

**NEW YORK STATE REHABILITATION COUNCIL
(SRC)
2022-2023
ANNUAL REPORT**

IN PARTNERSHIP WITH



PARTNERING TO CHANGE LIVES

TABLE OF CONTENTS

Contents.....	i
Message from the Deputy Commissioner	1
Message from the New York State Rehabilitation Chair.....	3
Committee Summaries.....	5
Executive Committee	6
Purpose	6
Members.....	6
Committee Accomplishments	7
Ongoing Roles and Responsibilities	7
Membership Committee	7
Purpose	7
Members.....	8
Committee Accomplishments	8
Ongoing Roles and Responsibilities	8
Quality Assurance and Improvement Committee.....	9
Purpose	9
Members.....	9
Committee Accomplishments	9
Ongoing Roles and Responsibilities	10
Business Engagement Committee	10
Purpose	10
Members.....	10
Committee Accomplishments	11
Ongoing Roles and Responsibilities	11
Annual Report Committee.....	12
Purpose	12
Members.....	12
Committee Accomplishments	12
Ongoing Roles and Responsibilities	12
Success Stories	13

Advocating for Herself and Others- April	13
Going Pro! - William.....	14
Pre-ETS Success - Katie.....	15
Transit to Employment - Kenny	16
Back on the Job - Yaritza.....	17
Determination Pays - Dakota.....	18
Data Elements	19
WIOA Dashboard	19
WIOA Performance Measures.....	20
All Customers Served Vs. Youth Served	21
Total Served by Disability Type	22
Total Served by Gender.....	23
Total Served by Characteristics.....	24
Total Served by Race / Ethnicity	25
Total Served by Age.....	26
Employment Outcomes for ACCES-VR Customers in Integrated Settings.....	27
Employment Outcomes for ACCES-VR Youth Customers in Integrated Settings ..	28
New York State Rehabilitation Council Members	29

Message From The Deputy Commissioner



Ceylane Meyers-Ruff, Deputy Commissioner
New York State Education Department
Adult Career Continuing Education Services (ACCES)

Deputy Commissioner

The New York State Rehabilitation Council (SRC), representing New Yorkers with disabilities, works in partnership with ACCES-VR by providing thoughtful advice and guidance on vocational rehabilitation services to the New York State Board of Regents and the Commissioner of Education.

The SRC was pleased to hold a full year of in-person meetings which had not been possible since the COVID-19 pandemic. Seven new members brought energy and a diverse perspective to the council, and this year saw robust collaboration between ACCES-VR and the SRC. The SRC actively engaged in the Comprehensive Statewide Needs Assessment. The SRC's most notable involvement in this project was their participation in a focus group facilitated by Cornell University's Yang Tan Institute during the March meeting. The SRC's review of the Consumer Satisfaction Survey, the methodology used and subsequent findings, led to a constructive meeting with ACCES-VR's Policy Manager and resulted in suggestions for both future surveys and continuous program improvement. A joint presentation by NYSDOL and Transfr VR on the use of virtual reality in career exploration provided a real-life example of using emerging technologies to assist individuals with disabilities in obtaining competitive integrated employment.

The work of the SRC committees did not go unnoticed by ACCES-VR. The newly formed Pre-Employment Transition Services (Pre-ETS) committee engaged in a thoughtful dialogue regarding the delivery of Pre-ETS. The Membership committee revised the SRC membership application to increase accessibility and actively sought to increase the diversity of the council's composition. As ACCES-VR prepared the 2024 NYS WIOA Combined State Plan, council members worked within their committees to review ACCES-VR's portion of the state plan and provided thoughtful feedback and comments.

The important work of the SRC this year would not have been possible without the excellent guidance and thoughtful direction of its chair, Joseph Delgado. Joe's decades of experience advocating for individuals with disabilities made him a natural choice to lead the SRC. As a member, SRC Vice Chair, and most recently as SRC Chair, he made it his mission to expand the diversity of the membership, cultivate a collaborative relationship with ACCES-VR, and increase the accessibility of the council itself. As Joe's second term with the committee ends, ACCES-VR extends a sincere appreciation for his years of service to the SRC.

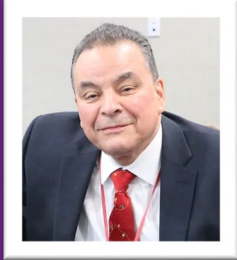
The partnership between ACCES-VR and the SRC is invaluable in advancing ACCES-VR's mission to assist individuals with disabilities to obtain, maintain, and advance in competitive integrated employment. On behalf of Chancellor Young, the New York State Board of Regents, and Commissioner Betty Rosa, thank you for your dedication and service.

Sincerely,

A handwritten signature in blue ink, reading "Ceylane Meyers-Ruff". The signature is written in a cursive style with a large, looped initial "C".

Ceylane Meyers-Ruff, ACCES Deputy Commissioner

Message From The Chair Of The New York State Rehabilitation Council



Joseph Delgado,
Chief Executive Officer
Self-Initiated Living Options, Inc.
d.b.a. Suffolk Independent Living Organization (SILO)

SRC Chair

As the Chair of ACCES-VR's State Rehabilitation Council (SRC), I would like to thank each member of the council for their incredible commitment to service. The SRC is determined to move the needle on the number of individuals with disabilities that attain employment. The disability community faces many challenges, including a low employment rate, home insecurities, systemic discrimination, and lack of access to quality transportation, healthcare, and education. We are firmly dedicated to working collaboratively with ACCES-VR staff and its many partners to improve the lives of those with disabilities and other marginalized communities. That is no small task, and it was made considerably harder by a pandemic which exacerbated old problems and created many new ones.

The Council's achievements over the last year will hopefully provide a compelling force to look ahead and move forward in a positive direction. The central commitment of my tenure as the Council's Chair was to align the Council's goals and activities with those of the federal Workforce Innovation and Opportunity Act (WIOA).

Before embarking on this mission, I needed to ensure the on-boarding process of new members was dedicated to total inclusivity and accessibility to all New Yorkers. Through the Council's efforts, we made tremendous gains to ensure the membership of the Council reflected those we represent throughout New York State.

Among the SRC's accomplishments in 2023, most were achieved by the work of the SRC's committees:

The **Executive Committee** was excited to resume in-person quarterly meetings and enacted a remote policy to follow New York State's Open Meetings Law. The Executive Committee planned and coordinated the four quarterly SRC meetings, and together with the SRC committees and ACCES-VR, organized, delivered or participated in presentations on:

- ACCES-VR's Comprehensive Statewide Needs Assessment (CSNA)
- State Rehabilitation Council (SRC) Mission and Composition

- Membership Application Process
- Creation of a Pre-ETS Committee
- Transfr VR
- ACCES-VR's section of the NYS Workforce Innovation and Opportunity Act (WIOA) Combined State Plan

The **Annual Report Committee** coordinated and collected the information for the SRC's 2022-2023 annual report. Additionally, the Annual Report Committee worked with SRC members to highlight the collaborative work among state partners and ACCES-VR, as well as the partnerships developed among businesses and organizations providing support to individuals seeking employment opportunities.

The newly established **Pre-ETS Committee** provided guidance to ACCES-VR on effectively addressing the priorities of the WIOA Combined State Plan. Their primary goal is to enhance career development services for students with disabilities who may utilize Pre-ETS.

The **Business Engagement Committee** held a targeted discussion on best practices and strategies to meaningfully engage the business community throughout the state. These discussions centered specifically on outreach to industry, economic development councils, associations, educational institutions, and small businesses. They also met with several potential presenters and brought back information to share with the council on labor market trends.

