

**NYS INDEPENDENT LIVING CENTERS  
ANNUAL PERFORMANCE REPORT  
SYSTEM CHANGE OUTCOME INVENTORY  
OCTOBER 1, 2013 - SEPTEMBER 30, 2014**

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**EDUCATION ADVOCACY 2013-2014**

<b>Center</b>	<b>EDUCATION SYSTEM CHANGE OUTCOME</b>
ALBANY - CDCI	Albany Leadership High Charter School for Girls changed the transition planning procedures for students with disabilities to regularly provide information on Independent Living Centers, vocational rehabilitation services, and community based services to the students and their families.
ALBANY - CDCI	Cohoes High school changed the transition planning procedures for students with disabilities to regularly provide information on Independent Living Centers, vocational rehabilitation services, and community based services to the students and their families.
ALBANY - CDCI	Center staff was invited to become a member of the Schenectady County Community College in Schenectady Americans with Disabilities Act (ADA) Transition Services Advisory Committee.
ALBANY - CDCI	Greene County Correctional Facility in Coxsackie established a written agreement for CDCI to regularly conduct workshops for inmates who are enrolled in the facility's pre-college program and soon to be released to help them prepare for transition back into the community.
AMSTERDAM - RCIL	Gloversville Enlarged School District changed its practices to routinely include in the informational packet given to families and students information about independent living centers, ACCES-VR and other agency linkages.
AMSTERDAM - RCIL	Gloversville Enlarged School District added to its website under Parent Resources/More Information/Community Resources a link to the RCIL website.

BINGHAMTON - STIC	STIC became a member of the newly established Southern Tier Special Education Task Force which works to improve educational access and outcomes for students with disabilities and is a regional affiliate of the NYS Special Education Task Force.
BINGHAMTON - STIC	STIC was awarded funding by the NYS Education Department to establish a Parent Technical Assistance Center (PTAC) to build effective partnerships between schools and families of children with special needs. The PTAC serves the Southern Tier Region of the State.
BINGHAMTON - STIC	NYS Education Department changed the date for full implementation of the new Common Core Learning Standards from school year 2014-2015 to school year 2021-2022 with phased-in implementation of certain high school graduation requirements.
BINGHAMTON - STIC	STIC became a member of the Board of Directors of the Cub Care Juniors Preschool in Vestal, a not-for-profit organization that provides school-age child care services
BINGHAMTON - STIC	STIC became a member of the Executive Committee of the NYS Special Education Task Force that works to improve educational access and outcomes for students with disabilities
BRONX - BILS	Henry Viscardi School in Albertson changed its procedures to permit BILS staff to routinely assist students with disabilities in transition planning which includes obtaining vocational rehabilitation services.
BRONX - BILS	ARISE Coalition (Action for Reform in Special Education) in New York City posted BILS website link to its website on the Resources page. The ARISE Coalition is a special education advocacy group comprised of parents, educators and service providers.
BRONX - BILS	BILS Youth Specialist became a member of the newly formed physical accessibility subcommittee of the ARISE Coalition (Action for Reform in Special Education) in New York City. The Arise Coalition is a special education advocacy group comprised of parents, educators and service providers coordinated by Advocates for Children of New York (AFC), which provides free advice and legal representation for families of students who are struggling or experiencing discrimination in school.
BROOKLYN - BCID	State University of New York (SUNY) Downstate Medical Center in Brooklyn incorporated into its health care worker curriculum elective training on the impact of disabilities on racially and ethnically diverse communities and established an interactive student-led Disability Week program offered to all schools on the campus.

BROOKLYN - BCID	NYC Department of Education Office of Special Education made available written procedures for parents of students with disabilities to become a certified Parent Individualized Education Program (IEP) Team Member. A parent member contributes knowledge and experience to the IEP planning process and helps explain options to families who are new to it by participating in IEP team discussions.
BUFFALO - WNYIL	Niagara University in Lewiston, College of Hospitality and Tourism Management incorporated into the curriculum for its Center for Events and Management Development student participation in the Access Buffalo program. Access Buffalo sponsors training events for college students and community volunteers to conduct accessibility surveys of entertainment venues, hotels, and restaurants, and it was collaboratively developed by WNYIL and representatives from the business and disability fields.
CORNING - AIM	Ready, Set, Grow Child Care Center at 33 E. First Street in Corning established a written agreement for the Center to routinely conduct twice a year a disability awareness presentation to staff and students.
CORTLAND - ATI	Onondaga-Cortland-Madison (OCM) Board of Cooperative Education Services (BOCES) ) in Syracuse changed its practices to routinely include in the information packet given to students with disabilities transitioning from high school the ATI developed Community Resource Guide.
CORTLAND - ATI	McGraw High School in McGraw changed its transition planning practices for student with disabilities to have transition plans routinely include student participation in ATI's annual Disability Mentoring Day event.
DELAWARE - CCFI	St. Mary's School, an elementary school at 5588 State Highway 7 in Oneonta, added appropriate accessible parking spaces with signage, added an accessible path of travel, and changed the heights of toilet seats.
DELAWARE - CCFI	Center staff was invited to become a member of the Delaware County Youth Board. The Board's mission is to promote youth development and encourage the growth of a comprehensive system of services to youth and their families.
GLENS FALLS - SAIL	SAIL staff became a member of the Planning Committee for the annual Shaker Senior High School in Latham Transition Fair.
GLENS FALLS - SAIL	Shaker Senior High School in Latham changed their procedures to allow SAIL staff to routinely participate in the development of transition plans for students with disabilities.

HARLEM - HILC	Urban Assembly School of Emergency Management at 411 Pearl Street, Room B30 in New York City incorporated disability and Deafness sensitivity class work approved by HILC into the curriculum for incoming 9th grade students.
HARLEM - HILC	Columbia University at 116th and Broadway in New York City incorporated disability and Deafness sensitivity curriculum approved by HILC into its program as part of the graduation requirements.
HERKIMER - RCIL	Poland Central School District added to its website under Community/Regional Partners a link to the Resource Center for Independent Living (RCIL) website.
HERKIMER - RCIL	Herkimer Central School District added to its website under Community/Parent Information a link to the Resource Center for Independent Living (RCIL) website.
HERKIMER - RCIL	Pathways Academy at Remington (PAR) in Ilion, operated by the Herkimer-Fulton-Hamilton-Otsego Board of Cooperative Education Services (BOCES), changed its practices to include RCIL resource materials at meetings with teachers, parents and students with disabilities. PAR provides students who have struggled in a traditional school environment Instruction focused on their needs and interests.
ITHACA - FLIC	Center staff was invited to become a member of the Students with Disabilities and their Allies committee at the Lehman Alternative Community School (LACS) in Ithaca. LACS is a public alternative combined middle and high school in the Ithaca City School District that serves grades 6-12.
ITHACA - FLIC	FLIC staff served on the Ithaca College Gerontology Institute Community Advisory Committee.
JAMESTOWN - SILC	SILC Executive Director served on the Parent and Community Engagement Committee that is one of the committees established to develop the Jamestown School District 2014-2019 Strategic Plan. The School Board adopted the Committee's recommendations that included partnering with community leaders and service providers to collaborate in achieving student success.
KINGSTON - RCAL	Family of Woodstock, at 39 John Street in Kingston, established a written agreement with RCAL for the Center to provide onsite special education rights training to their staff and volunteers and to parents of children with disabilities in English and Spanish. Family of Woodstock provides crisis intervention services for children and their families.

LONG ISLAND - LICIL	Molloy College in the Village of Rockville Centre reconfigured the entrance to the restroom in the Hays Theatre to allow for access by people using wheelchairs and scooters. Molloy College is an independent, private liberal arts college that offers both undergraduate and graduate degrees.
MIDDLETOWN - ILI	Orange County Committee on Preschool Special Education (CPSE) changed its procedures pertaining to information contained in a student's Individualized Education Program (IEP) to comply with section 200.5(a) of the NYS Regulations of the Commissioner of Education regarding Prior Written Notice (PWN).
NEWBURGH - ILI	Early Start Associates in Cornwall established a policy to include in the informational packet given to families of infants and toddlers with disabilities material about disability and early intervention/education services in English and Spanish.
NEWBURGH - ILI	Al Alamo Migrant Health Center in Goshen established a policy to include in the informational packet given to families of infants and toddlers with disabilities material about disability and early intervention/education services in English and Spanish.
NIAGARA FALLS - ILNC	Niagara Academy in Sanborn, an educational program run by Orleans/Niagara Board of Cooperative Education Services (BOCES), incorporated into its curriculum the Center's 10 week Youth Mentoring Program. Niagara Academy provides special/alternative education for students referred from schools in Orleans, Niagara and Erie counties.
OLEAN - DIL	DIL was a catalyst for Jamestown Community College to incorporate into the curriculum for its Generalist Practice Skills class the Question, Persuade, and Refer (QPR) suicide prevention awareness training offered by the Cattaraugus County Suicide Prevention Coalition.
OLEAN - DIL	Olean Intermediate Middle School adopted DIL'S after school Accept, Include, Empower (AIE) group for its 4th and 5th graders. The AIE group teaches acceptance, inclusion, and empowerment.
OLEAN - DIL	Allegany-Limestone High School in Allegany changed its Special Education Program practices to allow DIL to regularly conduct presentations to the life skill class on support services to help students with disabilities transition from school to higher education or employment.
POUGHKEEPSIE - TRI	Research Foundation, University at Albany, State University of New York at 1400 Washington Avenue in Albany provided sign language

interpreter services to effectively communicate with students who are deaf or hard of hearing.

POUGHKEEPSIE - TRI Mid-Hudson Regional Special Education Technical Assistance Support Center (RSE-TASC), Dutchess Board of Cooperative Education Services (BOCES) at 900 Dutchess Turnpike in Poughkeepsie provided sign language interpreter services to effectively communicate with students who are deaf or hard of hearing.

POUGHKEEPSIE - TRI Croton-Harmon Union Free School District at 10 Gerstein Street in Croton-on-Hudson provided sign language interpreter services to effectively communicate with students who are deaf or hard of hearing.

POUGHKEEPSIE - TRI Region 2 Technical Assistance and Continuing Education Center (TACE), State University of New York at Buffalo, Center on Rehabilitation Synergy, 316 Parker Hall at 3435 Main Street in Buffalo provided sign language interpreter services to effectively communicate with students who are deaf or hard of hearing.

POUGHKEEPSIE - TRI Dutchess Community College in Poughkeepsie, Office of Accommodative Services changed its procedures to incorporate the Center's Independent Living Skills service as a transitional tool for its students leaving Higher Education to join the workforce and to routinely include TRI materials in the information packet given to students with disabilities.

PUTNAM - PILS Brewster Central School District changed its procedures to maintain students in the general education classroom with support in lieu of home instruction or movement to a more restrictive self-contained classroom.

PUTNAM - PILS PILS staff served on the Mid-Hudson Regional Affiliate of the New York State Special Education Task Force (NYSETF) for Putnam, Westchester and Rockland Counties. NYSETF and its regional affiliates work to improve the educational access and outcomes for students with disabilities through a collaborative statewide network of stakeholders representing a variety of roles in addressing the special education needs of students in the State.

PUTNAM - PILS PILS staff, as part of the Center's Educational Advocacy Program, served on the Camp Venture Incident Review Committee that reviews all reportable incidents and makes recommendations to the Executive Director. Camp Venture is a not-for-profit provider of services to children and adults with developmental disabilities and has over 30 programs sites across Rockland County with its administrative offices in Nanuet.

PUTNAM - PILS	Putnam Family and Community Services in Carmel established a written agreement for PILS to annually provide onsite a series of workshops entitled "Special Education and Students with Emotional Disabilities" for its staff members and clinicians.
PUTNAM - PILS	Carmel Central School District added to its website a link for PILS on the Departments/Pupil Services/Resources/Resources for Parents page under the heading County/Regional Resources.
PUTNAM - PILS	Putnam County Youth Bureau added to its website a link for PILS on the Referral Agencies page under Preventive Services.
PUTNAM - PILS	Carmel Central School District changed its procedures to routinely accommodate students with autism who require an out-of-state residential placement in order to receive an appropriate integrated and inclusive education.
PUTNAM - PILS	Mahopac Central School District moved the location of services (i.e. occupational therapy (OT), physical therapy (PT), speech) provided for students diagnosed with Autism Spectrum Disorder from a classroom one-third the size required by NYS law to a room appropriate for students set forth by the law.
PUTNAM - PILS	Putnam-Northern Westchester Board of Cooperative Education Services (BOCES) in Yorktown Heights added to its website a link for PILS and its host center WILC on the Lower Hudson Valley Regional Special Education Technical Assistance Support Center (RSE-TASC/Links page.
QUEENS - CIDNY	High School for Construction Trade, Engineering, and Architecture at 94-06 104th Street in Queens established a written agreement for CIDNY-Queens to conduct onsite the Center's Strides program, a transition program for youth with disabilities including those who are bilingual and bicultural or their families are bilingual and bicultural.
ROCHESTER - RCIL	City of Rochester School District changed its Committee on Special Education (CSE) procedures to regularly include in the Individualized Education Program (IEP) process for students with disabilities transition resource material developed by RCIL.
ROCHESTER - RCIL	Fairport Central School District changed its Committee on Special Education (CSE) procedures to regularly include in the Individualized Education Program (IEP) process for students with disabilities transition resource material developed by RCIL.
ROCKLAND - RILC	East Ramapo Central School District added to its website under Parents/Parent Directory a link to the RILC website.

- ROCKLAND - RILC East Ramapo School District established a written agreement for RILC to provide Independent Living services to students with disabilities to assist them to obtain a National Work Readiness Credential Certificate to fulfill the requirements for the Career Development Occupational Studies (CDOS) Commencement Credential.
- ROCKLAND - RILC RILC is a member of a newly formed coalition that established the School Mental Health Education Project which works to increase the accessibility of information and resources for students with mental health issues along with their families and school personnel. The coalition includes the National Alliance on Mental Illness (NAMI) Familya, the Bi-Polar Alliance, and the Mental Health Workgroup.
- STATEN ISLAND - SICIL Port Richmond High School in Staten Island changed its policies and procedures to allow SICIL staff to routinely meet with parents of students with disabilities about transition planning for their children.
- STATEN ISLAND - SICIL St. Peter-St. Paul Catholic Elementary School in Staten Island incorporated into its programming a disability awareness component developed and provided by SICIL.
- STATEN ISLAND - SICIL SICIL Executive Director was invited by the College of Staten Island to become a member of the advisory board for the newly established Masters in Social Work Program with an emphasis on people with disabilities.
- SUFFOLK - SILO SILO's Executive Director was appointed to the Board of Education of the Little Flower Union Free School District in Wading River.
- SULLIVAN - ILI Roscoe Central School added to the school's website contact information for ILI-Sullivan and posted video clips from the Center's Disability Awareness presentations that were provided for school personnel, Board of Education members, and students.
- SULLIVAN - ILI ILI-Sullivan was approved as a service provider through an existing ILI contract with the NYS Office of Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR) to provide Early Childhood Direction Center (ECDC) services in Sullivan County. ILI had previously been approved to operate the Mid-Hudson Region ECDC serving Dutchess, Orange, Sullivan & Ulster Counties. The ECDC provides information about programs/services for young children and helps families obtain services.
- SULLIVAN - ILI Healthy Families of Sullivan with offices in Monticello and Liberty changed its practices to include in the informational packet given to



families of infants and toddlers with disabilities material about disability and early intervention/education services in English and Spanish.

