

## THE STATE EDUCATION DEPARTMENT / THE UNIVERSITY OF THE STATE OF NEW YORK

Bureau of Proprietary School Supervision Investigations & Audit Unit 116 West 32<sup>nd</sup> Street, 5<sup>th</sup> Floor New York , NY 10001 Tel. 212-643-4760 Fax (212) 643-4765 E-mail: BPSS@nysed.gov Web site: www.acces.nysed.gov/bpss

April 5, 2019

## **American Language Communication Center Teach-out Options for Current Students**

Dear Current Student of American Language Communication Center ("ALCC"):

The New York State Education Department's (NYSED) Bureau of Proprietary School Supervision (BPSS) is hoping to make the transition in your education as smooth as possible during this difficult period caused by the sudden closure of ALCC on April 2, 2019. Toward this end, as an active student, we want to let you know what your options are under the New York State Education Law. This information also applies to any ALCC student who is currently on an approved leave of absence. Please review the options below.

## **Option 1: Participate in a Teach-out**

We have appealed to other Certified English as a Second Language (ESL) schools and asked them to help out during this difficult period. Fortunately, six schools have voluntarily come forward to offer their assistance and want to extend an invitation to you to continue your education at their facility. Below is a list of these schools, their addresses, contact persons, email addresses, and telephone numbers.

School Name	School Address	Contact Person	Telephone
KAPLAN INTERNATIONAL CENTERS (Soho)	623 BROADWAY NEW YORK, NY 10012	CHRISTOPHER KOUTSOVITIS	646-863-8446 <u>CHRIS.KOUTSOVITIS@KAPLAN.COM</u>
KAPLAN INTERNATIONAL CENTERS (Empire State)	350 5TH AVENUE NEW YORK, NY 10118	CHRISTOPHER KOUTSOVITIS	646-863-8446 CHRIS.KOUTSOVITIS@KAPLAN.COM
BLUEDATA INTERNATIONAL INSTITUTE	500 8TH AVENUE, SUITE 800, NEW YORK, NY 10018	YUYU LI	212-683-6250 yuyuli.bd@gmail.com

NEW YORK	2710	BARBARA DICK	212-268-6500
LANGUAGE	BROADWAY		BARBARADICK415@GMAIL.COM
CENTER-	NEW YORK,		
BROADWAY INC.	NY 10025		
NEW YORK	2450 GRAND	ROSA A.	718-561-6000
LANGUAGE	CONCOURSE,	FERNANDEZ	nylcbx@aol.com
CENTER-BRONX,	2ND FLOOR,		
INC	BRONX, NY		
	10458		
NEW YORK	37-66 82	BARBARA DICK	212-268-6500
LANGUAGE	STREET	(no director listed	BARBARADICK415@GMAIL.COM
CENTER INC.	JACKSON	in System.)	
	HEIGHTS, NY	-	
	11372		
NEW YORK	226 WEST 37	ANNA	212-678-5800
LANGUAGE	STREET, 11TH	MODZELEWSKA	ANNA@NYLANGUAGECENTER.COM
CENTER -	FLOOR, NEW		
MIDTOWN	YORK, NY		
	10018		

Please keep in mind the following points when considering a teach-out school.

There is no extra cost to you as a student. The teach-out school will fulfill the terms of the original enrollment agreement signed by you at ALCC. You are only responsible for the balance of the tuition you would have paid ALCC. The teach-out school will also evaluate you to determine appropriate placement within the course. Should you decide to take the teach-out, you can give the new school a try for one week of instruction. If you decide at the end of the week you do not wish to continue, you can still apply for **Option 2.** (It is important that you notify the teach-out school of your intention to withdraw from the school by the end of the first week.)

## **Option 2: A Refund of All Prepaid Tuition**

Section 5007(4)(c) of the Education Law permits a student who was enrolled in a school at the time the school closes to apply for a refund of their prepaid tuition through the Tuition Reimbursement Account. You can initiate this process by completing the <a href="BPSS complaint form">BPSS complaint form</a>. You can get this form by visiting our <a href="website">website</a> to download a complaint form. You can aid the review process of your complaint by attaching important records, such as enrollment agreement and receipts. Finally, you can mail your complaint form to the BPSS address indicated on the complaint form, or email it to <a href="mailto:BPSS@nysed.gov">BPSS@nysed.gov</a>.

If you have already filed a complaint with our office, you will be contacted by a BPSS Investigator assigned to address and resolve the issues stated in your complaint. If you need further assistance or have additional questions, please contact BPSS at 212-643-4760, or email BPSS at: <a href="mailto:BPSS@nysed.gov">BPSS@nysed.gov</a>.

Students who have questions regarding their immigration status should contact the <u>SEVP</u> response center or 1-800-892-4829.

Whatever your decision, BPSS wishes you good luck in all your future endeavors.

Sincerely,

Richard A. Cohen Supervising Investigator