A highlight of the committee's work this year was a presentation by Akilah Jones, supervisor of the Future of Work Unit at the NYS DOL, on the new Transfr VR hardware/software rolling out across NYS. This technology demonstrated Immersive Career Exploration using virtual reality, enabling learners of all abilities to discover a wide array of career possibilities and make informed decision about their future careers.

The **Membership Committee** recruited seven (7) new members for the 2023-2025 term. An orientation was held to educate new members on their roles and responsibilities, as well as the history of the SRC. The committee made enhancements to the SRC membership application to increase accessibility.

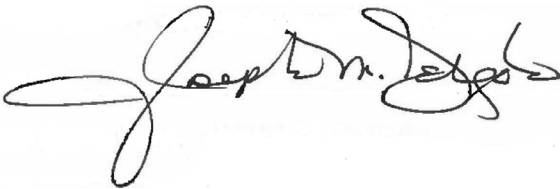
The **Quality Assurance Improvement Committee** provided in-depth feedback and suggestions on the Consumer Satisfaction Survey ACCES-VR completed. Additionally, the QAI Committee reviewed an audit completed by the Office of the State Comptroller (OSC).

I am deeply grateful to Deputy Commissioner Ceylane Meyers-Ruff, and the ACCES-VR Team consisting of Assistant Commissioner Linda Schramm, Julie Venneman, Lori Boyd, Jumoke Branco, Pam Brehm-Bisailion and Michelle Harap, for their support and steadfast

leadership. I would also like to give special appreciation to the Council's Administrative Liaison, Caitlin Ohlson, for her guidance, attention to details, and planning skills that kept the Council organized over the year.

It was an honor to serve two terms as a member of the New York State Rehabilitation Council. The strength of any public Council and the agency it provides input to, comes from the collective involvement of all its participants and stakeholders. The SRC meetings are open to the public, and I strongly encourage you to provide public comment during our upcoming 2024 meetings or join us on the Council because there is much work to still do and many exciting opportunities ahead of us. For more information about the SRC, its meetings and ACCES-VR, please view the website at: <https://www.acces.nysed.gov/vr/state-rehabilitation-council-src>.

Respectfully,

A handwritten signature in black ink, appearing to read "Joseph M. Delgado". The signature is fluid and cursive, with a large initial "J" and "D".

Joseph Delgado, Chair

COMMITTEE SUMMARIES

Executive Committee

Purpose:

The Executive Committee is empowered to act on behalf of the full SRC in all matters concerning the SRC when it is not possible for the full council to meet. The Executive Committee understands any actions on behalf of the full SRC are subject to ratification at the following regularly scheduled quarterly meeting.

Members:

Members	ACCES-VR Representation
Joseph Delgado (Chair)	Ceylane Meyers-Ruff
Hillary Nichols (Vice-Chair)	Linda Schramm
Sebastian Chittilappilly	Julie Venneman
Valerie Gambino-Carelli	Pam Brehm-Bisaillon
Nancy Grant	Lorie Boyd
Jennifer Hutkowski	Jumoke Branco
Anthony Morano	Michelle Harap
Tonya Robinson-Mayer	Caitlin Ohlson
Brenda Shannon	
Andy Sink	
Robert Statham	
Toni Sullivan	

Committee Accomplishments:

During the 2022-2023 year the Executive Committee was excited to resume in-person quarterly meetings and enacted a remote policy to follow New York State’s Open Meetings Law. The Executive Committee planned and coordinated the four quarterly SRC meetings, and together with the SRC committees and ACCES-VR, organized, delivered or participated in presentations on:

- The ACCES-VR Comprehensive Statewide Needs Assessment (CSNA), in conjunction with Cornell University’s Yang Tan Institute of Employment and Disability, through group concept mapping and a focus group with the full SRC
- State Rehabilitation Council (SRC) Mission and Composition
- Membership Application Process
- Creation of a Pre-ETS committee to examine and give feedback specific to ACCES VR Pre Employment and Transition Services
- Transfr VR, an immersive learning startup pioneering the application of virtual reality to simulate on-the-job training, available through the NYS Department of Labor
- Review and feedback on ACCES-VR’s section of the NYS Workforce Innovation and Opportunity Act (WIOA) Combined State Plan

Ongoing Roles and Responsibilities:

Executive Committee Activities	ACCES-VR Role
Considers and recommends actions to ACCES-VR that will facilitate achievement of the SRC mandates.	Provides updates, data, and information as needed to inform the activities of the Executive Committee.
Receives monthly reports from standing committee Chairs on the status of activities.	Provides actionable input and feedback on activities of the Executive Committee.
Provides support for the SRC quarterly meetings in the form of minutes, connection/explanation of information, and scheduling.	Informs the development of the quarterly SRC meeting agenda.

Membership Committee

Purpose:

The Membership Committee recruits, interviews, and recommends members for appointment to the full SRC. The Membership Committee consists of a Chair and Co-Chair, additional committee members, and includes an ACCES-VR Liaison. The Membership Committee is committed to diversity, equity and inclusion when identifying, recruiting, and recommending new members to the SRC, ACCES-VR, and the New York State Board of Regents.

Members:

Members	ACCES-VR Representation
Toni Sullivan (Chair)	Caitlin Ohlson
Sebastian Chittilappilly (Co-Chair)	
Devin Fernandez	
Evelyn Pugh	

Committee Accomplishments:

The committee welcomed seven (7) new members for the 2023-2025 Term. A new member orientation was held to educate new members on their roles, responsibilities, and history of the SRC. Members also had an opportunity to meet with the Chair and Vice Chair after their first in-person meeting to ask questions and debrief. The committee also made enhancements to the application for the 2024-2026 term to be more accessible. The committee continued its efforts to ensure there is fair and equitable representation of people with disabilities from across New York State.

Ongoing Roles and Responsibilities:

Membership Committee Activities	ACCES-VR Role
Maintains and updates membership lists and term dates of all SRC members.	Initiates the application process and participates in interviewing candidates.
Annually solicits applications and recruits for recommended appointment to the SRC.	Creates application materials, forms, and other information to share with the Membership Committee.

Advertises the open SRC membership positions utilizing committee members, community leaders, and other appropriate means of communication to reach a wide variety of individuals throughout New York State.	Submits recommended candidates to the New York State Board of Regents for appointment to the SRC.
Interviews candidates using a panel of at least two members of the Membership Committee and the ACCES-VR Liaison.	Maintains communication with candidates.
Reviews attendance, participation, and professional contributions of each SRC member whose first term is ending.	Supports the Membership Committee in developing the new member orientation, meeting agendas, materials, and information as needed.
When needed, solicits candidates to fill a vacated SRC position outside of the annual membership process.	
Plans and creates the agenda for new member orientations annually .	

Quality Assurance and Improvement Committee

Purpose:

The Quality Assurance and Improvement (QAI) Committee provides advisory support to ACCES-VR as it relates to the evaluation of the quality of services being provided by ACCES- VR across New York State. Through this advisory support, the QAI committee collaborates with ACCES-VR and provides feedback to ACCES-VR on ways to improve due process, participant satisfaction, vendor satisfaction, contract deliverables with service providers, and more.

Members:

Members	ACCES-VR Representation
Brenda Shannon (Chair)	Michelle Harap
Andy Sink (Co-Chair)	
Peter Herrig	
Jeffrey Tamburo	

Committee Accomplishments:

The 2022-2023 year was another transitional year for the QAI Committee. Hilary Nichols started off as QAI chair before she was voted as the SRC Vice-Chair. Brenda Shannon

replaced Ms. Nichols as the QAI Committee Chair. Andy Sink remained the committee’s co-chair. ACCES-VR’s Michelle Harap joined the QAI Committee as the committee liaison.