- SULLIVAN - ILI EPIC (Every Person Influences Children) Parent Center in Monticello in collaboration with the Monticello School District incorporated the ILI-Sullivan Stop Bullying curriculum developed from Stop Bullying.gov, a federal government website managed by the U.S. Department of Health & Human Services.
- SYRACUSE - ARISE Chittenango Central School District appointed an Americans with Disability Act (ADA) Coordinator to coordinate the district's efforts to comply with Title II of the ADA.
- SYRACUSE - ARISE Canastota Central School District appointed an Americans with Disability Act (ADA) Coordinator to coordinate the district's efforts to comply with Title II of the ADA.
- SYRACUSE - ARISE Oneida City School District appointed an Americans with Disability Act (ADA) Coordinator to coordinate the district's efforts to comply with Title II of the ADA.
- SYRACUSE - ARISE Frederick Leighton Elementary School in the Oswego City School District changed its practices regarding special education services from only offering the services to kindergarteners and sending all other students needing such services to other schools within the district to offering the services to all students with disabilities at the student's regular school.
- SYRACUSE - ARISE DeRuyter School District changed its complaint policy and procedures to include information for addressing complaints about Rehabilitation Act section 504 Plans and harassment regarding students with disabilities. Also, the District updated the Student Handbook & Code of Conduct to include this information.
- TROY - ILCHV Hudson City School District changed its procedures to allow ILCHV to routinely provide separate transition information and resource workshops to high school students with disabilities and their parents.
- WATERTOWN - NRCIL Belleville Henderson Central School District in Belleville changed its procedures to routinely include Center staff in transition planning meetings for students with disabilities.
- WATERTOWN - NRCIL Lyme Central School District in Chaumont changed its procedures to routinely include Center staff in transition planning meetings for students with disabilities.

WATERTOWN - NRCIL	Alexandria Central School District in Alexandria Bay changed its procedures to routinely include Center staff in transition planning meetings for students with disabilities.
WATERTOWN - NRCIL	Fort Drum Army Community Services family program, provides support for family members with disabilities, changed its practices to allow NRCIL to regularly present Mind Merge, interactive disability awareness training for all ages, at the facility. Fort Drum is the home of US Army 10th Mountain Division and occupies land in the towns of LeRay, Philadelphia, Antwerp, Wilna and Champion.
WATERTOWN - NRCIL	LaFargeville Central School in LaFargeville changed its practices to allow NRCIL to regularly present Mind Merge, interactive disability awareness training for all ages, at the facility.
WATERTOWN - NRCIL	General Brown Central School District in Dexter changed its practices to allow NRCIL to regularly conduct a Parent Information Night for parents of students with disabilities.
WHITE PLAINS - WILC	White Plains School District added to its website a link for WILC on the Special Needs Committee/Resources and Links page.
WHITE PLAINS - WILC	Mt. Pleasant Blythedale Union Free School District (MPB) incorporated into the curriculum for its students the 6-week WILC Transition Peer Advocacy Youth Group with a curriculum that includes programs on topics such as: Goal Setting, Independent Living Skills, and Self-Advocacy and Empowerment. MPB is a NYS public, special act school district, chartered to serve the highly specialized needs of the patients of Blythedale Children's Hospital in Valhalla.
WHITE PLAINS - WILC	ANDRUS Children's Center, Mental Health Services in Peekskill changed its practices to routinely include in the information packet material about disability and early intervention/education services in both English and Spanish. ANDRUS provides an array of services to children and their families at various sites in Westchester County, with the administrative office in Yonkers.
WHITE PLAINS - WILC	WILC Educational Advocate/Minority Services Specialist served on the Career Development and Occupational Studies Committee (CDOS) that works to educate employers, parents and students regarding the new high school exiting credential (which replaced the Special Education Diploma) and how it will affect obtaining employment/post high school life. CDOS is affiliated with the Putnam Northern Westchester Board of Cooperative Education Services (BOCES) in Yorktown Heights.

- WHITE PLAINS - WILC Mamaroneck High School established an annual Transition Fair and added to the resource materials packet information regarding ACCES-VR, WILC, and post-secondary education to assist students with disabilities and their families before and after graduation.
- WHITE PLAINS - WILC WILC Educational Advocate/Minority Services Specialist served on the Transition Council of Westchester (T-COW) that focuses on individuals with disabilities transition to work, training programs or higher education. T-COW is affiliated with the Lower Hudson Valley Regional Special Education Technical Assistance Support Center (RSE-TASC) in Yorktown Heights.
- YONKERS - WDOM WDOM was actively involved in a 2013 complaint by two consumers to the US Department of Justice against the New Rochelle School District regarding its failure to evacuate disabled students who use wheelchairs from the New Rochelle High School during an incident that was successfully settled in 2014. Under the court ruling, the New Rochelle School District was required to establish an evacuation plan, to permit students with disabilities to regularly participate in evacuation drills, to provide training on Title II of the Americans with Disabilities Act (ADA) to school personnel, and to provide reasonable accommodations, such as evacuation chairs.
- YONKERS - WDOM Center staff served on the newly established local Business Advisory Council that will work with WDOM's Project Search, a school-to-work transition program serving high school seniors that provides integrated educational-vocational experience in the workplace.

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**EMPLOYMENT ADVOCACY 2013-2014**

<b>Center</b>	<b>EMPLOYMENT SYSTEM CHANGE OUTCOME</b>
ALBANY - CDCI	CDDI entered into a contractual agreement with the NYS Office of Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR) to provide Core Rehabilitation Services (CRS). The contract is for five years from 2014 to 2018.
ALBANY - CDCI	CDCI became a member of the National Disability Institute (NDI) Advisory Board for the new multistate Assistive Technology (AT) Alternative Finance Program for people with disabilities in New York and New Jersey to support programs that provide for the purchase of AT devices. NDI is a national nonprofit organization in Washington D.C. that addresses issues impacting the economic future of individual with disabilities and their families.
ALBANY - CDCI	Lazaro's Auto body at 60 Arch Street in Green Island changed its practices to provide employment and internship opportunities for persons with disabilities as a result of participating in the CDCI annual Disability Mentoring Day.
ALBANY - CDCI	Distinguished Cuts Barber Shop at 255 Central Avenue in Albany changed its practices to provide employment and internship opportunities for persons with disabilities as a result of participating in the CDCI annual Disability Mentoring Day.
ALBANY - CDCI	Mental Health Empowerment Project (MHEP) at 3 Atrium Drive in Albany established a written agreement for CDCI to routinely conduct presentations to consumers and case workers on Social Security Disability Insurance (SSDI)/Supplemental Security Income (SSI) and work incentives at MHEP Peer Advocacy Training workshops. MHEP offers skill-building activities and education related to self-help, mutual support, and recovery.
BINGHAMTON - STIC	STIC was active in the statewide ILC effort that led to the Governor signing during September 2014 an Executive Order to establish the Employment First Commission to create an Employment First policy for New York that makes competitive integrated employment the first option when considering supports and services for people with disabilities.

BINGHAMTON - STIC	STIC was active in the national ILC effort that led to the President signing an Executive Order during February 2014 to increase the hourly minimum wage from \$7.25 to \$10.10 for federal contract workers, including those with disabilities employed under service or concessions contracts with the government.
BRONX - BILS	BILS established a written arrangement with SCO Family Services Adult and Family Shelter in Bronx to conduct monthly onsite Benefits Advisement and Housing Workshops for consumers who go back to work. SCO operates shelters throughout Brooklyn, Queens and the Bronx for homeless individuals and families as well as provides a variety of services that support family life and personal well-being throughout New York City and Long Island.
CORNING - AIM	Greater Southern Tier Board of Cooperative Education Services (BOCES) Wildwood Campus in Hornell incorporated into its curriculum for students with disabilities an annual series of AIM Independent Living Skills Training classes. The classes included presentations on employment strategies and self-advocacy.
CORTLAND - ATI	Center was active in the national ILC effort that led to the passage and signing into law during July 2014 Federal legislation known as the Workforce Innovation and Opportunity Act (WIOA), which supersedes the Workforce Investment Act of 1998 (WIA) and amends the Wagner-Peyser Act of 1933, the Adult Education and Family Literacy Act of 1998, and the Rehabilitation Act of 1973.
CORTLAND - ATI	Center was active in the national ILC effort that led to the President signing during February 2014 an Executive Order to increase the hourly minimum wage from \$7.25 to \$10.10 for federal contract workers, including those with disabilities employed under service or concessions contracts with the government.
CORTLAND - ATI	Center was active in the statewide ILC effort that led to the Governor signing during September 2014 an Executive Order to establish the Employment First Commission, tasked with creating an Employment First policy for New York, which makes competitive, integrated employment the first option when considering supports and services for people with disabilities.
DELAWARE - CCFI	Scholarie County Department of Social Services changed its practices to routinely include in employment plans for individuals with disabilities information about the CCFI Assistive Competitive Employment Services (ACES) program. ACES is designed to assist Scholarie County residents with a mental health diagnosis to obtain competitive employment.

DELAWARE - CCFI	Center entered into a contractual agreement with the NYS Office of Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR) to provide Core Rehabilitation Services (CRS). The contract is for five years from 2014 to 2018.
GLENS FALLS - SAIL	East Side Center (ESC), an adult psychiatric rehabilitation program in Glens Falls, established a written agreement for SAIL to routinely provide computer training for staff and people with disabilities at SAIL's Center for Adaptive Computer Technology (CACT). ESC operates Project C.H.O.I.C.E. (Creating Healthy Opportunities for Individual Choices in Employment) a 12-week vocational program as well as a variety of programs and services which support personal growth.
GLENS FALLS - SAIL	NYS Department of Labor (DOL) changed its website designation from services for the "handicapped" to "people with disabilities" to reflect "person-first" language when referring to persons with disabilities. Also, DOL made available its online forms in an accessible format.
HERKIMER - RCIL	Working Solutions One-Stop Career Center in Herkimer established a procedure to permit RCIL-Herkimer staff to regularly conduct onsite benefits counseling training on work incentives for consumers receiving Supplemental Security Income (SSI)/Social Security Disability Insurance (SSDI).
MANHATTAN - CIDNY	New York City Human Resources Administration/Department of Social Services establishing a new employment program to serve Temporary Assistance (TA) and Supplemental Nutrition Assistance Program (SNAP) applicants and recipients. The program encourages employment for people with disabilities, includes screening for and provision of reasonable accommodations, and assists in developing job supports and reasonable accommodations with employers.
MASSENA - MILC	PathStone Corporation Senior Training and Employment Services at 2 Park Street in Potsdam established a written agreement for MILC to regularly provide soft skills development and employment readiness training to its consumers. PathStone is a not-for-profit regional community development and human service organization providing services to low-income families and economically depressed communities throughout New York, Pennsylvania, New Jersey, Ohio, Indiana, Virginia, Vermont, and Puerto Rico.
MIDDLETOWN - ILI	NYS Office for People with Developmental Disabilities (OPWDD) agreed to end new admissions to sheltered workshops effective July 1, 2013 and to create a work plan and timeline related to the elimination of all funding for segregated employment settings by January 1, 2014.

NEWBURGH - ILI NYS Office for People with Developmental Disabilities (OPWDD) agreed to end new admissions to sheltered workshops effective July 1, 2013 and to create a work plan and timeline related to the elimination of all funding for segregated employment settings by January 1, 2014.

PUTNAM - PILS Mental Health Association in Putnam County at 1620 Route 22 in Brewster changed its practices to permit PILS to routinely conduct onsite presentations on Social Security benefits advisement and employment support programs for Peer Specialists.

PUTNAM - PILS Grace United Methodist Church at 337 Peekskill Hollow Road in Putnam Valley establish a written arrangement for PILS to provide on a regular basis onsite outreach services that include benefits advisement and information on employment support programs for persons with disabilities. Information was made available in both English and Spanish. The Church operates the Putnam Valley Community Food Pantry on Saturday mornings.

PUTNAM - PILS Gilead United Presbyterian Church at 7 Church Street in Carmel establish a written arrangement for PILS to provide on a regular basis onsite outreach services that include benefits advisement and information on employment support programs for persons with disabilities. Information was made available in both English and Spanish. The Church operates a Food Pantry on Friday mornings.

QUEENS - CIDNY New York City Human Resources Administration/Department of Social Services establishing a new employment program to serve Temporary Assistance (TA) and Supplemental Nutrition Assistance Program (SNAP) applicants and recipients. The program encourages employment for people with disabilities, includes screening for and provision of reasonable accommodations, and assists in developing job supports and reasonable accommodations with employers.

ROCKLAND - RILC RILC was awarded a grant by the Empire State Development to create small business opportunities for people with developmental disabilities that can be self-sustaining. The Center will develop three for-profit businesses: a Call Center, a sales kiosk at a county office, and a computer training center.

ROCKLAND - RILC Jacob J. Katz & Company (insurance) in Bardonia provided its employment applications in large print and alternative formats to assist job applicants who are blind or visually impaired.

ROCKLAND - RILC RCIL was approved by NYS Office for People with Developmental Disabilities (OPWDD) to provide Pathways to Employment services. Pathway to Employment is a person-centered employment planning and support service that provides assistance for individuals to obtain, maintain or advance in competitive employment or self-employment.

ROCKLAND - RILC	RILC was awarded a grant from the NYS Office for People with Developmental Disabilities (OPWDD) to conduct the Education to Careers program to increase the employment success for students with developmental disabilities who are transitioning out of school.
SULLIVAN - ILI	NYS Office for People with Developmental Disabilities (OPWDD) agreed to end new admissions to sheltered workshops effective July 1, 2013 and to create a work plan and timeline related to the elimination of all funding for segregated employment settings by January 1, 2014.
TROY - ILCHV	ILCHV was active in the statewide ILC effort that led to the Governor signing during September 2014 an Executive Order to establish the Employment First Commission to create an Employment First policy for New York that makes competitive integrated employment the first option when considering supports and services for people with disabilities.
TROY - ILCHV	Center was active in the national ILC effort that led to the passage and signing into law during July 2014 Federal legislation known as the Workforce Innovation and Opportunity Act (WIOA), which supersedes the Workforce Investment Act of 1998 (WIA) and amends the Wagner-Peyser Act of 1933, the Adult Education and Family Literacy Act of 1998, and the Rehabilitation Act of 1973.
UTICA - RCIL	RCIL was awarded funding in partnership with the Oneida-Herkimer-Madison Workforce Investment Board (WIB) to conduct the Career Pathways grant. This project focuses on Temporary Assistance to Needy Families (TANF) recipients who are referred from county Department of Social Services and consists of a training and employment component.
WATERTOWN - NRCIL	Jefferson Community College in Watertown, part of the State University of New York (SUNY) system, changed its practices to provide employment and internship opportunities for persons with disabilities.
WATERTOWN - NRCIL	As a result of NRCIL's involvement in a consumer complaint to the NYS Division of Human Rights against the Lewis County General Hospital in Lowville (LCGH) for discriminatory practices regarding a consumer with a psychiatric disability that needed an accommodation to return to work, LCGH changed its policies and practices from requiring an evaluation by a physician employed by LCGH to accepting an evaluation by any qualified physician. Also, the consumer was able to negotiate an accommodation and return to her job.



WATERTOWN - NRCIL	Jefferson County Department of Social Services in Watertown changed its practices to provide employment and internship opportunities for persons with disabilities.
WATERTOWN - NRCIL	The Work Place One-Stop Center in Watertown changed its practices to provide employment and internship opportunities for persons with disabilities.
WATERTOWN - NRCIL	Thousand Islands High School in Clayton changed its practices to provide employment and internship opportunities for persons with disabilities.
WHITE PLAINS - WILC	HOPE Community Services in New Rochelle established a written agreement for WILC to regularly provide onsite outreach services that include benefits advisement and information about employment support programs for persons with disabilities. HOPE Community Services provides soup kitchen and food pantry services to low income individuals.
WHITE PLAINS - WILC	Church of the Holy Spirit in Cortlandt Manor established a written agreement for WILC to regularly provide onsite outreach services that include benefits advisement and information about employment support programs for persons with disabilities. The Church of the Holy Spirit provides food pantry services to low income families.
YONKERS - WDOM	WDOM entered into a contractual agreement with the NYS Office of Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR) to provide Core Rehabilitation Services (CRS). The contract is for five years from 2014 to 2018.

