ACCES-VR Mediation

Better Outcomes Through Better Conversations

Mediation is Working Together

Voluntary Neutral Flexible Empowering



How can it help me?

Identify issues and talk about solutions Improve communication Build trust, improve relationships

What Is Mediation?

A mediation is a confidential facilitated meeting to discuss concerns and explore solutions with the guidance of a trained neutral. The goal of this communication is to come to a mutually acceptable agreement.



All parties are encouraged to actively participate in the process.

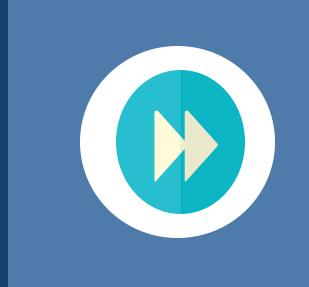
Whatever is discussed is confidential.

What can be mediated?

- Eligibility
- Individualized Plan for Employment
- VR Counselor matters
- Issues about Services
- Termination of Services
- Other concerns or issues



How it Works



Quick process, a session is held within 14 days of the mediation request.



A meeting is held to discuss concerns and find solutions.



The session is informal and voluntary. Each person gets a chance to express their needs and concerns.



Both parties must agree, a written agreement is drafted and signed by both parties.

Quality Due Process

Community Dispute Resolution Centers (established by Article 21-A of the New York State Judiciary Law) manage the mediation process to ensure impartiality, self-determination, confidentiality, and a quality process.

www.nysdra.org

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