Given all the transitions, the QAI Committee still found themselves committed to providing in-depth feedback and suggestions on the Consumer Satisfaction Survey completed by ACCES-VR. Additionally, the QAI Committee reviewed the OSC audit of ACCES-VR.

Ongoing Roles and Responsibilities:

QAI Committee Activities	ACCES-VR Role
Reviews service delivery and reports on vendor performance by region.	Provides aggregated key indicator reports for vendor performance by region.
Reviews data collected from the participant, youth, and vendor satisfaction surveys.	Shares data collected on participant, youth, and vendor satisfaction surveys.
Reviews public data to advise on trends and needs within ACCES-VR and the state vocational rehabilitation system.	

Business Engagement Committee

Purpose:

The Business Engagement Committee advises and recommends activities for ACCES-VR to incorporate businesses into the vocational rehabilitation process. The goal of these recommendations is to support businesses in meeting their needs while increasing employment outcomes for people with disabilities.

Members:

Members	ACCES-VR Representation
Nancy Grant (Co-Chair)	Lorie Boyd
Robert Statham (Co-Chair)	
Alan Gallagher	
Valarie Gambino-Carelli	
Maryann Donnelly Sigona	
Talanda Jackson-Franklin	

Committee Accomplishments:

During the 2022-2023 year, the Business Engagement Committee shifted from coordinating presentations to focusing on targeted discussions on best practices and

business engagement throughout New York State. These discussions centered specifically on outreach to industry, economic development councils, associations, educational institutions, and small business. The committee also met with several potential presenters and brought back information to share with the council on labor market trends.

The committee organized a presentation on the new Transfr VR hardware/software launching across NYS. This presentation highlighted immersive career exploration by using virtual reality, enabling learners to discover a wide array of career possibilities and make informed decisions about their future careers. SRC members utilized the headsets, experienced different work scenarios, and brainstormed how Transfr VR could be implemented in their local area.

Ongoing Roles and Responsibilities:

Business Engagement Committee Activities	ACCES-VR Role
Arranges presentations for the full SRC on business engagement-related topics.	Provides business engagement data, as available.
Identifies new and emerging industries, industries in decline, and how these changes impact career pathways.	Provides Information on existing business partnerships and initiatives around New York State.
Reviews data on the ACCES-VR state plan priority to effectively serve businesses.	Supports business engagement presentations to the full SRC.
Encourages representatives of business and industry to become members of the SRC.	
Works collaboratively with ACCES-VR to understand the needs of businesses, and engages Chambers of Commerce, and Regional Economic Development Councils	

Annual Report Committee

Purpose:

The Annual Report Committee coordinates the submission of the New York State SRC annual report, in collaboration with ACCES-VR.

Members:

Members	ACCES-VR Representation
Jenny Hutkowski (Chair)	Caitlin Ohlson
Anthony Morano (Co-Chair)	
Melinda Dolezal	
Julia Kelly	

Committee Accomplishments:

The Annual Report Committee coordinated and collected the information for the SRC's 2022-2023 annual report. In collaboration with ACCES-VR, the Annual Report Committee gathered committee summaries, success stories, and data included in the report. Additionally, the Annual Report Committee worked with SRC members to highlight the collaborative work between state partners and ACCES-VR, as well as the partnerships developed with businesses and service providers.

Ongoing Roles and Responsibilities

Annual Report Committee Activities	ACCES-VR Role
At the quarterly SRC meetings, documents the work and activities of the full SRC.	Provides support in creating a template for the annual report.
Organizes information from each SRC committee for the annual report.	Provides Deputy Commissioner's letter.
In partnership with ACCES-VR, develops the process to solicit success stories and data to include in the annual report.	Provides ACCES-VR data.
Collaborates with ACCES-VR on timely completion of the annual report.	Assists in soliciting and gathering success stories.
	Provides technical support with review of final draft and accessibility requirements.

SUCCESS STORIES

Advocating for Herself and Others

April



April is a powerhouse! She is a staunch disability advocate who has utilized the skills and knowledge of her life's journey to help countless others. April wholeheartedly believes in the power of self-direction. It is her mission to help parents and individuals with disabilities find their voice and create an individualized action plan that helps them fulfill their unique passions and accomplish their life and vocational goals.

April received services from ACCES-VR to assist in achieving her educational and career goals. ACCES-VR provided her with the tools and support she needed to obtain her Bachelor of Arts degree in Human Services from SUNY Empire and find competitive integrated employment. These

services included a tech evaluation, college support, and job development services.

After graduation, April became successfully employed as a care manager with the Office for People with Developmental Disabilities (OPWDD). She soon realized she has an entrepreneurial spirit. Always eager to learn about new resources and supports to foster self-advocacy and client success, April attended staff development opportunities through OPWDD. This quickly led to the creation of Broker with Hope, a successful corporation whose mission is to direct and manage budgets for any individual who selects self-direction.

April's advocacy and inherent belief in the capabilities of others does not stop there. In her role as a support broker, she conducts outreach and support to employ other capable individuals with disabilities to obtain employment as direct support workers.

Going Pro!

William



As an ACCES-VR customer, William knew he wanted to work! He had previous experience in retail settings and a strong interest in sports. ACCES-VR provided him with assessment services, assistance with job searching, supported employment, job development and retention. William obtained employment in October of 2022 at the New York Islanders Pro Shop in East Meadow, New York. ACCES-VR services were provided by Adults & Children with Learning and Developmental Disabilities to support William and ensure his success.

The Islanders Pro Shop is responsible for selling Islander memorabilia to the public and providing services for hockey players such as skate sharpening and repairing hockey equipment, including the New York Islander team themselves. William is a big Islander fan and has met many of the players, an exciting perk of his employment at the store. William manages his own fan Facebook account for the team and follows several professional sports.

Since starting his job, William has improved his customer service and organization skills, which help him maintain the appearance of the store. He is responsible for merchandising in the store and helping customers. He is knowledgeable of the store layout and always motivated to do his best. William has also improved his social skills with his coworkers, and William's managers regularly comment on his professional attitude, as well as his dedication to the store and team. William enjoys assisting customers and has been known to put forth his best effort to help customers select the best gift for their favorite Islander fan. William has become a valuable member of the Islanders Pro Shop!

Pre-ETS Success

Katie



Katie is an employed college student who works hard and always gives her best effort! She loves music, has attended numerous rock concerts, and has a flair for fashion. Katie has taken multiple opportunities to support her successful transition from a high school student to a productive young adult.

During her time in high school, Katie participated in ACCES-VR Pre-ETS. With strong family support and guidance, a productive partnership was forged to assist Katie in becoming her own advocate. Pre-ETS assisted her in identifying her interests and passions, as well as introducing her to post-secondary career and training options.

Katie benefited from an array of individualized and comprehensively designed services. She participated in self-advocacy and workplace readiness training, job exploration counseling, and counseling on opportunities for enrollment in comprehensive transition or post-secondary programs at institutions of higher learning. These experiences culminated in Katie participating in two truly diverse internships (work-based learning developments) which gave her real-life, paid opportunities to explore her lead career interests: animal care and graphic design.

Katie used these experiences to explore and solidify her career goals and select an educational pathway. She is now attending a community college where she is taking a graphic design and computer application course while working in a nursing home to gain customer service skills and employment skills. To help support Katie's success, ACCES-VR provided coaching support to help with college admission, financial aid, and the accommodations process as well as travel training and connecting with college support services.

Katie is motivated to succeed and has an infectious smile and personality. She is driven and has successfully learned to navigate the college experience and balance it with being gainfully employed. These time management skills will serve her well now and in the future.

Transit to Employment

Kenny



Like any employee, at any company, in any field, if you ask Kenny about his work at the New York Transit Museum gift shop, he proudly talks about the perks of the job.

“The metro cards!” he says. As an official MTA employee, he is provided metro cards as part of his employment package.