**NYS INDEPENDENT LIVING CENTERS  
ANNUAL PERFORMANCE REPORT  
SYSTEM CHANGE OUTCOME INVENTORY  
OCTOBER 1, 2013 - SEPTEMBER 30, 2014**

**HEALTH CARE ADVOCACY 2013-2014**

<b>Center</b>	<b>HEALTH CARE SYSTEM CHANGE OUTCOME</b>
ALBANY - CDCI	Mohawk Opportunities at 201 Nott Terrace in Schenectady established a written agreement for CDCI to regularly provide the Chronic Disease Self-Management Program six-week workshop to its consumers, which is part of the Center's Healthy Living Program. Mohawk Opportunities serves individuals living with mental illness, HIV/AIDS and homelessness.
ALBANY - CDCI	Visiting Nurse Association (VNA) Home Health in Albany established a Memorandum of Understanding for CDCI to provide services through the Center's Healthy Living Program to their consumers with disabilities. VNA provides skilled nursing care, rehabilitative services, and medical social work to individuals in their homes.
ALBANY - CDCI	Family Self-Sufficiency (FSS) program established a Memorandum of Understanding for CDCI to provide services through the Center's Healthy Living Program to their consumers with disabilities. FSS is conducted by the Albany Housing Authority and is a US Department of Housing and Urban Development (HUD) initiative that enables low income families to increase their earned income and reduce their dependency on welfare assistance and rental subsidies.
ALBANY - CDCI	Mental Health Empowerment Project (MHEP) in Albany established a Memorandum of Understanding for CDCI to provide services through the Center's Healthy Living Program to their consumers with disabilities. MHEP offers skill-building activities and education related to self-help, mutual support, and recovery.
ALBANY - CDCI	Church of the Holy Trinity at 1 St. Marie Lane in Cohoes established a written agreement for CDCI to regularly provide the Chronic Disease Self-Management Program six-week workshop to its members, which is part of the Center's Healthy Living Program.
ALBANY - CDCI	Capital District Community Gardens (CDCG) at 40 River Street in Troy established a Memorandum of Understanding with CDCI for the Center and CDCG to cooperatively develop and manage an Americans with Disabilities Act (ADA) compliant section of the Garland Court Community Garden, adjacent to 43 Garland Court in

Albany. CDCG is a not-for-profit private organization that helps area residents improve their neighborhoods through community gardening.

ALBANY - CDCI

CDCI collaborated on a joint funding application with the Center for Excellence in Aging & Community Wellness, State University of New York (SUNY) Albany to the NYS Department of Health that was approved to conduct the Balanced Incentive Program (BIP) that provides Diabetes Self-Management workshops and peer support to people living with type 2 diabetes. The NYSDOH BIP is a federally funded program designed to make systemic improvements in community-based long term supports and services (LTSS) for Medicaid beneficiaries.

ALBANY - CDCI

CDCI collaborated on a joint funding application with Concepts of Independence in New York City to the NYS Department of Health that was approved to conduct the Balanced Incentive Program (BIP) that provides outreach, education and supportive service to Medicaid eligible participants who are now served in an institutional facility. The NYSDOH BIP is a federally funded program designed to make systemic improvements in community-based long term supports and services (LTSS) for Medicaid beneficiaries.

ALBANY - CDCI

Brain Injury Association of New York State (BIANYS) in Albany changed its practices to routinely provide to consumers information about CDCI's program and services. BIANYS is a statewide non-profit membership organization that provides advocacy and support to individuals with brain injuries and their family members.

AMSTERDAM - RCIL

Center staff served on the Fulton County Domestic Violence Task Force; a collaborative effort of criminal justice, social services, medical, mental health, educational, and other human services providers to attempt to better understand the causes of domestic violence, more effectively provide services to survivors of domestic violence, and prevent future acts of domestic violence through prevention education and community awareness.

AMSTERDAM - RCIL

Montgomery County Public Health Department made available CDs of their written material for people who are visual impaired or blind.

AMSTERDAM - RCIL

Center staff served on the Fulmont Community Action Food Pantry Advisory Board; Fulmont Community Action operates food pantries in Gloversville and Northville in Fulton County and provides a variety of services throughout Fulton and Montgomery Counties.

AUBURN - ARISE

Health and Human Services Coalition of Cayuga County in Auburn created a new website for the Coalition that is fully accessible for persons who are blind or visually impaired. The Coalition is comprised of consumers, agencies, professionals and citizens, and it

works to improve communication between service providers, identify barriers to service provision, and assess community needs.

BINGHAMTON - STIC

Asthma & Allergy Associates at 1550 Vestal Parkway East in Vestal provided sign language interpreter services to effectively communicate with consumers who are deaf or hard of hearing.

BINGHAMTON - STIC

Center was active in the prolonged statewide ILC effort that led to NYS establishing a Comprehensive Olmstead Implementation Plan during October 2013 that provided the foundation for the State's compliance with the 1999 US Supreme Court decision in Olmstead v. L.C. that held the state's services, programs, and activities for people with disabilities must be administered in the most integrated setting appropriate to a person's needs.

BINGHAMTON - STIC

Roberts Eye Care, offices in Vestal and Sidney, changed its practices to serve children with Medicaid for eye glasses.

BINGHAMTON - STIC

STIC was active in the regional effort that resulted in the NYS Office of Mental Health modifying its Regional Centers of Excellence (RCE) Plan for redesigning the public mental health system from closing the Greater Binghamton Health Center to reducing services for the facility. Under the RCE plan, there would be a shift from inpatient services to community-based services with 15 Regional Centers of Excellence established across the State.

BINGHAMTON - STIC

State Legislature approved 2014-2015 State budget that restores a two percent cost of living adjustment (COLA) for human services workers at state-funded human services agencies. The COLA for direct care workers was originally agreed to in 2006 but had been delayed since 2008, making it the first pay increase for these employees in more than five years.

BINGHAMTON - STIC

State Legislature approved 2014-2015 State budget that included legislation regarding inadequate reimbursement for medical treatment provided by out-of-network physicians. The legislation regulates billing, reimbursement, and physician and health care plan disclosures to consumers for health care services provided to patients by out-of-network providers who do not participate in a patient's health insurance plan.

BINGHAMTON - STIC

State Legislature approved 2014-2015 State budget that adopted language to require health care services continue when Medicaid enrollees request an appeal and the managed care plan reduces services, even when the authorization period has expired.

BINGHAMTON - STIC

State Legislature approved 2014-2015 State budget that included language to authorize the establishment of a Basic Health Program

which will be available to individuals under the age of 65 with income between 138 and 200 percent of the federal poverty level and individuals who are ineligible for federally funded Medicaid due to immigration status.

- BINGHAMTON - STIC STIC was active in the statewide effort that resulted in the NYS Office for People with Developmental Disabilities (OPWDD) revising the regulations governing its Home and Community-Based Services (HCBS) Medicaid Waiver to comply with the new federal HCBS regulations issued by the Centers for Medicare and Medicaid Services (CMS) that include a requirement for person-centered planning that involves offering self-direction options to all participants.
- BINGHAMTON - STIC STIC was awarded funding by the NYS Department of Health to provide in eight counties in the Southern Tier Region In-Person Assistors (IPAs)/Navigators services for the New York Health Benefit Exchange. IPAs/Navigators will provide in-person enrollment assistance to individuals, families, small businesses and their employees who apply for health insurance through the Exchange.
- BINGHAMTON - STIC Center was actively involved in a 2013 class action lawsuit against the NYS Department of Health (DOH) for denying coverage of medically necessary prescription footwear to Medicaid recipients that was successfully settled in 2013. Under the court ruling, the limitations on medically necessary footwear applied as a result of April, 2011 amendments to New York Social Service Law can no longer be applied in Medicaid coverage determinations, and DOH returned the Medicaid program to medical necessity criteria applied prior to the April, 2011 State law amendments.
- BINGHAMTON - STIC STIC became a member of the Health Care for All New York (HCFANY), a statewide coalition of consumer-focused organizations that works to achieve quality, affordable health coverage.
- BINGHAMTON - STIC State Legislature approved 2014-2015 State budget that expands the Medicaid Managed Care Advisory Review Panel membership from 12 to 16 members by adding consumer representatives for individuals with behavioral health needs and representatives for dually eligible individuals and representatives of providers that serve both populations.
- BINGHAMTON - STIC Addictions Crisis Center at 247 Court Street in Binghamton provided sign language interpreter services to effectively communicate with consumers who are deaf or hard of hearing.
- BINGHAMTON - STIC STIC became a member of the Delivery System Reform Incentive Payment (DSRIP) Program Project Team and Website Team. DSRIP is part of the NYS Department of Health initiative to transform the

State's health care safety net system, reduce avoidable hospital use, achieve other improvements in health and public health, and promote the sustainability of delivery system transformation by leveraging managed care payment reform.

BINGHAMTON - STIC

STIC became a member of the New York State Care Management Coalition that provides educational programming, information, and networking opportunities on best practices in the care management field for behavioral health service professionals.

BINGHAMTON - STIC

STIC became a member of the Board of Directors of iCircle Services, a non-profit Managed Care Organization offering health plans to individuals enrolled in Medicaid in 22 counties across Central New York with the corporate office in Webster.

BINGHAMTON - STIC

STIC became a member of the Broome Developmental Center, in Binghamton, Clinical Planning and Supports Committee that works to ease the transition of individuals from RDC to the best possible community setting to meet their needs.

BINGHAMTON - STIC

Trinity of Chemung County (addiction prevention and treatment) at 150 Lake Street in Elmira provided sign language interpreter services to effectively communicate with consumers who are deaf or hard of hearing.

BRONX - BILS

St. Barnabus Hospital in Bronx changed its procedures to have the Social Work staff routinely provide information and resources in a format that is accessible to patients who are blind or visually impaired and to post large print materials on the walls.

BROOKLYN - BCID

Healthy Teens Relationships Coalition of New York City changed the promotional brochure for its annual Healthy Teens Relationship Conference to include figures in wheelchairs to make the event more inclusive of students with disabilities. The Coalition is comprised of city agencies, non-profit organizations, schools, and community based organizations that work to address issues of teen dating violence and healthy relationships.

BROOKLYN - BCID

BCID was invited to become a member of the Brooklyn Mapping Group for the New York City Mayor's newly established Task Force on Behavioral Health and the Criminal Justice System. The Mapping Group worked to construct a map of how the criminal justice system currently operates in each borough that would be the basis for the Task Force to develop an action plan for more appropriately and effectively addressing the needs of individuals with behavioral health issues.

BROOKLYN - BCID	BCID Executive Director was appointed to the Mental Health and Disabilities Committee of the new Brooklyn Borough President's Transition Committee.
BUFFALO - WNYIL	WNYIL staff was appointed to the Advisory Team for the newly established NYS Office of Mental Health (OMH) Western Regional Center of Excellence in Buffalo that is part of the implementation of the OMH Regional Centers of Excellence (RCE) Plan to redesign the public mental health system. Under the RCE plan, there would be a shift from inpatient services to community-based services with 15 Regional Centers of Excellence established across the State.
BUFFALO - WNYIL	WNYIL was approved by the Erie County Department of Senior Services to provide Consumer Directed In-Home Services under the Expanded In-home Services for the Elderly Program (EISEP).
CORNING - AIM	AIM established a contract with the Schuyler County Office for the Aging to provide home care using the Consumer Directed Personal Assistance (CDPA) Program model for the Expanded In-home Services for Elderly Program (EISEP) in Schuyler County.
CORNING - AIM	Center for Dispute Settlement, main office in Bath, changed its practices to allow AIM to regularly present disability awareness training to its staff. The Center for Dispute Settlement provides mediation, facilitation, fact-finding and arbitration programs and services in Western New York and throughout the Finger Lakes region.
CORTLAND - ATI	Cortland Prevention Resources (CPR) at 73 Main Street in Cortland changed its staff training procedures to regularly include ATI training on disability etiquette and rights issues that focuses on Disability Cultural Competency. CRP, a Division of Family Counseling Services of Cortland County, provides addiction prevention and intervention programs to youth and adults.
CORTLAND - ATI	Center was active in the statewide ILC effort that resulted in blocking proposed State legislation that would have delayed the closure and consolidation of state facilities operated by the Office of Mental Health and the Office for People with Developmental Disabilities until April 1, 2017.
CORTLAND - ATI	Center was active in the statewide ILC effort that resulted in blocking proposed State legislation to develop a statewide missing person locator system that would utilize radio determination technology requiring participants to wear a GPS-like device.
DELAWARE - CCFI	Center's Employment Specialist for the Assistive Competitive Employment Services (ACES) program was invited to serve on the

Schoharie County Council on Alcoholism and Substance Abuse (SCCASA).

- GLENS FALLS - SAIL Kee to Independent Growth in Saratoga Springs became a provider of services through the NYS Department of Health Nursing Home Transition and Diversion (NHTD) Medicaid Waiver Program. Southern Adirondack Independent Living in Queensbury serves as a Regional Resource Development Center (RRDC) for the NHTD Waiver and was a catalyst for the organization's application to be a service provider.
- GLENS FALLS - SAIL Dr. Steven Parnes, MD at 381 Church Street in Saratoga Springs changed its practices to routinely provide SAIL program and services materials in the information packet available for patients.
- GLENS FALLS - SAIL Evergreen Health Center at 13Palmer Avenue in Corinth provided an accessible scale for people with mobility challenges.
- GLENS FALLS - SAIL State Legislature approved 2014-2015 State budget that that included an appropriation for funding for Crisis Intervention Training for police officers and 911 dispatchers.
- GLENS FALLS - SAIL Adirondack Advocacy and Community Care in Schuylerville became a provider of services through the NYS Department of Health Nursing Home Transition and Diversion (NHTD) Medicaid Waiver Program. Southern Adirondack Independent Living in Queensbury serves as a Regional Resource Development Center (RRDC) for the NHTD Waiver and was a catalyst for the organization's application to be a service provider.
- GLENS FALLS - SAIL A.bly TBI/NHTD in Schenectady became a provider of services through the NYS Department of Health Nursing Home Transition and Diversion (NHTD) Medicaid Waiver Program. Southern Adirondack Independent Living in Queensbury serves as a Regional Resource Development Center (RRDC) for the NHTD Waiver and was a catalyst for the organization's application to be a service provider.
- GLENS FALLS - SAIL Adirondack Advocacy and Community Care in Schuylerville became a provider of services through the NYS Department of Health Traumatic Brain Injury (TBI) Medicaid Waiver Program. Southern Adirondack Independent Living in Queensbury serves as a Regional Resource Development Center (RRDC) for the TBI Waiver and was a catalyst for the organization's application to be a service provider.
- GLENS FALLS - SAIL Warren County Domestic Violence, at 35 Broad Street in Glens Falls, installed a Sorenson Video Phone, which is connected to a television and allows callers who are deaf to see each other and converse in sign language. The program serves victims of domestic violence and their



children in Warren and Washington Counties and is provided by Catholic Charities in Albany.

