Anonymous meetings from the second floor, which can only be accessed by stairs, to the first floor to allow greater access to individuals with disabilities.
- MIDDLETOWN - ILI Friendship Club drop-in center at 45 Ashley Avenue in Middletown established a written service agreement with ILI-Middletown to provide at the drop-in center weekly informational outreach services for individuals with psychiatric disabilities. The Friendship Club is operated by the Rockland Psychiatric Center in Orangeburg, which is a NYS Office of Mental Health (OMH) facility.
- NEWBURGH - ILI Planet Fitness at the Mid Valley Mall in Newburgh adopted a policy assuring the proper training of all personnel on disability sensitivity and awareness.
- NIAGARA FALLS - ILNC Labatt Canal Concert Series, held in the City of Lockport, changed its practices to provide accessible seating for persons with disabilities.

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| POUGHKEEPSIE - TRI | Mardi-Bob Lanes Family Recreation Center, bowling alley in Poughkeepsie, installed ramps to access the lanes. |
| ROCHESTER - RCIL | RIT Inn and Conference Center in Rochester installed a lift at each of the two pools. |
| ROCKLAND - RILC | Eugene Levy Park in the Town of Ramapo restriped the two parking lots and added the required number of van accessible spaces. |
| ROCKLAND - RILC | Eugene Levy Park in the Town of Ramapo installed a new accessible swing and improved the ramp to the play structure. |
| SYRACUSE - ARISE | NYS Fairgrounds in Syracuse improved access to the Chevy Court concert facility by giving viewing priority to people who are deaf or have physical disabilities and their companions and by having the reserved viewing space patrolled by state troopers to ensure people who do not qualify to sit there will be removed. |
| SYRACUSE - ARISE | Hamilton Movie Theater in Hamilton changed its practices to routinely show closed captioned movies whenever available as part of its Sensory Friendly series for persons with Autism and other sensory disabilities. The free movie series, sponsored by local businesses and individuals, features a monthly family film. |
| SYRACUSE - ARISE | Madison County Fairgrounds in Brookfield increased the number of handicapped accessible parking spaces from 2 to 24. |
| TROY - ILCHV | Bethlehem Area YMCA in Delmar changed its marketing practices to include a filmed interview with a person who is disabled that was posted on You Tube titled: Exercise is for everyone at the YMCA. |
| TROY - ILCHV | Shenendehowa High School in Clifton Park changed its practices to regularly provide sign language interpreted performances of drama and musical productions for persons who are deaf or hard of hearing. |
| UTICA - RCIL | AMF Pin-O-Rama Lanes in Utica constructed a ramp that made the entire bowling alley accessible for persons in wheelchairs or with other mobility issues. Previously, only half of the building was accessible. |

YONKERS - WDOM Town of Yorktown developed and implemented an Action Plan for accessibility improvements at parks to comply with the Americans with Disabilities Act (ADA).

CITIZENSHIP ADVOCACY 2011-2012

| Center | CITIZENSHIP ADVOCACY SYSTEM CHANGE OUTCOME |
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| ALBANY - CDCI | Federal Emergency Management Agency (FEMA) Albany Joint Field office incorporated into its staff training CDCI's disability awareness and sensitivity training and committed to provide all FEMA materials in alternative formats. |
| AMSTERDAM - RCIL | Montgomery County Board of Elections incorporated an RCIL-Amsterdam endorsed disability awareness training DVD titled "The Ten Commandments of Communicating with People with Disabilities" into its regular training of election workers. |
| AMSTERDAM - RCIL | City of Amsterdam changed its practices to regularly provide certified American Sign Language (ASL) interpreters at city council meetings. |
| BATAVIA - ILGR | ILGR staff was appointed to serve out the remainder of a two-year term on the Town of Amherst Committee on Disabilities. |
| BINGHAMTON – STIC | STIC staff member was appointed to the newly established City of Binghamton Human Rights Commission. The Commission's goal is to eliminate discrimination of any kind by educating the public and by providing advocacy to individuals with claims of discrimination and connecting them with the appropriate authorities. |
| BRONX - BILS | NYS Assemblyman Eric Stevenson representing the 79th Assembly District in Bronx adopted a policy that his office and constituent meetings will be held in accessible locations. |
| BROOKLYN - BCID | JHS 142 Stanahan Junior High School at 610 Henry Street in Brooklyn improved its access as a polling site by changing the signage to indicate a more direct route and by unlocking the wheelchair accessible door. |
| DELAWARE - CCFI | Plainfield Courthouse in West Winfield improved its access as a polling site by creating accessible parking, re-doing the ramp, and changing the door handle to comply with Americans with Disabilities Act (ADA) standards. |

HARLEM - HILC US Representative Charles Rangel, representing the New York State 13th Congressional District, changed the event planning procedures for his Manhattan office to issue flyers with icons to indicate whether the event facility is accessible for people with disabilities and to provide on request for persons who are deaf or hard of hearing American Sign Language (ASL) interpreter services, online captioning services, or CART (Communication Access Realtime Translation) services.

KINGSTON - RCAL RCAL Executive Director was appointed by the NYS Board of Regents and the NYS Education Department, Office of Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR) to serve a three-year term on the NYS Independent Living Council (NYSILC).

MANHATTAN - CIDNY New York City Board of Elections (BOE) established a policy to provide "learning centers" at the BOE office in each of the City's five Boroughs so that voters can practice on the ballot marking devices (BMDs).