Kenny works four days a week at both the Transit Museum Gift Shop and Gallery in Grand Central terminal, and the main museum location in downtown Brooklyn, inside a decommissioned subway station.

“I organize, I ask customers if they need help, I ask other employees if there are things that need to be done,”

says Kenny, who is enthusiastic about playing sports when he is not working—especially soccer and basketball.

He has a knack for organizing; knowing where each coffee mug, t-shirt, or model train is shelved in the stockroom of either location or exactly how much product needs to be on the sales floor at any time.

“I like to organize and restock stuff, and I like to spend time with my coworkers,” Kenny says.

With funding from ACCES-VR, Job Path’s Disability Employment Specialist supported Kenny on the job during shifts for a few months, then faded back support to a few times per week, and again to checking in with Kenny occasionally. “That is a direct result of his good work,” according to the team from Job Path.

Working at the Transit Museum is Kenny’s first job. He celebrated one year of employment in November of 2023. When asked what advice he would give to others starting a new job, Kenny said, “Pay attention and ask your co-workers for help if you need it!”

Back on the Job

Yaritza



After almost a decade of unemployment, Yaritza was eager to get back to work! She experienced some anxiety at the thought of rejoining the workforce after so many years. ACCES-VR determined work readiness training and work experience development would be most appropriate to assist Yaritza in meeting her goal. An internship program through St. Mary's Healthcare was chosen because of her prior experience in healthcare. ACCES-VR funded her internship hours, as well as an employment specialist from Liberty ARC's Career and Employment Network to support Yaritza as she participated in the internship and

prepared to secure competitive integrated employment.

Yaritza worked as an intern throughout the spring of 2023 at St. Mary's Healthcare. During this time, Yaritza focused on maintaining a competitive work pace, cooperating with coworkers, and taking on new tasks at an appropriate speed. At the conclusion of her internship, she was hired as a full-time associate. St. Mary's referred to Yaritza as "a shining example of success," and proudly welcomed Yaritza to their healthcare family. They thank her for all her hard work and ongoing commitment to her job.

Determination Pays!

Dakota



Dakota participated in the Autism Community Employment (ACE) Program, funded through ACCES-VR. Dakota stated he was determined to get a job the moment he began the program! This program consists of work readiness classes and a paid internship with continuing support. During the work readiness classes, Dakota learned soft skills and the professionalism needed for success during his internship. When Dakota started his internship in July of 2022, he initially required several breaks during his three-hour shift. He became frustrated and discouraged if he made a mistake or noticed a damaged item. With help from his employment specialist, Dakota focused on improving his stamina,

and being flexible in frustrating situations. He has learned to move on to the next task, stating “It’s not a big deal and time to move on!”

At the end of the summer, Dakota was presented with the opportunity to extend his internship. He was making significant progress with his stamina and work pace, and he began to make connections with co-workers and his confidence continued to grow. In January of 2023, Dakota was offered and accepted a stocking position in the warehouse. At first, Dakota was hesitant and wanted to limit his schedule to less than 10 hours per week. After a few months, Dakota approached his supervisor and advocated on his own behalf for an additional shift.

Dakota has also become a mentor to interns in the 2023 ACE Program. He is there to assist interns with any questions that may arise and show them what comes from hard work and determination. Dakota’s supervisor consistently talks about his reliability. He misses very few days of work and is always on time and is ready to work once his shift starts. He stated, “Dakota is a great asset to our business, and I am proud of the tremendous change he has made.”

DATA ELEMENTS

WIOA Dashboard: Program Year 2022-23

Program Year	Employment Outcomes Achieved (Youth*)	Total Served	Youth* Served	Student with Disability** Served	Number of ACCES-VR Counselors	Vocational Rehabilitation Program Costs [^]
2022-23	3,845 (1,733 45%)	69,020	40,343	19,559	353	\$168,489,431
2021-22	4,825 (2,763 57%)	69,469	42,200	18,946	338	\$180,538,706
2020-21	4,415 (2,408 55%)	68,477	42,122	30,299	322	\$175,918,675
2019-20	6,709 (3,273 49%)	80,454	46,811	34,022	337	\$207,611,166
2018-19	8,089 (3,893 48%)	94,697	52,917	38,464	351	\$226,787,664

*Youth is defined as under 25 years old at application.

**Student with Disability - student in secondary school with or without an IEP or 504 plan and 16-21 years old at application.

[^]The 2018-23 figures in the column labeled Vocational Rehabilitation Costs includes actual expenditures ONLY.

Data as of 12/5/2023

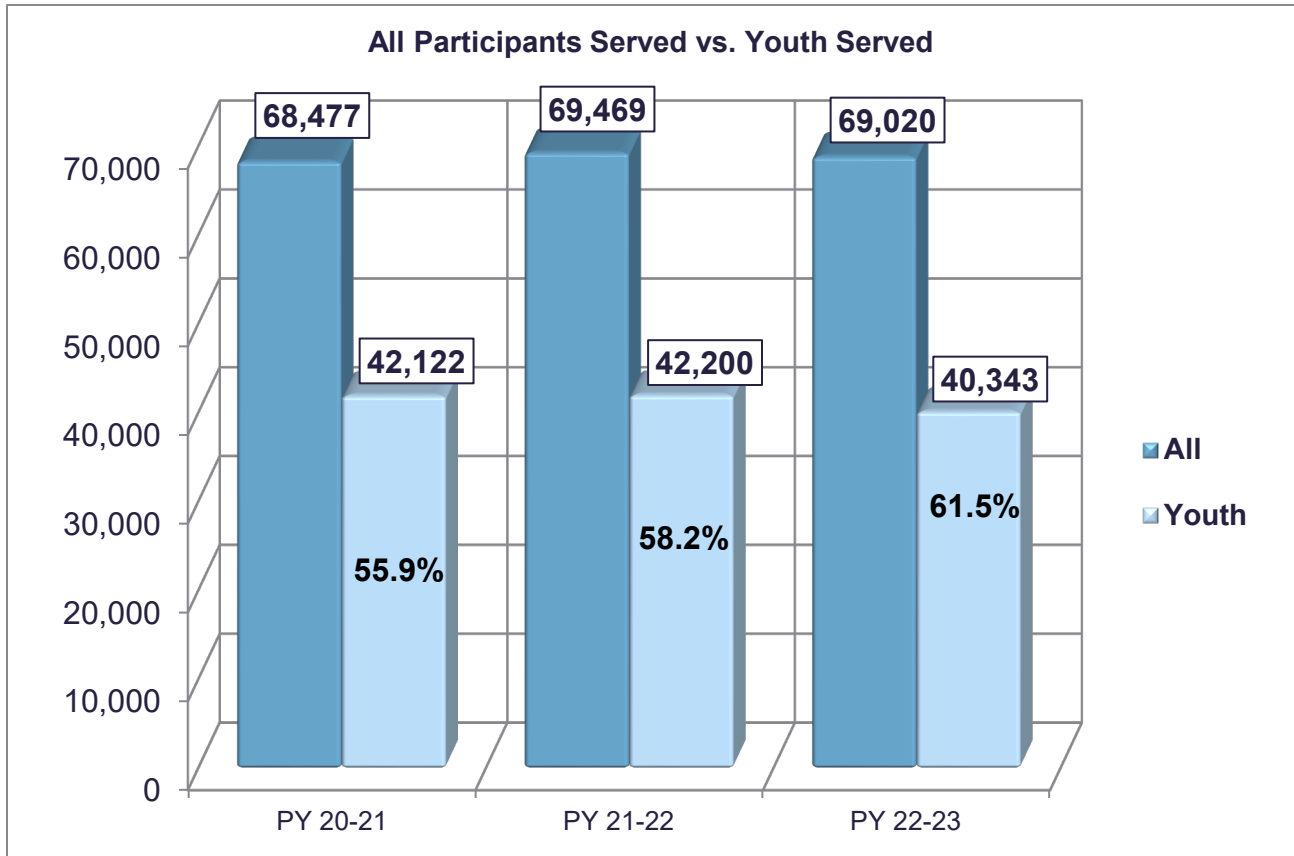
WIOA PERFORMANCE MEASURES

Program Year (PY) 2022-23 Performance Measures

<u>Performance Measure</u>	<u>Total Statewide* - Actual</u>
Individuals employed during second quarter after exit	9,631
Employment rate of individuals employed during second quarter after exit	49.3%
Individuals employed during fourth quarter after exit	9,705
Employment rate of individual's employed during fourth quarter after exit	48.1%
Median earnings second quarter after exit	\$5,388
Credentials Earned (Number)	2,837
Credentials Earned (Rate)	34.9%
Measurable Skills Gains (Number)	8,912
Measurable Skills Gains (Rate)	54.5%