- GLENS FALLS - SAIL NYS Department of Health (DOH) rescinded General Information System (GIS) 14/MA 15 regarding the 2010 Federal Affordable Care Act requirement that spousal impoverishment with post-eligibility rules apply for married couples with a spouse receiving home and community-based (HCBS) waiver services under Section 1915(c) of the Social Security Act or enrolled in a managed long term care (MLTC) plan under the State's 1115 waiver because the requirement is not mandated for either spouse situation, Pending the issuance of further guidance, NYSDOH GIS 12 MA/013 (HCBS waiver) and GIS 13 MA/018 (MLTC plan) apply that require spousal impoverishment budgeting with post-eligibility rules only when it is more advantageous to the applicant.
- HARLEM - HILC Center staff was appointed to serve on the NYS HIV Prevention and Planning Group (PPG) that is affiliated with the NYS Department of Health (DOH) and facilitates community participation in the planning of HIV prevention programs. The PPG works in partnership with the DOH AIDS Institute to reduce the incidence of HIV and its consequences.
- HARLEM - HILC Mount Sinai Beth Israel, Petrie Division on First Avenue at 16th Street in Manhattan incorporated disability and Deafness sensitivity training conducted by HILC into its training for emergency room domestic violence/sexual assault volunteers.
- HERKIMER - RCIL Riverside Family Dentistry in Herkimer provided sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.
- ITHACA - FLIC FLIC staff served on the Strategic Planning Committee for Tompkins County Office for the Aging.
- ITHACA - FLIC FLIC was active in the regional effort that resulted in the NYS Office of Mental Health modifying its Regional Centers of Excellence (RCE) Plan for redesigning the public mental health system from closing the Elmira Psychiatric Center to reducing services for the facility. Under the RCE plan, there would be a shift from inpatient services to community-based services with 15 Regional Centers of Excellence established across the State.
- ITHACA - FLIC FLIC was active in the regional effort that resulted in the NYS Office of Mental Health modifying its Regional Centers of Excellence (RCE) Plan for redesigning the public mental health system from closing the Greater Binghamton Health Center to reducing services for the facility. Under the RCE plan, there would be a shift from inpatient

services to community-based services with 15 Regional Centers of Excellence established across the State.

JAMESTOWN - SILC SILC Executive Director served on the Chautauqua County Health Care Action Team. The Action Team, a subcommittee of the Jamestown Strategic Planning and Partnerships Commission, is working on a common recruitment strategy for physicians and other health care personnel to the City and surrounding area.

JAMESTOWN - SILC Chautauqua County Health Network (CCHN) changed its practices to provide its materials in Braille upon request. CCHN works to strengthen the County health and wellness delivery system and to advance the interests of hospitals and patients.

KINGSTON - RCAL Health Alliance Hospital Broadway Campus in Kingston installed appropriate signs to improve access for the existing handicapped accessible parking spaces.

KINGSTON - RCAL Health Alliance Hospital Broadway Campus in Kingston established for the Emergency Department a new Autism Friendly Program for patients with Autism Spectrum Disorders (ASD). The program incorporates sensory boxes, iPads that feature autism-specific apps, and a special hospital personnel training program that includes an online ASD training provided by RCAL.

KINGSTON - RCAL Ulster County Office for the Aging changed the procedures for the Home Delivered Meals (HDM) program to group applicants by location for assessment in order to save travel time and increase the speed with which people were able to get off the waitlist and receive HDM services.

KINGSTON - RCAL Health Alliance Hospital Broadway Campus in Kingston and Mary's Avenue Campus in Kingston changed their practices to have discharge planners routinely include in the information packet given to patients the transportation options flyer developed by RCAL to help patients keep follow-up medical visits and reduce hospital readmissions.

KINGSTON - RCAL NYS Office for People with Developmental Disabilities (OPWDD) changed a question in the proposed Front Door Survey to providers which could have led many of them to answer "no" and therefore skip the majority of the survey. OPWDD Front Door is a new person-centered service delivery approach began during 2013 to ensure consumers receive services focused around their choices, needs and desires.

KINGSTON - RCAL RCAL is a member of the Ulster County C.A.R.E.S. Transition Council. C.A.R.E.S (Community Access through Restructuring of

Essential Services) is a County initiative to make high quality mental health services available to residents regardless of their ability to pay.

- LONG ISLAND - LICIL Health LEADS program at Nassau University Medical Center in East Meadow modified its referral policies and procedures to routinely include in information packets material about community services, including Independent Living Center services and resources. Health Leads addresses basic resource needs, often at the root causes of poor health, as a standard part of care. The program is headquartered in Boston, Massachusetts and partners with hospitals and community health centers in seven cities across the United States.
- LONG ISLAND - LICIL Healthtrax Fitness and Wellness at 3100 Franklin Avenue in Garden City added van accessible spaces with proper access aisles and signage to provide patrons with disabilities access to its services. Healthtrax, in partnership with Winthrop-University Hospital in Mineola, provides a combination of fitness, wellness and medical services.
- MANHATTAN - CIDNY State Legislature approved 2014-2015 State budget that included an appropriation for a Long Term Care Ombudsman Program (LTCOP) to help Medicaid managed care enrollees living in long term care facilities. LTCOP is a federal advocacy program operated in New York State by the Office for the Aging through its Office of the State Long Term Care Ombudsman.
- MANHATTAN - CIDNY State Legislature approved 2014-2015 State budget that included language to authorize the establishment of a Basic Health Program which will be available to individuals under the age of 65 with income between 138 and 200 percent of the federal poverty level and individuals who are ineligible for federally funded Medicaid due to immigration status.
- MANHATTAN - CIDNY State Legislature approved 2014-2015 State budget that adopted language to require health care services to continue when Medicaid enrollees request an appeal and the managed care plan reduces services, even when the authorization period has expired.
- MANHATTAN - CIDNY State Legislature approved 2014-2015 State budget that retained prescriber prevails for critical drug classes in the managed care model to override a plan denial for these drugs, even when the drugs are not on the managed care plan's drug formulary. In fee for service Medicaid, prescribers seeking prior authorization for a non-preferred drug could override denials from the State Department of Health.
- MANHATTAN - CIDNY As a result of the Center's involvement in an ongoing 2012 class action lawsuit against the New York City Human Resources Administration (HRA) and the United States Department of

Agriculture (USDA) for discriminatory practices regarding the Disaster Supplemental Nutrition Assistance Program (D-SNAP) implemented in New York City following Hurricane Sandy, the USDA changed its D-SNAP Program Guidance for States and Localities on requirements related to Americans with Disabilities Act (ADA) compliance to make the program accessible to people with disabilities.

MASSENA - MILC

Franklin County Jail in Malone changed its practices to allow MILC to conduct for newly booked inmates the weekly enrollment for inpatient Medicaid coverage, which will allow inmates with significant mental health and chemical dependency issues to be covered for inpatient medical services while incarcerated and to exit the facility with medical coverage and enter a treatment facility.

MASSENA - MILC

NYS Department of Health issued guidance to In-Person Assistors (IPAs)/Navigators for the New York Health Benefit Exchange regarding the enrollment of incarcerated individuals in inpatient Medicaid coverage that incorporated MILC's procedures to enroll inmates. Providing inpatient Medicaid coverage will allow incarcerated individuals with mental health and chemical dependency issues to exit to treatment facilities and may prevent recidivism.

MASSENA - MILC

MILC became a member of the Tri-Lakes Aging in Place Task Force that works to empower communities to become places where people are able to age in place more successfully. The Task Force was established and is facilitated by Mercy Care for the Adirondacks in Lake Placid.

MASSENA - MILC

North Country Health Care (Osteopathic Practitioners) in Malone changed its procedures to regularly include materials regarding MILC's program and services in the information packet available for patients.

MASSENA - MILC

MILC was awarded funding by the NYS Department of Health to provide in Franklin County In-Person Assistors (IPAs)/Navigators services for New York Health Benefit Exchange. IPAs/Navigators will provide in-person enrollment assistance to individuals, families, small businesses and their employees who apply for health insurance through the Exchange.

MIDDLETOWN - ILI

Hudson Health Plan, a Managed Care Organization (MCO), established a contract for ILI and its subsidiary ILI-Middletown to provide fiscal intermediary services for individuals who are Medicaid beneficiaries and receiving Consumer Directed Personal Assistance (CDPA) services through the managed care system.

MIDDLETOWN - ILI	Wellcare Advocate, a Managed Long Term Care (MLTC) organization, established a contract for ILI and its subsidiary ILI-Middletown to provide fiscal intermediary services for consumers referred to Consumer Directed Personal Assistance (CDPA) services.
MIDDLETOWN - ILI	Hamaspik Choice, a Managed Long Term Care (MLTC) organization, established a contract for ILI and its subsidiary ILI-Middletown to provide fiscal intermediary services for consumers referred to Consumer Directed Personal Assistance (CDPA) services.
MIDDLETOWN - ILI	Center was active in the prolonged statewide ILC effort that led to NYS establishing a Comprehensive Olmstead Implementation Plan during October 2013 that provided the foundation for the State's compliance with the 1999 US Supreme Court decision in Olmstead v. L.C. that held the state's services, programs, and activities for people with disabilities must be administered in the most integrated setting appropriate to a person's needs.
MIDDLETOWN - ILI	ILI-Middletown was approved through an existing contract with the Orange County Department of Mental Health to replicate in Port Jervis the Forensic Connections Project underway in Middletown. This Project will give judges the resource necessary to consider alternatives to incarceration for the defendant whose mental illness has contributed to the current criminal justice involvement.
MIDDLETOWN - ILI	Affinity Health Plan, a Managed Care Organization (MCO), established a contract for ILI and its subsidiary ILI-Middletown to provide fiscal intermediary services for individuals who are Medicaid beneficiaries and receiving Consumer Directed Personal Assistance (CDPA) services through the managed care system.
MIDDLETOWN - ILI	United Healthcare Personal Assistant, a Managed Long Term Care (MLTC) organization, established a contract for ILI and its subsidiary ILI-Middletown to provide fiscal intermediary services for consumers referred to Consumer Directed Personal Assistance (CDPA) services.
MIDDLETOWN - ILI	Fidelis, a Managed Care Organization (MCO), established a contract for ILI and its subsidiary ILI-Middletown to provide fiscal intermediary services for individuals who are Medicaid beneficiaries and receiving Consumer Directed Personal Assistance (CDPA) services through the managed care system.
MIDDLETOWN - ILI	VNSNY-Choice, a Managed Long Term Care (MLTC) organization, established a contract for ILI and its subsidiary ILI-Middletown to provide fiscal intermediary services for consumers referred to Consumer Directed Personal Assistance (CDPA) services.

MIDDLETOWN - ILI	Elant Choice, a Managed Long Term Care (MLTC) organization, established a contract for ILI and its subsidiary ILI-Middletown to provide fiscal intermediary services for consumers referred to Consumer Directed Personal Assistance (CDPA) services.
MIDDLETOWN - ILI	Fidelis Care at Home, a Managed Long Term Care (MLTC) organization, established a contract for ILI and its subsidiary ILI-Middletown to provide fiscal intermediary services for consumers referred to Consumer Directed Personal Assistance (CDPA) services.
MIDDLETOWN - ILI	WellCare of New York, a Managed Care Organization (MCO), established a contract for ILI and its subsidiary ILI-Middletown to provide fiscal intermediary services for individuals who are Medicaid beneficiaries and receiving Consumer Directed Personal Assistance (CDPA) services through the managed care system.
MIDDLETOWN - ILI	MVP Health Plan, a Managed Care Organization (MCO), established a contract for ILI and its subsidiary ILI-Middletown to provide fiscal intermediary services for individuals who are Medicaid beneficiaries and receiving Consumer Directed Personal Assistance (CDPA) services through the managed care system.
NEWBURGH - ILI	Studio 208 in the Village of Cornwall-on-Hudson purchased a portable ramp to improve access to the building that was hindered by stairs. Studio 208 offers classes and workshops designed to promote a holistic approach to wellbeing.
NEWBURGH - ILI	Fidelis Care at Home, a Managed Long Term Care (MLTC) organization, established a contract for ILI to provide fiscal intermediary services for consumers referred to Consumer Directed Personal Assistance (CDPA) services.
NEWBURGH - ILI	Wellcare Advocate, a Managed Long Term Care (MLTC) organization, established a contract for ILI to provide fiscal intermediary services for consumers referred to Consumer Directed Personal Assistance (CDPA) services.
NEWBURGH - ILI	Elant Choice, a Managed Long Term Care (MLTC) organization, established a contract for ILI to provide fiscal intermediary services for consumers referred to Consumer Directed Personal Assistance (CDPA) services.
NEWBURGH - ILI	VNSNY-Choice, a Managed Long Term Care (MLTC) organization, established a contract for ILI to provide fiscal intermediary services for consumers referred to Consumer Directed Personal Assistance (CDPA) services.

NEWBURGH - ILI Orange County Department of Mental Health, Rehabilitation Support Services established a written agreement for ILI to provide ongoing training on deaf cultural awareness to mental health practitioners.

NEWBURGH - ILI Hamaspiik Choice, a Managed Long Term Care (MLTC) organization, established a contract for ILI to provide fiscal intermediary services for consumers referred to Consumer Directed Personal Assistance (CDPA) services.

NEWBURGH - ILI ILI was approved as a service provider under the NYS Office for People with Developmental Disabilities (OPWDD) to provide Consolidated Supports and Services (CSS) in the Taconic region through the Home and Community-Based Services (HCBS) Medicaid Waiver program. The Center had previously been approved by OPWDD to provide similar services in the Hudson Valley Region.

NEWBURGH - ILI United Healthcare Personal Assistant, a Managed Long Term Care (MLTC) organization, established a contract for ILI to provide fiscal intermediary services for consumers referred to Consumer Directed Personal Assistance (CDPA) services.

NEWBURGH - ILI Center was active in the prolonged statewide ILC effort that led to NYS establishing a Comprehensive Olmstead Implementation Plan during October 2013 that provided the foundation for the State's compliance with the 1999 US Supreme Court decision in Olmstead v. L.C. that held the state's services, programs, and activities for people with disabilities must be administered in the most integrated setting appropriate to a person's needs.

NEWBURGH - ILI Hudson Health Plan, a Managed Care Organization (MCO), established a contract for ILI to provide fiscal intermediary services for individuals who are Medicaid beneficiaries and receiving Consumer Directed Personal Assistance (CDPA) services through the managed care system.

NEWBURGH - ILI Fidelis, a Managed Care Organization (MCO), established a contract for ILI to provide fiscal intermediary services for individuals who are Medicaid beneficiaries and receiving Consumer Directed Personal Assistance (CDPA) services through the managed care system.

NEWBURGH - ILI Affinity Health Plan, a Managed Care Organization (MCO), established a contract for ILI to provide fiscal intermediary services for individuals who are Medicaid beneficiaries and receiving Consumer Directed Personal Assistance (CDPA) services through the managed care system.

NEWBURGH - ILI WellCare of New York, a Managed Care Organization (MCO), established a contract for ILI to provide fiscal intermediary services

for individuals who are Medicaid beneficiaries and receiving Consumer Directed Personal Assistance (CDPA) services through the managed care system.

- NEWBURGH - ILI MVP Health Plan, a Managed Care Organization (MCO), established a contract for ILI to provide fiscal intermediary services for individuals who are Medicaid beneficiaries and receiving Consumer Directed Personal Assistance (CDPA) services through the managed care system.
- NIAGARA FALLS - ILNC Greater Niagara Medical Group at 5879 Snyder Drive in Lockport changed its practices to provide sign language interpreter services for patients with hearing disabilities.
- PLATTSBURGH - NCCI Center was active in the prolonged statewide ILC effort that led to NYS establishing a Comprehensive Olmstead Implementation Plan during October 2013 that provided the foundation for the State's compliance with the 1999 US Supreme Court decision in Olmstead v. L.C. that held the state's services, programs, and activities for people with disabilities must be administered in the most integrated setting appropriate to a person's needs.
- PLATTSBURGH - NCCI Champlain Valley Physicians Hospital (CVPH) Medical Center in Plattsburgh improved communication access for deaf/hearing impaired consumers by: relocating the Video Remote Interpretation (VRI) equipment near the emergency room to be accessible at all times; providing posters in vital areas of the emergency room to inform consumers they can point to the VRI equipment to indicate a need for it; and creating cards for consumers to show hospital staff indicating a need for interpretive services.
- PLATTSBURGH - NCCI NCCI's Long Term Ombudsman Coordinator was asked to serve on the Ethics Board of the Elizabethtown Community Hospital.
- PLATTSBURGH - NCCI NCCI's Long Term Ombudsman Coordinator was asked to serve on the Ethics Board of Meadowbrook Healthcare, a skilled nursing and rehabilitation facility.
- PLATTSBURGH - NCCI Evergreen Valley Nursing Home in Plattsburgh implemented a policy to schedule at least one manager for early evening shifts in order to improve coverage during the dinner hour.
- POUGHKEEPSIE - TRI St. John's Riverside Hospital at 967 N. Broadway in Yonkers provided sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.