NEWBURGH - ILI Orange County Board of Elections established a written agreement to provide at ILI training on the accessible voting machine to members of the Center's Mid Hudson Support Group for People who are Blind or Visually Impaired.

NIAGARA FALLS - ILNC City of Lockport established the Lockport Advisory Committee for Persons with Disabilities and ILNC staff became a member of the Committee.

OLEAN - DIL Alfred Fire Department improved its access as a polling site by creating a handicapped accessible parking space with appropriate signage, paving an accessible route from the accessible parking space to the accessible entrance, and installing a sign directing people to the accessible entrance.

OLEAN - DIL Allegany Arc in Wellsville in collaboration with DIL established a peer run consumer advocacy group called 'VOICES' to address statewide/local civic and legislative issues as they arise. The group is made up of individuals with cognitive and developmental disabilities.

POUGHKEEPSIE - TRI US Department of Homeland Security-Citizenship & Immigration Services, Albany Field Office at 1086 Troy Schenectady Road in Latham made its services accessible to individuals who are deaf or hard of hearing by providing sign language interpreter services.

PUTNAM - PILS State Assembly member Sandy Galef representing Assembly District 95, which serves part of Putnam and Westchester Counties, posted voting reminders on her website and cited PILS/WILC as a resource for ballot marking device (BMD) voting.

QUEENS - CIDNY New York City Board of Elections (BOE) established a policy to provide "learning centers" at the BOE office in each of the City's five Boroughs so that voters can practice on the ballot marking devices (BMDs).

ROCKLAND - RILC Brega Transportation Corporation in Valley Cottage committed to provide as a continuing service free accessible transportation to the polls on Election Day for persons with disabilities and senior citizens who request it.

STATEN ISLAND - SICIL NYS Senator Diane Savino representing the 23rd Senate District changed her practices to hold public meetings in accessible buildings.

STATEN ISLAND - SICIL US Representative Michael Grimm representing the 11th District of New York changed his practices to hold public meetings in accessible buildings.

SYRACUSE - ARISE Oswego County Board of Elections changed its poll worker training practices to include a power point presentation developed by local advocates, including ARISE, on how to accommodate voters with disabilities on the ballot marking device (BMD).

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Shepherd Place Firehouse to the accessible Parkway Recreation Center.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Watson Williams School to the accessible Parkway Recreation Center.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the H.R. Jones School to the accessible Jewish Community Center.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Foursquare Gospel Church to the accessible Mid-York Library.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the United Methodist Church in New Hartford to the accessible New Hartford Fire Department.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Martin Luther King, Jr. School to the accessible Parkway Recreation Center.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the St. Mary's Church Annex in Verona Beach to the accessible Sylvan Beach Municipal Building.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the West Side Senior Center to the accessible Holy Trinity Church.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Proctor High School to the accessible NYS Armory.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Taberg Town Hall to the accessible Taberg Fireman's Hall.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Kennedy Apartment Building to the accessible Utica City Hall.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the John F. Kennedy School to the accessible N. Utica Senior Center.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Columbus School to the accessible NYS Armory.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the JFK Civic Arena to the accessible Laurel Street Fire Station.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Memorial Park School in Marshall to the accessible Marshall Town Hall.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Albany Street School to the accessible NYS Armory.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the New Hartford High School to the accessible New Hartford Fire Department.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Whitesboro Village Office to the accessible Whitesboro Fire Department on Oriskany Boulevard.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Kirkland United Methodist Church to the accessible Town of Kirkland Municipal Building.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Lumbard Hall in Kirkland to the accessible Clinton High School Gym lobby.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Harts Hill Elementary School in Whitestown to the accessible Whitestown Town Office.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Maynard Fire Station (Church Rd) to the accessible Maynard Fire House (Maynard Drive).

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Dunham Public Library in Whitestown to the accessible Whitesboro Fire Department on Oriskany Boulevard.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Sangerfield Town Hall to the accessible Waterville Village Hall (Barton Ave).

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Clinton Manor Apartments to the accessible Clinton School theater lobby.

UTICA - RCIL Oneida County Board of Elections relocated the inaccessible polling site at the Western Town Hall to the accessible North Western United Methodist Church.

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| UTICA - RCIL | Oneida County Board of Elections relocated the inaccessible polling site at the Lairdsville United Methodist Church to the accessible Westmoreland Town Hall (Station Road). |
| UTICA - RCIL | Oneida County Board of Elections relocated the inaccessible polling site at the Westmoreland United Methodist Church to the accessible Westmoreland Fire Department. |
| UTICA - RCIL | Oneida County Board of Elections relocated the inaccessible polling site at the Hecla United Congregational Church Hall to the accessible Westmoreland Fire Department. |
| UTICA - RCIL | Oneida County Board of Elections relocated the inaccessible polling site at a Yorkville School to the accessible Yorkville Fire Station. |
| UTICA - RCIL | Oneida County Board of Elections relocated the inaccessible polling site at the Stokes Elementary School in Lee to the accessible Lee Town Hall. |
| WHITE PLAINS - WILC | State Senator Andrea Stewart-Cousins representing Senate District 35, which serves part of Westchester County, posted voting reminders on her website and cited WILC as a resource for ballot marking device (BMD) voting. |
| WHITE PLAINS - WILC | State Senator Suzi Oppenheimer representing Senate District 37, which serves part of Westchester County, posted voting reminders on her website and cited WILC as a resource for ballot marking device (BMD) voting. |
| WHITE PLAINS - WILC | WILC staff is a member of the newly created White Plains Mayor's Advisory Council for Persons with Disabilities. |