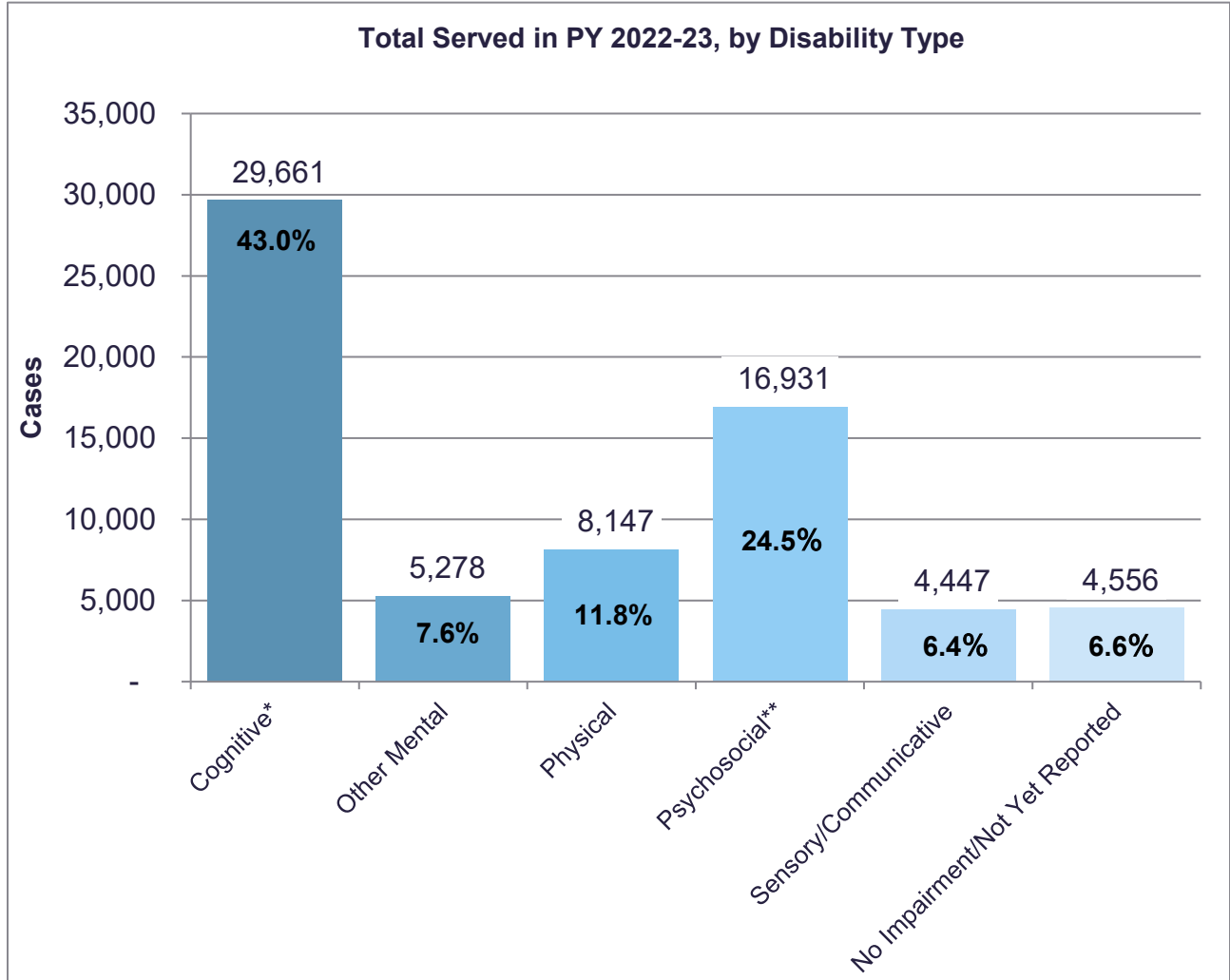
*NYS has two VR programs, ACCES-VR and The NYS Commission for the Blind (NYSCB), this data includes both agencies.

**ALL CUSTOMERS SERVED VS. YOUTH SERVED BY PROGRAM YEAR (PY)
2022-2023**



*Data as of 12/5/2023

TOTAL SERVED IN PROGRAM YEAR (PY) 2022-2023 BY DISABILITY TYPE

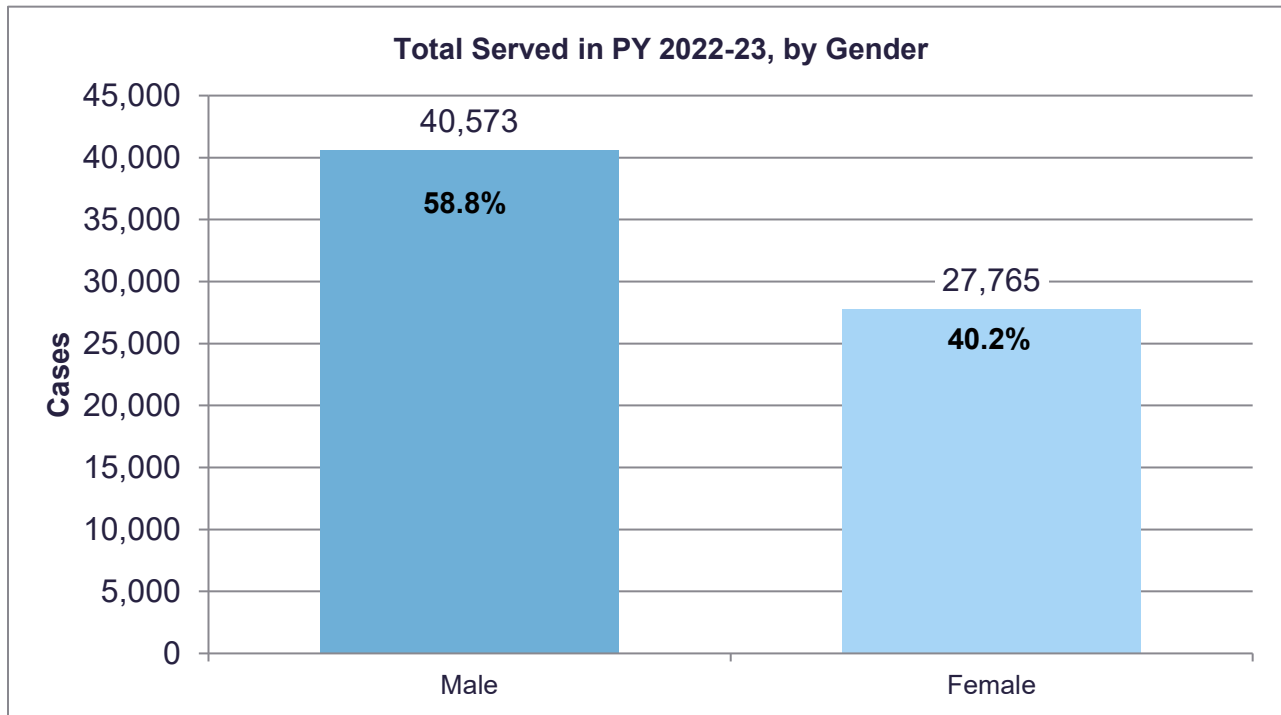


*Cognitive Disabilities (e.g., Disabilities involving learning, thinking, processing information, and concentration)