POUGHKEEPSIE - TRI	East Fishkill Dental Group at 1989 Route 52, Suite A in Hopewell Junction provided sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.
POUGHKEEPSIE - TRI	TOUCH (Together Our Unity Can Heal) at 209 Route 9W North in Congers provided sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.
POUGHKEEPSIE - TRI	Westchester Putnam Gastroenterology at 667 Stoneleigh Avenue A201 in Carmel provided sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.
POUGHKEEPSIE - TRI	Dr. Joseph DeNatale MD at 455 Central Park Avenue, Suite 208 in Scarsdale provided sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.
POUGHKEEPSIE - TRI	Hudson Valley Ambulatory Surgery at 75 Crystal Run Road, Bldg. B, Suite 225 in Middletown provided sign language interpreter services to effectively communicate with patients who are deaf or hard of hearing.
PUTNAM - PILS	PILS Director of Systems Advocacy served on the Health Care For All New Yorkers (HCFANY), a statewide coalition of consumer-focused organizations and entities that advocates for policy priorities to ensure the State's healthcare marketplace is consumer-friendly and for NYS to take action to improve affordability of coverage for low-income individuals.
QUEENS - CIDNY	As a result of the Center's involvement in an ongoing 2012 class action lawsuit against the New York City Human Resources Administration (HRA) and the United States Department of Agriculture (USDA) for discriminatory practices regarding the Disaster Supplemental Nutrition Assistance Program (D-SNAP) implemented in New York City following Hurricane Sandy, the USDA changed its D-SNAP Program Guidance for States and Localities on requirements related to Americans with Disabilities Act (ADA) compliance to make the program accessible to people with disabilities.
QUEENS - CIDNY	State Legislature approved 2014-2015 State budget that included language to authorize the establishment of a Basic Health Program which will be available to individuals under the age of 65 with income between 138 and 200 percent of the federal poverty level and individuals who are ineligible for federally funded Medicaid due to immigration status.

QUEENS - CIDNY	State Legislature approved 2014-2015 State budget that retained prescriber prevails for critical drug classes in the managed care model to override a plan denial for these drugs, even when the drugs are not on the managed care plan's drug formulary. In fee for service Medicaid, prescribers seeking prior authorization for a non-preferred drug could override denials from the State Department of Health.
QUEENS - CIDNY	State Legislature approved 2014-2015 State budget that included an appropriation for a Long Term Care Ombudsman Program (LTCOP) to help Medicaid managed care enrollees living in long term care facilities. LTCOP is a federal advocacy program operated in New York State by the Office for the Aging through its Office of the State Long Term Care Ombudsman.
QUEENS - CIDNY	State Legislature approved 2014-2015 State budget that adopted language to require health care services to continue when Medicaid enrollees request an appeal and the managed care plan reduces services, even when the authorization period has expired.
ROCHESTER - RCIL	Center was active in the prolonged statewide ILC effort that led to NYS establishing a Comprehensive Olmstead Implementation Plan during October 2013 that provided the foundation for the State's compliance with the 1999 US Supreme Court decision in Olmstead v. L.C. that held the state's services, programs, and activities for people with disabilities must be administered in the most integrated setting appropriate to a person's needs.
ROCKLAND - RILC	RCIL was approved by the NYS Office for People with Developmental Disabilities (OPWDD) to provide Support Broker services under Consolidated Supports and Services (CSS) through the Home and Community-Based Services (HCBS) Medicaid Waiver program. Through CSS, individuals self-direct their services and actively manage their own budgets that authorize payments for the supports and services they choose. The primary function of the Support Broker is to assure that the CSS Plan/Budget is periodically reviewed and updated as needed.
ROCKLAND - RILC	RILC was awarded funding through the NYS Department of Health to conduct the Balanced Incentive Program (BIP) entitled Bridges to Home. The program will improve access to home and community based long term care services for seniors and people with disabilities so that they may remain in their homes and community with natural supports. The NYSDOH BIP is a federally funded program designed to make systemic improvements in community-based long term supports and services (LTSS) for Medicaid beneficiaries.

- STATEN ISLAND - SICIL Center is a member of the newly established Staten Island Borough President's Advisory Council on Senior Issues including health care, housing, and transportation.
- STATEN ISLAND - SICIL Center was active in the statewide ILC effort that led to the passage and signing into law during October 2013 of NYS legislation that amends the Mental Hygiene Law regarding inspections of facilities operated or licensed by the Office for People with Developmental Disabilities (OPWDD) to require two inspections each calendar year without prior notice. Previously, inspections were announced in advance.
- STATEN ISLAND - SICIL Staten Island University Hospital (SIUH) Rehabilitation Medicine Department, at the North campus on Seaview Avenue, changed its policies to establish a new Peer Mentoring Program that matches inpatients with disabilities to peer mentors recruited and trained by SICIL. The inpatient rehabilitation unit is a 68-bed acute care unit that serves patients who have recently experienced functional impairments.
- STATEN ISLAND - SICIL Health Information Tool for Empowerment (HITE), online resource for health and social services agencies, added SICIL to its service directory. HITE is an initiative of the Greater New York Hospital Association that is available in all five boroughs of New York City and Nassau and Suffolk Counties in Long Island.
- STATEN ISLAND - SICIL Center is a member of the newly established Staten Island University Hospital (SIUH) Special Needs Task Force that works to improve the quality of care for patients with disabilities and that includes community agencies, doctors, and staff from all hospital departments. The Task Force developed a special alert system to alert staff when someone with special needs comes into the emergency room, clinic, or any inpatient setting. SIUH operates two campuses: North campus on Seaview Avenue; South Campus on Segune Avenue.
- SULLIVAN - ILI Sullivan ARC in Monticello changed its policy to enable individuals who are deaf to have access to interpreters for Individual Service Plan (ISP) and team meetings and installed a video phone communication device for persons who are deaf.
- SULLIVAN - ILI Center was active in the prolonged statewide ILC effort that led to NYS establishing a Comprehensive Olmstead Implementation Plan during October 2013 that provided the foundation for the State's compliance with the 1999 US Supreme Court decision in Olmstead v. L.C. that held the state's services, programs, and activities for people with disabilities must be administered in the most integrated setting appropriate to a person's needs.

SYRACUSE - ARISE Dr. William A. Raineri, DDS at 4900 West Taft Road in Liverpool posted information on how to obtain a sign language interpreter to effectively communicate with patients who are deaf or hard of hearing.

SYRACUSE - ARISE Dr. Maria L. Lucia, DDS at 4955 West Taft Road in Liverpool posted information on how to obtain a sign language interpreter to effectively communicate with patients who are deaf or hard of hearing.

SYRACUSE - ARISE Dr. Steve Procopio Jr., DDS at 527 East Genesee Street in Fayetteville posted information on how to obtain a sign language interpreter to effectively communicate with patients who are deaf or hard of hearing.

SYRACUSE - ARISE Dr. Jamian Ryan, DO with Madison Irving Pediatrics at 475 Irving Avenue, Suite 210 in Syracuse posted information on how to obtain a sign language interpreter to effectively communicate with patients who are deaf or hard of hearing.

SYRACUSE - ARISE Onondaga County Department of Mental Health at 421 Montgomery Street, 10th Floor in Syracuse posted information on how to obtain a sign language interpreter to effectively communicate with patients who are deaf or hard of hearing.

SYRACUSE - ARISE Fulton Medical Center at 510 South Fourth Street in the City of Fulton changed its snow removal practices by no longer having the snow removal company plow snow on to the accessible parking spaces.

SYRACUSE - ARISE Center staff became a member of the Oswego County Falls Prevention Coalition that oversees the implementation of the "Step Up to Stop Falls" initiative that promotes healthy aging through the prevention of falls. The initiative is being coordinated by the Rural Health Network of Oswego County in Fulton that works to improve the access to and delivery of health care in the County.

SYRACUSE - ARISE Dr. Robert D. Willis, DDS at 7282 Oswego Road in Liverpool posted information on how to obtain a sign language interpreter to effectively communicate with patients who are deaf or hard of hearing.

TROY - ILCHV Center was active in the statewide ILC effort that led to the passage and signing into law during July 2014 of NYS legislation that amends the Public Health Law to require blind and visually impaired patients be provided with a large print version or, upon request of the patient, with an audio recording of the discharge plan and preadmission information.

TROY - ILCHV	Center was active in the statewide ILC effort regarding proposed NYS legislation to establish a new advanced home health aide (AHHA) program as part of the implementation of the Community First Choice (CFC) Option adopted 2011 that led to the Governor establishing the Advanced Home Health Aides Workgroup to provide guidance to the State Department of Health on the advanced tasks that could be performed by AHHAs in home care settings. Under the proposed legislation, the AHHA title would be exempt from the 2015 Nurse Practice Act (does not allow nurses to assign health related tasks to a trained aide) based on regulations to be developed by the State Departments of Education and Health, and thus able to provide assistance with health related tasks, as required by CFC.
UTICA - RCIL	The Pines, a short-term rehabilitation and skilled nursing facility in Utica, changed its procedures to have staff include information about the NYS Department of Health Nursing Home Transition and Diversion (NHTD) Waiver Program in their discharge planning packets that are provided to patients.
UTICA - RCIL	Rome Center for Rehabilitation and Health Care, a nursing home and skilled nursing facility in Rome, changed its procedures to have discharge planners include information about the NYS Department of Health Nursing Home Transition and Diversion (NHTD) Waiver Program in their discharge planning packets that are provided to patients.
UTICA - RCIL	Rome Memorial Hospital in Rome changed its training practices for new hires to include an annual RCIL training on independent living options for persons with disabilities, disability sensitivity, and services for individuals who are deaf.
WATERTOWN - NRCIL	Harris Courts apartments, low income senior apartments in Harrisville, changed its practices to permit NRCIL staff to facilitate a support group for people with mental health disorders at the facility. The group is funded through the Center's Community Connections funding from Lewis County Community Services.
WHITE PLAINS - WILC	WILC Deaf Specialist served on the Domestic Violence Committee that reviews domestic incident reports as part of a partnership with the White Plains Police Department and the Pace Women's Justice Center in White Plains to provide services for victims of domestic violence.
WHITE PLAINS - WILC	My Sister's Place (MSP) changed its practices to incorporate into the employee training procedures regular WILC disability sensitivity training. MSP is a domestic violence agency with offices in White Plains and Yonkers.

WHITE PLAINS - WILC My Sister's Place, domestic violence agency in White Plains and Yonkers, provided durable medical equipment items for consumers with disabilities, such as walkers, shower chairs, and commodes.

YONKERS - WDOM State Legislature approved 2014-2015 State budget that included an appropriation for a Long Term Care Ombudsman Program (LTCOP) to help Medicaid managed care enrollees living in long term care facilities. LTCOP is a federal advocacy program operated in New York State by the Office for the Aging through its Office of the State Long Term Care Ombudsman.

YONKERS - WDOM NYS Department of Health (DOH) rescinded General Information System (GIS) 14/MA 15 regarding the 2010 Federal Affordable Care Act requirement that spousal impoverishment with post-eligibility rules apply for married couples with a spouse receiving home and community-based (HCBS) waiver services under Section 1915(c) of the Social Security Act or enrolled in a managed long term care (MLTC) plan under the State's 1115 waiver because the requirement is not mandated for either spouse situation, Pending the issuance of further guidance, NYSDOH GIS 12 MA/013 (HCBS waiver) and GIS 13 MA/018 (MLTC plan) apply that require spousal impoverishment budgeting with post-eligibility rules only when it is more advantageous to the applicant.

**NYS INDEPENDENT LIVING CENTERS  
ANNUAL PERFORMANCE REPORT  
SYSTEM CHANGE OUTCOME INVENTORY  
OCTOBER 1, 2013 - SEPTEMBER 30, 2014**

**COMMERCE ADVOCACY 2013-2014**

<b>Center</b>	<b>COMMERCE SYSTEM CHANGE OUTCOME</b>
ALBANY - CDCI	South End Improvement Corporation in Albany established a written service agreement for CDCI to provide Independent Living services to persons with disabilities who receive home modification services through the NYS Division of Housing & Community Renewal (DHCR) Access to Home program.
AUBURN - ARISE	Generations Bank, serving the Finger Lakes region, relocated its Seneca Falls headquarters to a building at 20 E. Bayard Street with an accessible entrance, accessible restrooms, and an accessible café.
AUBURN - ARISE	Cayuga County Courthouse at 157 Genesee Street in Auburn installed new signage to indicate accessible building entrances with wording that is Americans with Disabilities Act (ADA) compliant.
BINGHAMTON - STIC	Down to Earth Whole Foods market at 305 Grant Avenue in Endicott installed a ramp at their front door for customers who are disabled.
BINGHAMTON - STIC	Number 5 Restaurant at 33 South Washington Street in Binghamton restriped the parking lot to correctly allocate accessible spaces.
BINGHAMTON - STIC	Broome County Department of Public Transportation changed its practices for public hearings from providing a sign language interpreter only when the deaf speaker was presenting to providing an interpreter for the entire hearing.
BINGHAMTON - STIC	New York City Department of Correction (DOC) changed its punitive segregation policy to end the use of solitary confinement for inmates it deems severely mentally ill, opting instead to put those inmates in a clinical setting when they commit an infraction that requires removing them from the rest of the jail population. The DOC also ended the use of solitary confinement for all inmates under 18 years old.
BINGHAMTON - STIC	Pucedo Funeral Home at 1905 Watson Boulevard in Endicott provided sign language interpreter services to effectively communicate with consumers who are deaf or hard of hearing.
BINGHAMTON - STIC	STIC became a member of the Choices Work Group that is part of the NYS Office for People with Developmental Disabilities development

of a new case management system that allows people with disabilities and their families to be more proactive in their service decisions, creating an electronic record for private and public sector agencies to share case-specific information in real-time.

BINGHAMTON - STIC

STIC became a member of the Board of Directors of the Good Shepherd Communities in Endwell that provides senior living services in the Greater Binghamton area.

BINGHAMTON - STIC

STIC became a member of the Regulatory Reform Committee that is part of the NYS Office for People with Developmental Disabilities initiative to transform its system of supports and services for individuals with developmental disabilities to one which will modernize outdated system structures that limit an individuals' independence and achievement of their goals and create a more person-centered approach to meeting needs and supporting improved outcomes.

BRONX - BILS

New Oriental House restaurant at 565 E 184th Street in Bronx installed a concrete ramp at its main entrance.

BRONX - BILS

Jade Stone Pizzeria at 4457-59 Third Avenue and East 82nd Street in Bronx installed a concrete ramp at its entrance.

BRONX - BILS

Center was actively involved in a 2011 class action lawsuit against the New York City Taxi and Limousine Commission (TLC) regarding the severe lack of wheelchair-accessible taxis in the City that was successfully settled in 2014. Under the settlement, TLC passed new rules mandating the phase-in of accessible yellow taxicabs and that by 2020 fifty percent (50%) of New York's yellow taxis will be accessible to persons who use wheelchairs.

BRONX - BILS

Center established a written service agreement with Colgate Close Limited Partnership, a Floral Park based real estate development firm, to provide all needed Independent Living services to disabled residents at 1092 Close Avenue in Bronx, a newly constructed affordable/low income 66 unit housing project.

BROOKLYN - BCID

BCID Executive Director was invited to join the Transportation Committee of the new Brooklyn Borough President's Transition Committee.

BROOKLYN - BCID

Petland Discounts at 332 First Avenue in Manhattan installed a bell with signage so customers with disabilities can ring for assistance from the street since the doors were too heavy to open.

BROOKLYN - BCID

Center was actively involved in a 2011 class action lawsuit against the New York City Taxi and Limousine Commission (TLC) regarding the



severe lack of wheelchair-accessible taxis in the City that was successfully settled in 2014. Under the settlement, TLC passed new rules mandating the phase-in of accessible yellow taxicabs and that by 2020 fifty percent (50%) of New York's yellow taxis will be accessible to persons who use wheelchairs.

- BUFFALO - WNYIL WNYIL established a written service agreement with Belmont Housing Resources in Buffalo to provide all needed Independent Living services to disabled residents at Bellamy Commons in Buffalo, a new affordable/low income 30 unit housing project.
- BUFFALO - WNYIL Belmont Housing Resources, a real estate developer in Buffalo, agreed to make more than 7% (minimum current law requirements) of its new housing developments accessible for persons with disabilities.
- CORNING - AIM Pan Asia restaurant at 18-22 W Market Street in Corning provided its menu in large print and Braille.
- CORNING - AIM AIM Advocates are members of the Professional Elder Network (PEN) in Corning that meets monthly to discuss and promote program and services for the elderly and disabled members of the community.
- CORNING - AIM Pierri's Central restaurant at 104 Village Square in Painted Post provided its menu in large print and Braille.
- CORTLAND - ATI Cortland County Planning Department changed a Request for Proposal (RFP) to update the 2002 Consolidated Housing Plan that would identify housing needs in the community to include a special focus on accessible housing for people with disabilities and senior housing.
- CORTLAND - ATI First Transit, providing bus transportation within Cortland County, established a contract with the JM Murray Center at 823 State Route 13 in Cortland to provide new public transportation flex routes to expand services to rural areas throughout the County. The JM Murray Center provides vocational training and community services for persons with disabilities as well as transportation services for its clients unable to use public transportation.
- CORTLAND - ATI Cortland County Department of Social Services (DSS) moved the "fair hearing" room to an accessible location on the second floor to accommodate people with disabilities. DSS is located in the Cortland County Office Building at 60 Central Avenue in Cortland.
- CORTLAND - ATI City of Cortland installed curb cuts at the intersection of Jewitt Avenue and N. Main Street.

CORTLAND - ATI	Dollar Tree, discount variety store at 3916 State Route 281 in Cortland, moved a cart-return that was located in an access aisle and obstructing accessible parking to an appropriate location.
CORTLAND - ATI	Center was active in the statewide ILC effort that resulted in blocking proposed State legislation that would authorize banks to refuse payment of moneys when there is reason to believe a vulnerable adult is being financially exploited. The legislation would have permitted banks to discriminate against persons with disabilities based on perceived cognitive function.
CORTLAND - ATI	Crossroads Veterinary Clinic at 3512 State Route 281 in Cortland added an outdoor ramp, an accessible entrance, and improved accessibility features in the lobby.
GLENS FALLS - SAIL	Center was active in the statewide ILC effort that led to the passage and signing into law during July 2014 of NYS legislation that removed the word "handicapped" from any new signs or means of communication where such word appears and that modified the universal symbol of access from a figure in a wheelchair to a dynamic character leaning forward with a sense of movement.
GLENS FALLS - SAIL	City of Saratoga Springs established a Code Blue emergency shelter at the Salvation Army building at 27 Woodlawn Avenue for people who are homeless which opens when the temperature is a sustained 20 degrees or less. The Salvation Army spearheaded this effort along with several other area non-profit agencies and the support of the City of Saratoga Springs.
GLENS FALLS - SAIL	City of Glens Falls established a Code Blue emergency shelter at 103 Warren Street for people who are homeless which opens when the temperature is a sustained 20 degrees or less. The Open Door Soup Kitchen spearheaded this effort along with several other area non-profit agencies and the support of the City of Glens Falls.
GLENS FALLS - SAIL	Morgan and Company, a restaurant at 65 Ridge Street in Glens Falls, added handrails and grab bars for patrons with disabilities.
GLENS FALLS - SAIL	Washington County Department of Social Services changed its practices to have SAIL conduct monthly onsite workshops regarding the Center's Social Security Disability Income (SSDI)/Supplemental Security Income (SSI) Outreach, Access and Recovery (SOAR) program to assist adults who are homeless and have a mental illness and/or a co-occurring substance use disorder to apply for disability income benefit programs administered by the Social Security Administration. SOAR is a national project funded by the Substance Abuse and Mental Health Services Administration (SAMHSA).

GLENS FALLS - SAIL	Manchester Newspapers in Granville changed its practices regarding the Washington County Fair to include in the Program Guide accessibility information for persons with disabilities and to change the designation for fair venues from "Handicapped Accessible" to "Accessible".
GLENS FALLS - SAIL	Washington County Sherriff's Office in Fort Edward changed its in-service training plan for officers to regularly include Disability Awareness Training conducted by SAIL staff.
GLENS FALLS - SAIL	Pathstone Corporation Central Administrative Office in Rochester changed the wording of its advertising and vacancy postings from "Handicapped Apartments" to "Accessible Apartments" to more effectively reach persons with disabilities in order to promote inclusion and supply information about housing. PathStone is a not-for-profit regional community development and human service organization providing services to low-income families and economically depressed communities throughout New York, Pennsylvania, New Jersey, Ohio, Indiana, Virginia, Vermont, and Puerto Rico.
HARLEM - HILC	Adam Clayton Powell, Jr. State Office Building on 125th street in Harlem installed a push button to open the front entrance to provide access for people with disabilities who use wheelchairs, service animals, etc. Previously, the building's front entrance only had revolving doors, and these individuals were directed to the back of the building.
HERKIMER - RCIL	St Francis Society in Frankfort improved the access of the parking lot by paving and moving it adjacent to the entrance and by creating handicapped accessible parking spaces that are appropriately located and marked. The St Francis Society is a community social club that provides catering to the general community.
HERKIMER - RCIL	London Tower Apartments in Ilion improved the access of the common area by lowering countertops, cabinetry and stove. London Tower is public housing operated by the Ilion Housing Authority.
ITHACA - FLIC	FLIC staff served on the Strategic Planning Committee of the Fransiska Racker Centers in Ithaca that offers people with disabilities of all ages and their families a wide range of individualized programs, services, and supports.
ITHACA - FLIC	FLIC staff served on the Adaptive Technology Committee for the Broome Developmental Disabilities State Operations Office (DDSOO) in Binghamton, Office for People with Developmental Disabilities (OPWDD).

ITHACA - FLIC	FLIC staff served on the Homeless and Housing Task Force, affiliated with the United Way of Tompkins County in Ithaca.
ITHACA - FLIC	FLIC staff served on the Tompkins County Human Rights Commission, volunteer advisory group appointed by the County Legislature that serves as an advisory board to the County Office of Human Rights.
JAMESTOWN - SILC	Chautauqua County Department of Health and Human Services in Mayville changed its eligibility criteria from inconsistently applying proof of residency across programs to applying proof of residency to all their services.
KINGSTON - RCAL	NYS Office of General Services in Albany improved access for the parking lot at the Cultural Education Center of the Empire State Plaza on Madison Avenue by installing appropriate signage, correcting striping, and adding an access aisle to the existing handicapped accessible parking spaces.
KINGSTON - RCAL	Law Enforcement Center at 380 Boulevard in Kingston installed "no parking anytime signs" to the existing access aisles for the accessible parking spaces. The Law Enforcement Center serves as the headquarters for the Sheriff's Patrol and Civil Divisions as well as housing for inmates.
KINGSTON - RCAL	Town of Woodstock improved access at the Town Hall located at 76 Tinker St in Woodstock by installing appropriate signage to the existing handicapped accessible parking spaces. The Town Hall houses the Justice Court and the Police Department as well as the Police/Fire/Emergency Dispatch.
KINGSTON - RCAL	Verizon Wireless store, newly constructed at 338 Route 212 in Saugerties, installed signage to the designated handicapped accessible parking spaces.
KINGSTON - RCAL	RCAL established a written agreement with the Legal Aid Society of Northeastern New York in Albany to provide Independent Living services to participants in the Solutions to End Homelessness Program (STEHP). The Legal Aid Society was awarded funding through the NYS Office of Temporary and Disability Assistance to conduct the STEHP that is designed to reduce homelessness by providing prevention services to avoid shelter placements and rapid re-housing services for those who have already sought shelter.
KINGSTON - RCAL	MHV Bank, newly constructed at 40 Mill Hill Rd in Woodstock, installed signage to the designated handicapped accessible parking spaces.

LONG ISLAND - LICIL Town of North Hempstead changed its online Project Independence brochure to a PDF screen reader accessible document and improved the accessibility of the Town’s website. Project Independence provides services and opportunities for seniors that enable them to live independently while maintaining socially active and healthy lives.

LONG ISLAND - LICIL Nassau Inter-County Express (NICE) Bus in Garden City added a statement to its website indicating the availability of informational materials in alternative format upon customer request. NICE Bus provides public fixed route bus and paratransit (Able-Ride) service for Nassau County, and it also serves parts of western Suffolk County as well as eastern portions of the New York City Borough of Queens.

MANHATTAN - CIDNY Governor approved 2014-2015 State budget that increased both the Senior Citizen Rent Increase Exemption (SCRIE) and the Disability Rent Increase Exemption (DRIE) income limit from \$29,000 to \$50,000 to bring parity to the two programs.

MANHATTAN - CIDNY Center was actively involved in a 2011 class action lawsuit against the New York City Taxi and Limousine Commission (TLC) regarding the severe lack of wheelchair-accessible taxis in the City that was successfully settled in 2014. Under the settlement, TLC passed new rules mandating the phase-in of accessible yellow taxicabs and that by 2020 fifty percent (50%) of New York’s yellow taxis will be accessible to persons who use wheelchairs.

MANHATTAN - CIDNY Staff served on the Coordinating Committee of the Empire State Economic Security Campaign (ES2), which is affiliated with the Hunger Action Network of New York State. ES2 is a statewide coalition of social service providers, faith based groups, and concerned citizens working to improve the lives of low and middle income families.

MANHATTAN - CIDNY Center was active in the local ILC effort that led to the passage and signing into law during 2014 two New York City bills that increased the Senior Citizen Rent Increase Exemption (SCRIE) and the Disability Rent Increase Exemption (DRIE) income limit from \$29,000 to \$50,000 to bring parity to the two programs.

MASSENA - MILC Massena Fire Department changed its procedures for Code Enforcement and Fire Inspection to incorporate the review of Americans with Disabilities Act (ADA) compliance due to Massena eliminating its Code Enforcement Officer position and transferring responsibility to the Fire Department.

MASSENA - MILC St. Lawrence County Fair Housing Task Force in Canton changed its practices to sponsor an annual free landlord workshop on fair housing and reasonable accommodations for tenants who are disabled. The

Task Force works to develop strategies and produce programs to affirmatively further fair housing choice and is affiliated with the County Planning Office.

MASSENA - MILC

MILC is a member of the newly established St. Lawrence County Discharge Planning Committee that works to streamline discharge protocol and avoid discharging people from medical and criminal justice facilities into homelessness. The Committee is affiliated with the Points North Housing Coalition that addresses the problem of homelessness in Jefferson, Lewis, and St. Lawrence Counties.

MASSENA - MILC

Massena Police Department updated the Neighborhood Watch Community Services brochure to include a section on Peer Advocacy and Support and to include MILC as a provider of these services. The Neighborhood Watch was developed to enhance the delivery of law enforcement and social services, to increase the public awareness of crime activity, and to reduce the criminal victimization of older citizens, people with disabilities, and those who share common crime issues.

MIDDLETOWN - ILI

Bedford Hills Correctional Facility for Women in Bedford Hills (State operated) established a written agreement with ILI-Middletown to provide ongoing annual disability awareness training on mental illness and substance abuse to corrections officers at the facility.

MIDDLETOWN - ILI

Sing Sing Correctional Facility in Ossining (State operated) established a written agreement with ILI-Middletown to provide ongoing annual disability awareness training on mental illness and substance abuse to corrections officers at the facility.

NIAGARA FALLS - ILNC

Center established a written service agreement with Emmanuel Realty, a Queens based real estate development firm, to provide all needed Independent Living services to disabled residents at Niagara City Lofts at 561 Packard Road in Niagara Falls, a 61 unit apartment complex for "workforce housing". Emmanuel Realty set aside 15 percent of the apartments for accessible and affordable units (twice what current law requires).

OLEAN - DIL

Aspen Tower apartments at 350 Front Street in Olean added to its website and brochure the website <http://nyhousingsearch.gov/> that is a free service funded by the NYS Division of Housing & Community Renewal (DHCR) to list and find affordable housing.

OLEAN - DIL

Town of Allegany in collaboration with the Village of Allegany established a Complete Streets Policy to improve safety, access, and mobility for all travelers regardless of age or ability that includes making facilities accessible.

OLEAN - DIL	DIL Executive Director was appointed to the Cattaraugus County Community Services Board by the County Legislature. The Board is responsible for the administrative, operational and fiscal oversight of all mental health, mental retardation/developmental disabilities, and substance abuse services in the County.
PLATTSBURGH - NCCI	Clinton County Public Transit (CCPT) in Plattsburgh added 2 buses to its Paratransit Service to address "trip denials".
POUGHKEEPSIE - TRI	Pathstone Corporation at 130 Dolson Avenue in Middletown provided sign language interpreter services to effectively communicate with consumers who are deaf or hard of hearing. Pathstone is a not-for-profit community development and human service organization providing services to low-income families and economically depressed communities.
POUGHKEEPSIE - TRI	Dutchess County Department of Community and Family Services (formerly Dutchess County Department of Social Services) main office in Poughkeepsie made its staff and Board meetings accessible for individuals who are deaf or hard of hearing by contracting for the routine provision of Communication Access Real-time Translation (CART) service.
POUGHKEEPSIE - TRI	Law office of Mainetti, Mainetti & O'Connor at 130 North Front Street in Kingston provided sign language interpreter services to effectively communicate with consumers who are deaf or hard of hearing.
PUTNAM - PILS	Kearney Realty and Development Group, a real estate developer in Carmel, agreed to make 12 units of its new 80 unit housing development (more than 7%-minimum current law requirements) accessible for persons with disabilities. The Hamlet at Pawling in Town of Pawling is an affordable/low income senior housing apartment building.
PUTNAM - PILS	PILS, through its host WILC, established a written service agreement with the Kearney Realty and Development Group to provide all needed Independent Living services to disabled residents at The Hamlet at Pawling in the Town of Pawling, a newly constructed affordable/low income senior housing 80 unit apartment building.
PUTNAM - PILS	GiGi's Pizza at 3657 Lee Boulevard in Jefferson Valley provided a large print menu for its customers with low vision.
PUTNAM - PILS	Fiddlers Green Pub on US Route 6 in the Putnam Plaza Shopping Center in Carmel provided a large print menu for its customers with low vision.