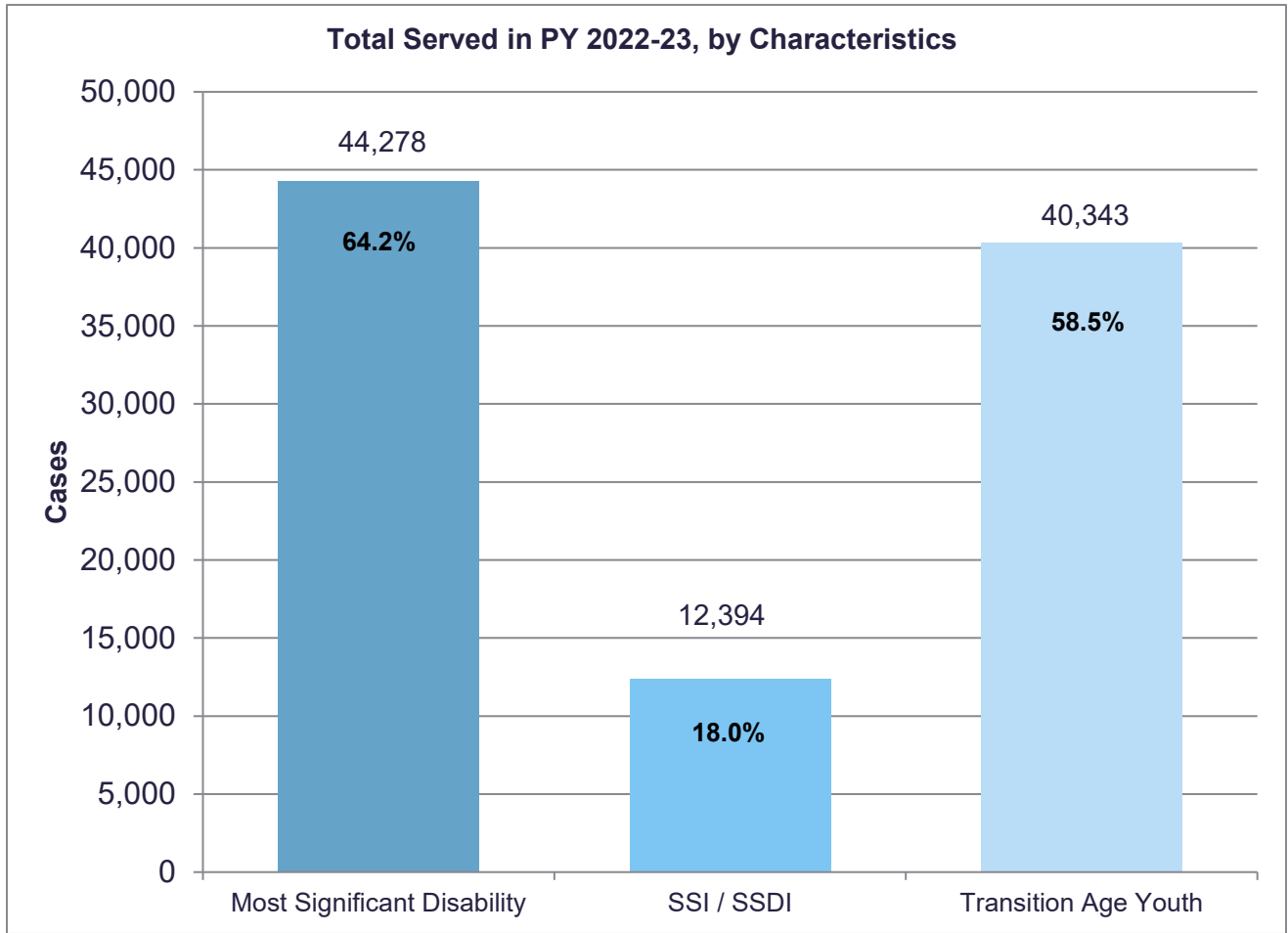
**Psychosocial Disabilities (e.g., Interpersonal, and behavioral disabilities, difficulty coping)

*Data as of 9/1/2022

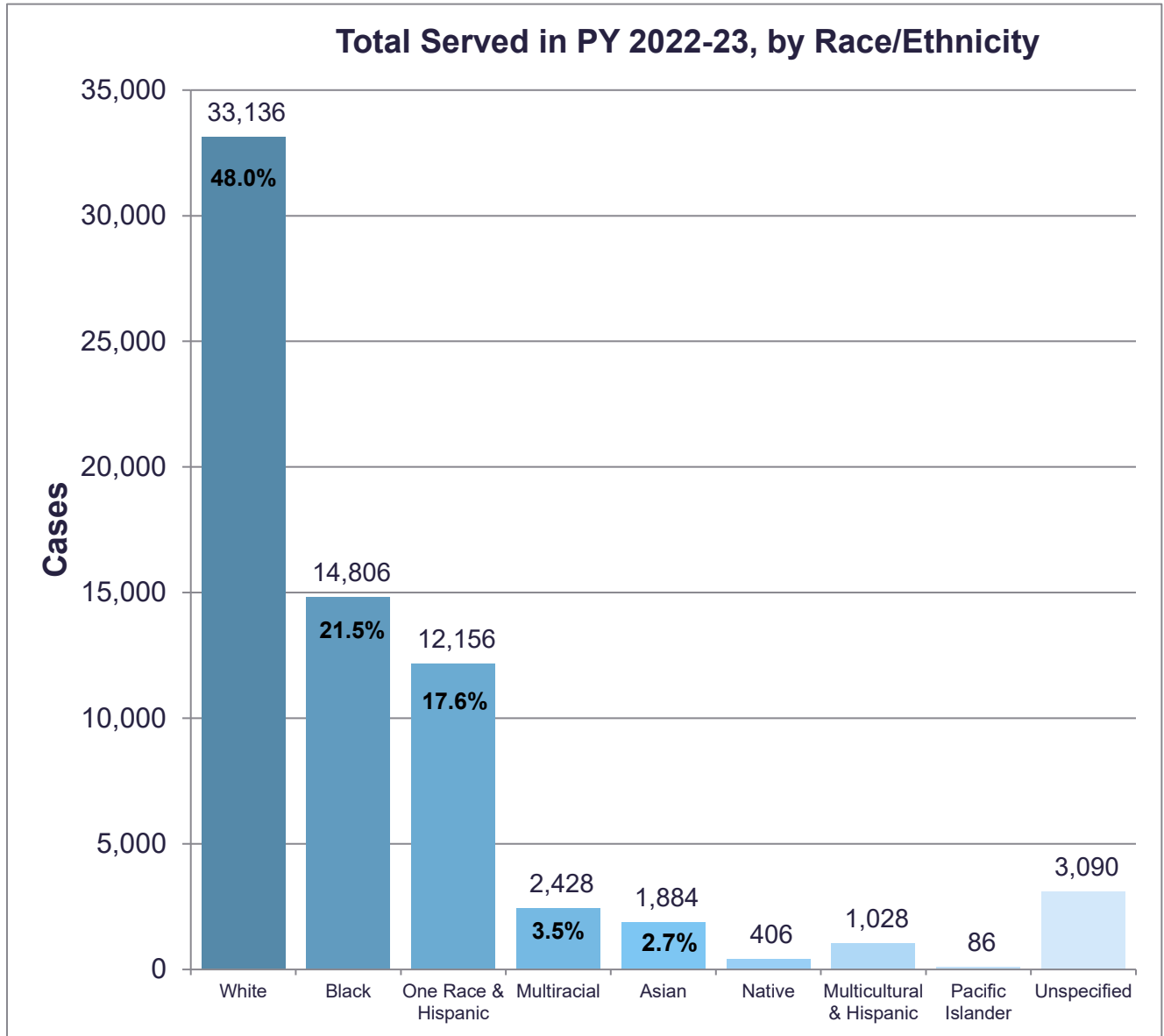
TOTAL SERVED IN PROGRAM YEAR (PY) 2022-2023, BY GENDER