PUTNAM - PILS	Wendy's restaurant on US Route 6 in the Putnam Plaza Shopping Center in Carmel provided a large print menu for its customers with low vision.
PUTNAM - PILS	ZOUP restaurant on US Route 6 in the Putnam Plaza Shopping Center in Carmel provided a large print menu for its customers with low vision.
QUEENS - CIDNY	Center was active in the local ILC effort that led to the passage and signing into law during 2014 two New York City bills that increased the Senior Citizen Rent Increase Exemption (SCRIE) and the Disability Rent Increase Exemption (DRIE) income limit from \$29,000 to \$50,000 to bring parity to the two programs.
QUEENS - CIDNY	Center was actively involved in a 2011 class action lawsuit against the New York City Taxi and Limousine Commission (TLC) regarding the severe lack of wheelchair-accessible taxis in the City that was successfully settled in 2014. Under the settlement, TLC passed new rules mandating the phase-in of accessible yellow taxicabs and that by 2020 fifty percent (50%) of New York's yellow taxis will be accessible to persons who use wheelchairs.
QUEENS - CIDNY	Governor approved 2014-2015 State budget that increased both the Senior Citizen Rent Increase Exemption (SCRIE) and the Disability Rent Increase Exemption (DRIE) income limit from \$29,000 to \$50,000 to bring parity to the two programs.
QUEENS - CIDNY	Staff serves on the Coordinating Committee of the Empire State Economic Security Campaign (ES2), which is affiliated with the Hunger Action Network of New York State. ES2 is a statewide coalition of social service providers, faith based groups, and concerned citizens working to improve the lives of low and middle income families.
ROCHESTER - RCIL	Rochester Genesee Regional Transportation Authority (RGRTA) Lift Line paratransit service changed its policies to no longer require the recertification for people with permanent disabilities and the subscription service waiting list for people who have regularly scheduled transportation needs. Also, GRTRA installed a computerized phone system to confirm or cancel rides.
ROCHESTER - RCIL	Westgate Plaza strip mall on Chili Avenue in Rochester installed curb ramps to an existing appropriately marked crosswalk between the Walmart department store and the Dollar Tree discount variety store.
ROCHESTER - RCIL	Flower City Habitat for Humanity in Rochester established a written agreement with RCIL to provide Independent Living services to persons with disabilities who participate in Habitat's programs.



Habitat for Humanity builds homes for low income families who become partners in the program and purchase the homes through a no-profit mortgage held by Habitat for Humanity.

- ROCHESTER - RCIL Monroe County Sheriff's Office and the City of Rochester Police Department in collaboration with RCIL created an online Educational Video Blog on how to better handle traffic stops between a police officer and a driver who is disabled.
- ROCHESTER - RCIL Monroe County and the City of Rochester added to the 9-1-1 emergency service a "Text to 9-1-1" option that permits an individual who is deaf or hard of hearing or who is unable to make a voice call to send a short message service (SMS) text message to 9-1-1 for emergency help.
- ROCHESTER - RCIL Kohl's department store in Webster removed displays that restricted movement, lowered the door pull on one of the entrances to be in Americans with Disabilities Act (ADA) compliance, and installed a sign for direction to the accessible door.
- ROCKLAND - RILC RILC is a member of the Rockland Immigration Coalition. The Coalition is a group of immigrants, immigrant advocates and service providers that works to establish a more coherent service delivery system for newcomers to the County. Through its efforts a comprehensive directory of immigration services and an internal referral network for a range of issues have been created.
- ROCKLAND - RILC RILC staff person was appointed to the Mental Health Alternative to Incarceration (MHATI) Board of Directors. MHATI is a case management program that provides individual service coordination to people with mental illness who have been arrested and sentenced by the court to participate in treatment services.
- ROCKLAND - RILC Village of Nyack Housing Authority amended its lease agreement to add a clause exempting service animals to the no-pet policy, to add a reasonable accommodation policy, and to remove the question "Are you disabled?". Nyack Housing Authority owns and operates three public housing facilities (Waldron Terrace, Depew Manor and the Nyack Senior Center).
- ROCKLAND - RILC Rockland County Department of Public Transportation T.R.I.P.S. paratransit service amended its by-laws to allow consumer representation for each agency represented on the Board of Directors.
- STATEN ISLAND - SICIL St. George Staten Island Ferry Terminal in Staten Island installed Automatic Identification System (AIS) monitors to inform individuals who are deaf/hard of hearing of changes in the ferry boat schedules.

The AIS system allows passengers to see where the ferries are in the harbor while waiting for them at the terminal.

- STATEN ISLAND - SICIL DaNoi Restaurant at 138 Fingerboard Road in Staten Island provided its menu in Braille for customers who are blind.
- STATEN ISLAND - SICIL Trattoria Romana Restaurant at 1476 Hylan Boulevard in Staten Island provided its menu in Braille for customers who are blind.
- STATEN ISLAND - SICIL Bayou Restaurant at 1072 Bay Street in Staten Island provided its menu in Braille for customers who are blind.
- STATEN ISLAND - SICIL Beso Restaurant at 11 Schuyler Street in Staten Island provided its menu in Braille for customers who are blind.
- STATEN ISLAND - SICIL Burrito Bar at 585 Forest Avenue in Staten Island provided its menu in Braille for customers who are blind.
- SUFFOLK - SILO SILO was active in the local effort that led to the passage and signing into law during September 2014 Suffolk County legislation that amends the County's Human Rights Law to expand protections for persons with disabilities (prohibits discrimination based on the use of a guide dog, hearing dog, or service dog) and many other groups in the areas of employment, housing, and public accommodations. The amendments align the County's law more closely with New York State Human Rights Law.
- SUFFOLK - SILO Town of Southold installed an audible pedestrian signal light at the intersection of Route 25 and Youngs Avenue.
- SYRACUSE - ARISE CountryMax, farm and garden products retailer at 7031 Manlius Center Road in East Syracuse, installed vertical signs for the existing accessible parking spaces at the front entrance.
- SYRACUSE - ARISE City of Oswego changed the ramp application procedures from requiring standard paperwork be completed in hard copy for each application to permitting this paperwork be completed once and maintained in an electronic master file for use when a new application is submitted. Having this foundation paperwork accepted for all ramp applications shortens the application process by about 3 weeks.
- SYRACUSE - ARISE Heman Street Senior Apartment, new complex located in the former Heman Street School in East Syracuse, provided the correct mailbox key so the postal service could deliver the mail and the residents would not have to go in person to the Main Post Office. The original mailbox key given to the postal service for the apartment complex did not fit the lock.

SYRACUSE - ARISE	YoBerry, self-serve frozen yogurt bar at Hillside Commons commercial plaza in the City of Oswego, removed a high lip at the bottom of the ramp to the sidewalk to make the ramp flush with the sidewalk.
SYRACUSE - ARISE	WCNY public television station in Syracuse made the bathroom accessible by adjusting the pull tension on the doors, which were too heavy to open.
SYRACUSE - ARISE	La Quinta Inn & Suites at 5394 Willow Place in Verona installed a pool lift to increase access for individuals with a mobility disability to the swimming pool.
SYRACUSE - ARISE	Central New York Regional Transportation Authority (CENTRO) changed its Call-A-Bus paratransit service application review procedures from requiring medical professionals determine an applicant's eligibility to allowing service providers (such as Medicaid Service Coordinators and social workers who often have a closer relationship with the applicant) to approve eligibility. CENTRO provided training to community agencies about this change and the revised application process.
SYRACUSE - ARISE	Central New York Regional Transportation Authority (CENTRO) changed the city bus pick-up and drop-off locations at the Fulton Mill Apartment, senior housing complex at 265 W 1st Street S in Fulton, from picking up at the main entrance at the back of the building and dropping off at the front of the building to dropping off at the main entrance with advance notice, which significantly reduces the distance residents must walk.
TROY - ILCHV	ILCHV served on the Transport Troy Complete Streets Citizen's Working Group that worked to make streets safer and more accessible for everyone who uses them.
TROY - ILCHV	ILCHV was active in the local effort that led to the City of Troy adopting in June, 2014 a Complete Streets Ordinance that directs transportation planners and engineers to design and build streets that provide everyone, regardless of age, ability, income, or ethnicity, and no matter how they travel, with safe, convenient & accessible access to community destinations.
UTICA - RCIL	Noyes Street apartment complex in Utica made 4 units fully accessible. The Noyes Street complex is private housing operated by Housing Visions (HV) developers in Utica.
UTICA - RCIL	Center staff is a member of the newly formed Peer Transportation Committee that addresses difficulties using public transportation within the Mohawk Valley region.

UTICA - RCIL	Genesee Crossing apartment complex in Utica made 5 units for homeless veterans, with 3 of these units wheelchair accessible. The Genesee Crossing complex is private housing operated by Housing Visions (HV) developers in Utica.
WATERTOWN - NRCIL	Youth Court of Jefferson County in Watertown changed its practices to allow NRCIL to regularly present Mind Merge, interactive disability awareness training for all ages, at the facility. The Youth Court is a voluntary alternative to the criminal and juvenile justice systems for youth between 7 and 15 years of age.
WATERTOWN - NRCIL	Holiday Inn Express at 1290 Arsenal Street in Watertown corrected access issues in a room that was advertised as accessible by lowering the shower head and adjusting the height & location of the shower controls.
WHITE PLAINS - WILC	Little Mexican Café in New Rochelle provided a large print menu for its customers with low vision.
WHITE PLAINS - WILC	WILC Minority Outreach Coordinator served on the Westchester Library System (WLS) Community Outreach Task Force that addresses outreach on a countywide level with emphasis on the Hispanic community. WLS, administrative office in Tarrytown, collaborates with 38 libraries in Westchester County to provide access to resources and services and to enhance and support library service.
WHITE PLAINS - WILC	MacQuesten Development, a real estate developer in Pelham, agreed to make 22 units of its new 80 unit housing development (more than 7%-minimum current law requirements) accessible for persons with disabilities. The Modern at 130 Mount Vernon Avenue in Mount Vernon is an affordable/low income apartment building.
WHITE PLAINS - WILC	WILC established a written service agreement with the 130 Modern LLC in Pelham to provide all needed Independent Living services to disabled residents at The Modern at 130 Mount Vernon Avenue in Mount Vernon, a newly constructed affordable/low income 80 unit apartment building.
WHITE PLAINS - WILC	Ishtar Deli in White Plains provided a large print menu for its customers with low vision.
WHITE PLAINS - WILC	Gacho Grill Restaurant in White Plains provided a large print menu for its customers with low vision.
WHITE PLAINS - WILC	Five Guys Restaurant in White Plains provided a large print menu for its customers with low vision.

WHITE PLAINS - WILC	Serafina Italian Restaurant in White Plains provided a large print menu for its customers with low vision.
WHITE PLAINS - WILC	Kingsley House, a senior housing building at 41 Barker Avenue in White Plains, installed a curb-cut at a passenger loading zone for easier passage of persons using mobility devices, as well as medical gurneys which are frequently present.
YONKERS - WDOM	Westchester County expanded the Bee-Line Taxi program to Yonkers, previously it only operated within the Cities of White Plains, New Rochelle and Peekskill. The Taxi program is part of the existing Bee-Line Paratransit service and offers consumers the option to utilize taxi services as an alternative to a paratransit van at the same cost.
YONKERS - WDOM	Village of Pleasantville changed its Zoning Regulations to permit the installation of modular ramps for private housing to enable individuals with disabilities to live independently in the community.
YONKERS - WDOM	Village of Irvington adopted a model zoning ordinance that requires a 10% affordable housing set-aside in new housing developments.
YONKERS - WDOM	Ridge Hill Shopping Center on Ridge Hill Boulevard in Yonkers installed seven new free on street fully accessible designated parking spaces.

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**SOCIAL ADVOCACY 2013-2014**

<b>Center</b>	<b>SOCIAL SYSTEM CHANGE OUTCOME</b>
ALBANY - CDCI	Troy Central Little League established a written agreement for CDCI to regularly provide disability awareness training to its Board of Directors, personnel, and participating youth and their parents.
ALBANY - CDCI	CDCI participated in the Hudson Estuary Accessibility Project to increase recreational access to waterfront resources for people with disabilities that created the resource handbook "What Businesses Need to Know". The Project was conducted by the New York Sea Grant Program in partnership with the Northeast Americans with Disabilities Act Center at Cornell University and sponsored by the NYS Department of Environmental Conservation Hudson River Estuary Program.
AMSTERDAM - RCIL	Horace J. Inman Senior Center in Amsterdam purchased a Cap Tel phone (Captioned Telephone) for the front desk to improve communication with their members who are deaf or hard of hearing. The CapTel phone enables the user to listen to the caller and also read the written captions in a display window.
AMSTERDAM - RCIL	Crossroads Community Church in Amsterdam built an accessible wheelchair ramp.
AUBURN - ARISE	Cayuga Museum in Auburn changed its practices to provide sign language interpreter services to effectively communicate with visitors who are deaf.
BINGHAMTON - STIC	STIC became a member of the Board of Directors of the Verde View Equestrian Center in Harpursville. Verde View is a non-profit organization that provides therapeutic riding for children and adults with physical, intellectual or social disabilities, as well as those who wish to learn about horses and riding in a therapeutic environment.
BINGHAMTON - STIC	STIC Early Childhood Direction Center in collaboration with the Schoharie County Local Early Intervention Coordination Council, Schoharie County Head Start, and Whispering Pines Preschool established a parent support group and playgroup for families with young children with disabilities. The children's playgroup is located

in an integrated, accessible setting at the Head Start facility at 114 Lark Street in Cobleskill.

BINGHAMTON - STIC	American Family Fitness at 1806 Vestal Parkway East in Vestal provided sign language interpreter services to effectively communicate with consumers who are deaf or hard of hearing.
BROOKLYN - BCID	Brooklyn Botanic Garden posted a guard to open the gift shop doors for visitors who are disabled. This is a temporary accommodation until automatic doors are installed.
BUFFALO - WNYIL	Canalside District in Buffalo improved access for persons with disabilities during concerts by creating a designated seating area for persons requiring line of sight over standing spectators, improving the path of travel, and installing signage for restroom and food facilities. Canalside is a historic redevelopment district within Buffalo's Inner Harbor.
CORNING - AIM	AIM Consumer advocate and Parent Peer mentor served on the activity and program planning committee at 171 Cedar Arts Center at 171 Cedar Street in Corning. The Arts Center offers arts instruction; art exhibits, and live performances.
CORTLAND - ATI	Cortland United Methodist Church at 734 State Route 222 in Cortland established an annual "Ramp It Up" 5K Race and 1 Mile Walk, Run, Roll fund raiser event that was accessible to persons with disabilities who wanted to participate.
CORTLAND - ATI	Cort-Lanes Bowling at 391 Tompkins Street Ext. in Cortland built two new fully-accessible public restrooms.
DELAWARE - CCFI	Center staff became a member of the Board of Directors for the Oneonta Theater at 47 Chestnut Street in Oneonta.
GLENS FALLS - SAIL	St. Paul's Catholic Church at 771 Route 29 in Rock City Falls added signage for existing accessible parking spaces.
GLENS FALLS - SAIL	Motivations Fitness Center at 484 Glen Street in Glens Falls added an accessible bathroom and shower for patrons with disabilities.
GLENS FALLS - SAIL	St. Joseph's Catholic Church at 3159 Route 9N in Greenfield Center added signage for existing accessible parking spaces.
GLENS FALLS - SAIL	Valcour Trails on Valcour Island widened the access point, improved the grading and added signage. Valcour Island is in the Adirondack Park and on the New York side of Lake Champlain near the towns of Peru and Plattsburgh.

GLENS FALLS - SAIL	Autism Awareness Information Fair (an annual event) was moved from the Skidmore College Case Campus Center in Saratoga Springs to the fully accessible Saratoga Springs City Center.
GLENS FALLS - SAIL	SAIL established the annual Mind and Body Wellness Fair in Saratoga Springs in collaboration with the Saratoga County Concerned Citizens for Mental Health. The Wellness Fair was designed to provide the community with options to seek wellness supports to treat the whole person.
GLENS FALLS - SAIL	Washington County Fair in Greenwich partnered with SAIL to offer the short-term loan of mobility devices and equipment to enable patrons with disabilities to attend the Fair. Additionally, the Fair improved access by adding an accessible portable shower for vendors and changed the location of signage to promote access by people with disabilities.
HERKIMER - RCIL	Poland Central School District created at the Elementary school playground a Fitness Trail that provides a series of self-paced, do-it-yourself exercise stations with signs at each station to coach users.
HERKIMER - RCIL	Harbor Marina and Park in the Village of Frankfort created a series of Fitness Stations that provide a self-paced, do-it-yourself exercise program with signs at each station to coach users.
HERKIMER - RCIL	First Assembly of God church in Little Falls improved access for an existing wheelchair ramp that leads to an accessible entrance.
ITHACA - FLIC	Juniper Manor at 24 Elm Street in Trumansburg created an accessible route to its gazebo and a walkway to sidewalks in downtown Trumansburg to enable their residents with disabilities to engage in the community's recreational opportunities. Juniper Manor is an apartment complex for low- income older individuals and individuals with disabilities.
JAMESTOWN - SILC	As a result of SILC staff serving on the Jamestown City Council, the City allocated additional funding to include in the Chadakoin Riverwalk project 1,000 feet of paved walkway along the northern shore of the River just to the west of Main Street to create a wheelchair accessible path along the river.
KINGSTON - RCAL	Mountain View Studio at 20 Mountain View Avenue in Woodstock improved the access of an existing ramp serving the building by adding a concrete extension to the ramp to correct a 3 inch step down to the asphalt. The Studio provides a variety of artistic and social activities.



LONG ISLAND - LICIL	St. Barnard's Roman Catholic Church at 3100 Hempstead Turnpike in Levittown changed its outreach policy and procedures to routinely include in community resources packets information on Independent Living Center services to facilitate the integration of its parishioners in the community.
LONG ISLAND - LICIL	Fitness Inspired Training at 403 West Main Street in Port Washington established and posted easily identifiable policies and procedures to request and receive individual assistance ensuring equal service for consumers with disabilities.
MASSENA - MILC	Cerebral Palsy Association of St. Lawrence County in Canton established an equipment loan agreement for MILC to regularly provide adaptive outdoor recreational equipment for consumers to access recreational and social activities they previously could not participate in. The Cerebral Palsy Association of St. Lawrence County provides a variety of services to individuals with developmental disabilities and is part of the Cerebral Palsy Association of the North Country that also serves Franklin and Jefferson Counties.
MASSENA - MILC	Wounded Warriors Home-Town Heroes Muskie Challenge in Brasher Falls for soldiers from nearby Fort Drum (US Army 10th Mountain Division) made available a wheelchair accessible boat to provide access to veterans who use a wheelchair to participate in the event. The annual fishing event on the Deer River (St. Regis River) is sponsored by the American Legion Post 514 in Winthrop.
NIAGARA FALLS - ILNC	Camp Kenan, at 8571 Lower Lake Road in Barker on Lake Ontario, added a lift to the swimming pool to make it handicap accessible. Camp Kenan provides a variety of summer programs and is sponsored by the Lockport Family YMCA.
NIAGARA FALLS - ILNC	Hyde Park in Niagara Falls installed accessible picnic tables to improve access to persons with disabilities.
OLEAN - DIL	Hinsdale United Methodist church at Main and Flannigan Street in Hillside changed its practices to routinely include DIL's materials in community resource packets provided to the congregation.
OLEAN - DIL	United Pentecostal Church of Olean at 110 Homer Street in Olean changed its practices to routinely include DIL's materials in community resource packets provided to the congregation.
PLATTSBURGH - NCCI	Village of Champlain improved access at the Bill Earl Park on River Street in Champlain by providing wheelchair accessible picnic tables, paving and leveling pathways, and improving access for existing play equipment.

PLATTSBURGH - NCCI	Village of Champlain created a fully accessible disc golf course that is spread throughout downtown Champlain; in disc golf most courses are located in public parks. Disc golf is a disc game in which individual players throw a flying disc into a basket or at a target, and the object of the game is to traverse a course from beginning to end in the fewest number of throws of the disc.
POUGHKEEPSIE - TRI	Mohonk Preserve (non-profit nature preserve) in New Paltz provided sign language interpreter services to effectively communicate with consumers who are deaf or hard of hearing.
POUGHKEEPSIE - TRI	Mills Norrie State Park at 9 Old Post Road in Staatsburg provided sign language interpreter services to effectively communicate with consumers who are deaf or hard of hearing.
ROCHESTER - RCIL	Center established the Youth Own (YO) program that is a social and support group for teens and young adults with disabilities and provides scheduled recreational and social opportunities. YO is supported by funding from several different grants.
ROCHESTER - RCIL	RCIL's Deaf Systems Advocate served on the Rochester Deaf Awareness Week Planning Committee. The annual event is organized by the Planning Committee in partnership with the Rochester Recreation Club for the Deaf and the Genesee Valley Registry of Interpreters for the Deaf and is part of an international celebration.
ROCHESTER - RCIL	Regal Entertainment Group management office in Rochester (corporate headquarters in Knoxville, Tennessee) changed the advertising policy for its theaters in the Rochester area to better inform individuals who are deaf or hard of hearing about which movies require closed captioning glasses or are open captioned movies.
ROCKLAND - RILC	Catholic Community Services of Rockland in Haverstraw improved the access of its Community Garden by building raised wheelchair accessible beds and by providing accessible benches. The community vegetable garden provides fresh produce that is distributed to families through food pantries in the county.
STATEN ISLAND - SICIL	SICIL established an annual summer recreation program that provided opportunities for individuals with disabilities to participate in integrated and community based social activities at no cost. The Center secured ongoing program funding from NYS Senator Diane Savino representing the 23rd Senate District.

SYRACUSE - ARISE	Young Men's Christian Association (YMCA) of the Greater Tri-Valley in Oneida installed a power door at the main entrance and a pool lift for the swimming pool to improve access for visitors with disabilities.
SYRACUSE - ARISE	Rosamond Gifford Zoo in Syracuse increased the number of accessible parking spaces with properly installed signage and added accessible seating to the outside eating area.
SYRACUSE - ARISE	Great Bear Recreation Park in the City of Fulton added an accessible picnic table. The table was provided as part of an Eagle Scout project to build picnic tables at the Park.
TROY - ILCHV	Theatre Institute at Sage College in Troy changed its practices to provide sign language interpreters for regular season performances. As a result of the NYS Theatre Institute (State mandated theatre/education program) in Troy no longer being able to sponsor interpreted performance due to budget constraints, the Theatre Institute at Sage established an arrangement with a local interpreter group to provide interpreted performances in exchange for classes, scripts, etc.
UTICA - RCIL	Fraternal Order of Knights of Pythias, Utica Justus Rathbone Lodge #290/21 amended its by-laws to require all business meetings and social functions to be held in fully accessible locations to accommodate members.
WHITE PLAINS - WILC	City of White Plains added to its website on the Recreation and Parks page a statement indicating the Department of Public Works should be contacted to obtain information about the accessibility of parks for people with differing abilities. Also, the website's page for Delfino Park, at 110 Lake Street in White Plains, was updated to indicate the following access features: accessible/adaptable playground, accessible bleachers, accessible parking spaces, and accessible restrooms.

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**CITIZENSHIP ADVOCACY 2013-2014**

<b>Center</b>	<b>CITIZENSHIP SYSTEM CHANGE OUTCOME</b>
ALBANY - CDCI	Schenectady County Department of Social Services established a Memorandum of Understanding for CDCI to provide services to individuals with disabilities to better respond to emergency situations.
ALBANY - CDCI	Schenectady County Department of Emergency Management established a Memorandum of Understanding for CDCI to provide services to individuals with disabilities to better respond to emergency situations.
ALBANY - CDCI	Albany County Sheriff's Office changed language in the brochure for its new Project Lifesaver to reflect "person-first" language when referring to persons with disabilities. The program assists families in locating a loved one who may be lost or wandering due to a cognitive disorder by having the person wear a bracelet which transmits a frequency that can be tracked by the Sheriff ;s Office.
ALBANY - CDCI	Albany County Sheriff's Office changed the name of the countywide registry for persons who may need special accommodations in the event of an emergency or natural disaster from Special Needs Registry to Evacuation Functional Needs 911 Registry to more effectively reach and promote inclusion of persons with disabilities.
ALBANY - CDCI	CDCI was invited to become a member of the Albany County Disaster Response and Recovery Committee that works to better prepare the community to respond to unexpected incidents. The Committee is affiliated with the American Red Cross Northeastern New York Region in cooperation with the Albany County Sheriff's Office and the Albany County Department of Health.
AMSTERDAM - RCIL	Mayor of Gloversville provided his office's printed material in alternate formats for persons with disabilities.
BINGHAMTON - STIC	STIC Advocacy Director was invited to become a member of the Broome County Local Emergency Planning Committee (LEPC), affiliated with the Broome County Department of Planning and Economic Development. LEPC is a voluntary group of professionals and interested parties that works with local governments and industries as a resource for enhancing hazardous materials

preparedness. LEPC is a product of the 1986 Federal Emergency Planning and Community Right-to-Know Act (EPCRA).

BRONX - BILS

Center's Manager of Advocacy and Youth Service became a member of the Bronx Non-Profit Coalition. The Coalition is composed of non-profit leaders and service providers who work to strengthen the nonprofit sector in the Bronx through research and advocacy.

BROOKLYN - BCID

BCID filed a 2011 class action lawsuit against the New York City Office of Emergency Management (OEM) for discriminatory practices during Tropical Storm Irene that was successfully negotiated in 2013. As a result, OEM revised its emergency preparedness plan to accommodate the needs of persons with disabilities during emergencies and disasters and to make recovery services accessible.

CORTLAND - ATI

ATI staff was appointed to the Local Emergency Planning Committee (LEPC) for Cortland County, which is a voluntary group of professionals and interested parties that works with local governments and industries as a resource for enhancing hazardous materials preparedness. LEPC is a product of the 1986 Federal Emergency Planning and Community Right-to-Know Act (EPCRA).

GLENS FALLS - SAIL

SAIL staff was appointed to the Warren-Washington-Hamilton NY Connects Disaster Preparedness Committee, a joint initiative between the Warren, Washington, and Hamilton County Offices for the Aging.

GLENS FALLS - SAIL

SAIL staff was appointed to the Warren County Local Emergency Planning Committee affiliated with the Warren County Office of Emergency Services.

HERKIMER - RCIL

RCIL-Herkimer is a member of Herkimer Oneida Organizations Active in Disaster (HOOAD) Long-Term Recovery Group that is a voluntary community collaborative formed as a result of the 2013 disastrous flooding in Herkimer and Oneida Counties. HOOAD is affiliated with the NYS Voluntary Organizations Active in Disaster (VOAD), a nonprofit membership organization that serves as the forum where organizations share knowledge and resources throughout the disaster cycle to help disaster survivors and their communities.

JAMESTOWN - SILC

City of Jamestown posted on its website a statement that all content and documents on the site are available, upon request, in an alternate format that includes Braille, large print, and audio formats.

KINGSTON - RCAL

RCAL was the catalyst for the establishment of the Ulster County Disaster Response and Recovery Committee to ensure that disaster planning occurred for people with disabilities. The Committee is a collaboration between local agencies to assess current capacity and improve readiness for future emergencies.

KINGSTON - RCAL Wittenberg Firehouse at 367 Wittenberg Road in Bearsville moved two tables that were placed end to end with no ability to pass without going behind a voting station to allow adequate space for persons with disabilities to pass between the tables.

MANHATTAN - CIDNY Center was actively involved in a 2011 class action lawsuit against the New York City Office of Emergency Management (OEM) for discriminatory practices during Tropical Storm Irene that was successfully negotiated in 2013. As a result, OEM revised its emergency preparedness plan to accommodate the needs of persons with disabilities during emergencies and disasters and to make recovery services accessible.

MASSENA - MILC St. Lawrence County Government added to its website on the St. Lawrence County Partner Agencies page a link to the Massena Independent Living Center website as a local provider of services.

OLEAN - DIL Advocates for Community Tolerance (ACT) in collaboration with DIL established a regularly scheduled voter registration event for students at Jamestown Community College to be held on campus for several days at the end of the semester. ACT is an Olean-area group that addresses bullying issues in the community.

OLEAN - DIL As a result of DIL's active involvement in complaints to the NYS Office of the Attorney General against the Allegany County Board of Elections (ACBOE) for most polling sites not meeting state and federal accessibility requirements, the ACBOE brought 33 of 34 polling sites into compliance with the Americans with Disabilities Act. The 1 remaining polling site not yet accessible is the Town of Independence Town Hall.

PLATTSBURGH - NCCI NCCI's Long Term Ombudsman Coordinator served on the Board of Trustees of the Village of Champlain.

POUGHKEEPSIE - TRI NYS Senator Terry Gipson representing Senate District 41, which serves portions of Dutchess County and Putnam County, with a district office in Poughkeepsie provided sign language interpreter services for meetings and rallies.

PUTNAM - PILS PILS Director of Systems Advocacy served on the Putnam County Disaster Preparedness Committee for Special Populations that is affiliated with the County Bureau of Emergency Services. The Committee's purpose is to plan conferences and events regarding emergency preparedness information dissemination to county residents with an emphasis on special/vulnerable populations.

PUTNAM - PILS	PILS Director of Systems Advocacy served on the Putnam County Emergency Management Committee that is affiliated with the County Bureau of Emergency Services. The overall Purpose of the Committee is Disaster preparedness.
QUEENS - CIDNY	Center was actively involved in a 2011 class action lawsuit against the New York City Office of Emergency Management (OEM) for discriminatory practices during Tropical Storm Irene that was successfully negotiated in 2013. As a result, OEM revised its emergency preparedness plan to accommodate the needs of persons with disabilities during emergencies and disasters and to make recovery services accessible.
ROCKLAND - RILC	Rockland County Department of Fire and Emergency Services designated a shelter specifically for people with special needs and assigned a generator to that location. Previously, a disaster shelter was not designated for people with disabilities and the shelter for the general public did not have a generator.
SYRACUSE - ARISE	Hamlet of Bridgeport moved a polling site from the not accessible Bridgeport High School to the accessible Bridgeport Fire House.
UTICA - RCIL	Oneida County Health Department changed its Public Health Emergency Response and Preparedness Program to include the needs of the deaf and other persons with disabilities in all disaster preparedness exercises.
UTICA - RCIL	RCIL is a member of Herkimer Oneida Organizations Active in Disaster (HOOAD) Long-Term Recovery Group that is a voluntary community collaborative formed as a result of the 2013 disastrous flooding in Herkimer and Oneida Counties. HOOAD is affiliated with the NYS Voluntary Organizations Active in Disaster (VOAD), a nonprofit membership organization that serves as the forum where organizations share knowledge and resources throughout the disaster cycle to help disaster survivors and their communities.
WHITE PLAINS - WILC	WILC Director of Systems Advocacy served on the Westchester Volunteer Coordination Subcommittee of the United Way of Westchester and Putnam in White Plains. The Subcommittee's mission is to establish a coalition to build a community's capacity for long term recovery when disaster occurs.
WHITE PLAINS - WILC	WILC Director of Systems Advocacy served on the Westchester Long Term Recovery Coalition, which is a volunteer coalition of non-profit agencies that works to address emergency management solutions for persons with disabilities. The Coalition is affiliated with the Federal Emergency Management Agency (FEMA) for Region II that includes in New York, New Jersey, Puerto Rico and the US Virgin Islands.