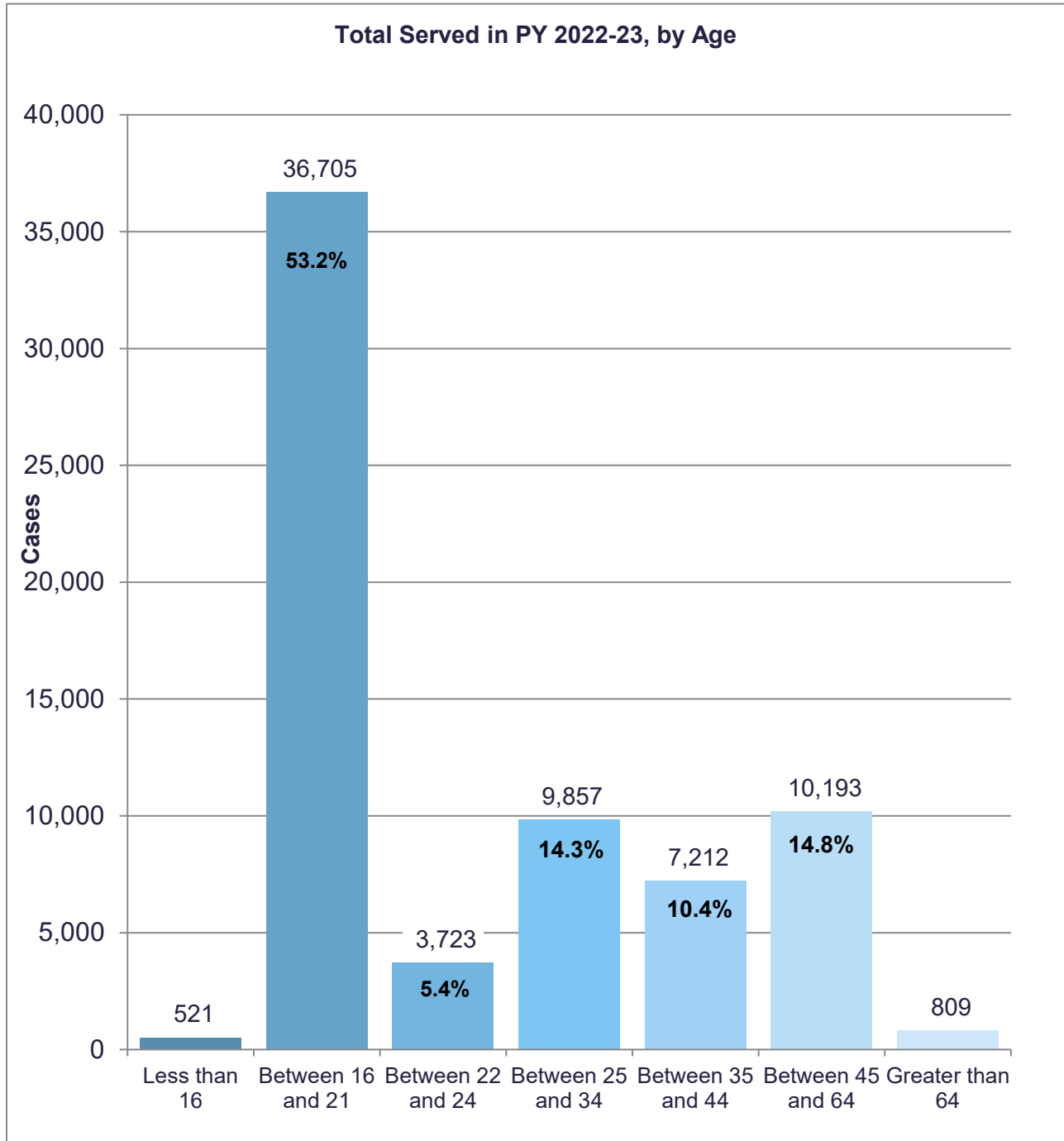
TOTAL SERVED IN PROGRAM YEAR (PY) 2022-2023, BY CHARACTERISTICS



TOTAL SERVED IN PROGRAM YEAR (PY) 2022-2023, BY RACE/ETHNICITY

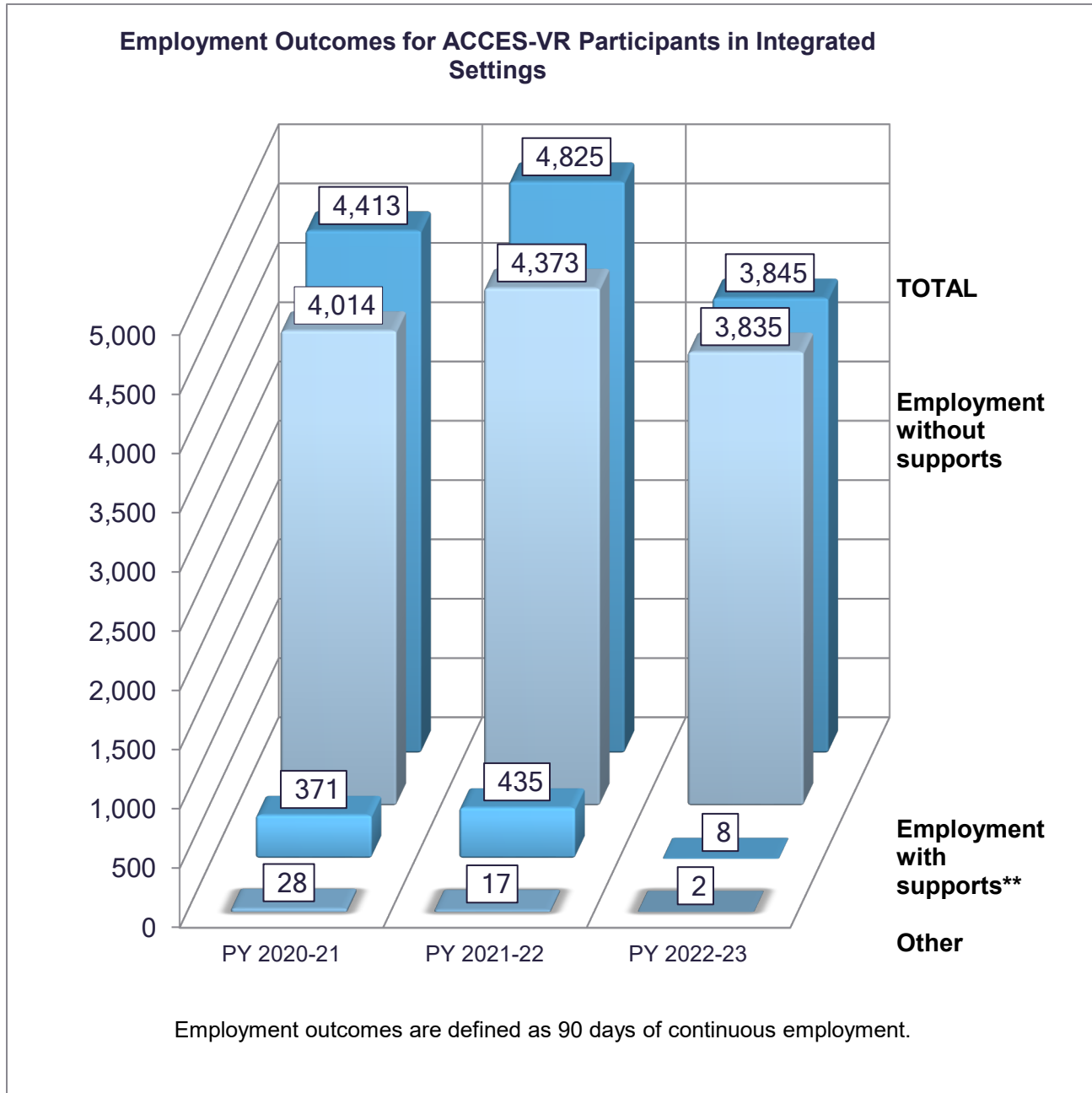


TOTAL SERVED IN PROGRAM YEAR (PY) 2022-2023, BY AGE



*Data as of 9/1/2022

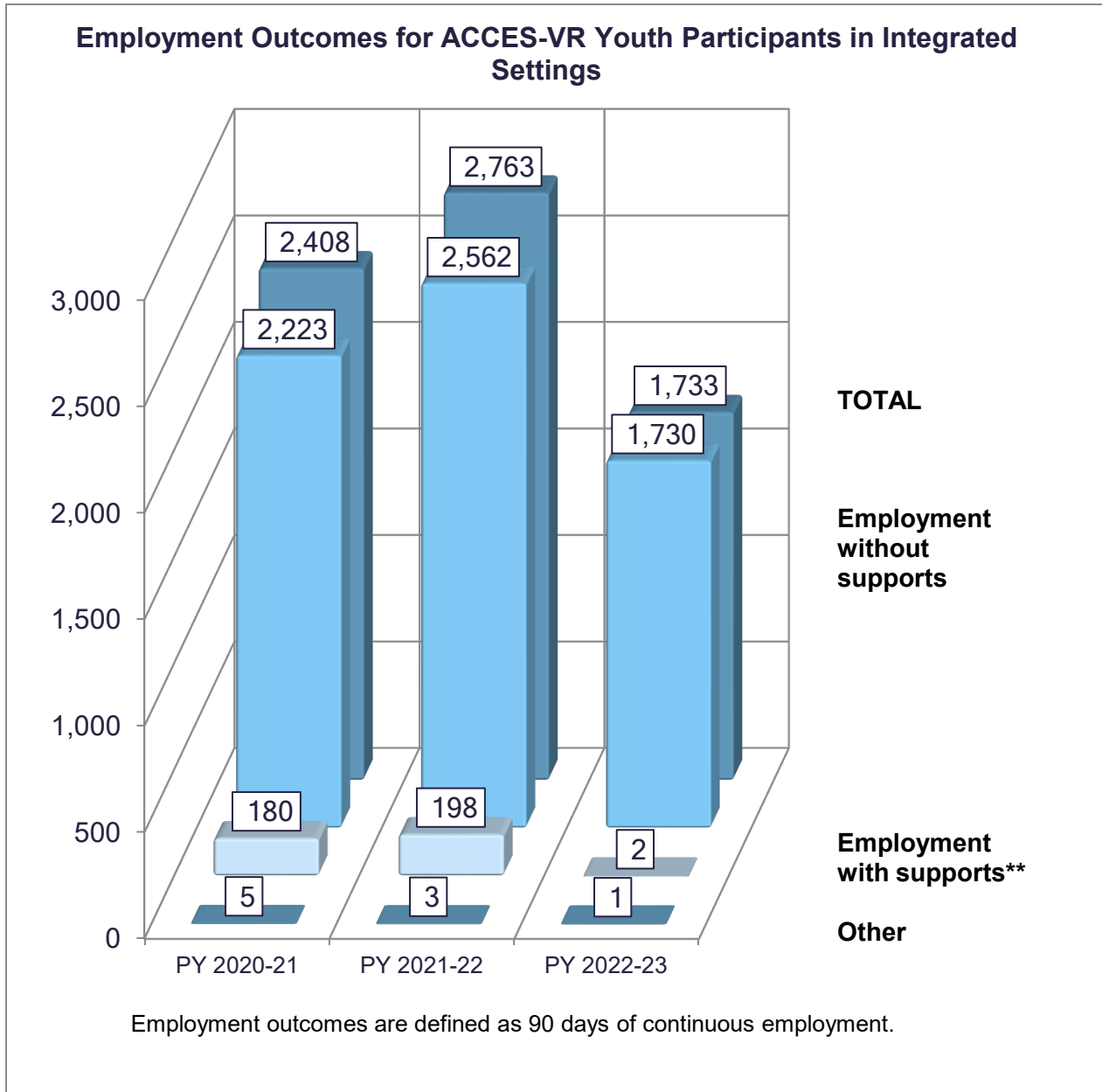
EMPLOYMENT OUTCOMES FOR ACCES-VR ADULT CUSTOMERS (AGE 26 AND OVER) IN INTEGRATED SETTINGS BY PROGRAM YEAR



*Data as of 9/1/2022

**With supports indicates supported employment (SE) services were provided.

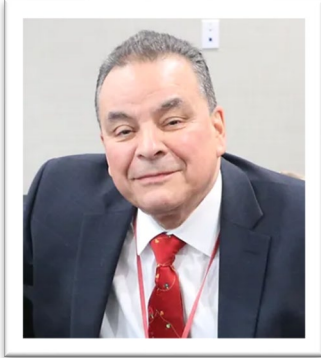
EMPLOYMENT OUTCOMES FOR ACCES-VR YOUTH CUSTOMERS (AGE 25 AND YOUNGER) IN INTEGRATED SETTINGS BY PROGRAM YEAR



*Data as of 9/1/2022

**With supports indicates supported employment (SE) services were provided.

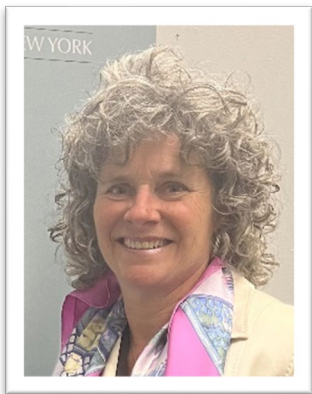
2022-2023 NEW YORK STATE REHABILITATION COUNCIL MEMBERS



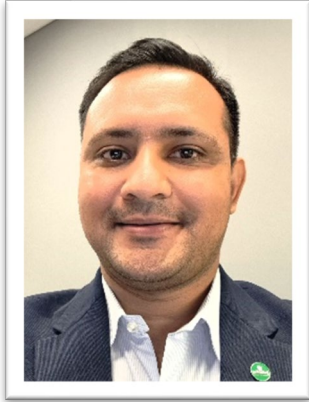
Joseph Delgado, Chair, representing Disability Advocacy Group



Hillary Nichols, Vice Chair, representing Community Rehabilitation Service Providers



Naomi Brickel, representing Community Rehabilitation Service Providers



Sebastian Chittilappilly, representing Disability Advocacy Groups



Maryann Donnelly Sigona, representing Disability Advocacy Groups



Devin Fernandez, representing Disability Advocacy Groups



Alan Gallagher, representing the New York State Department of Labor (DOL) State Workforce Investment Board



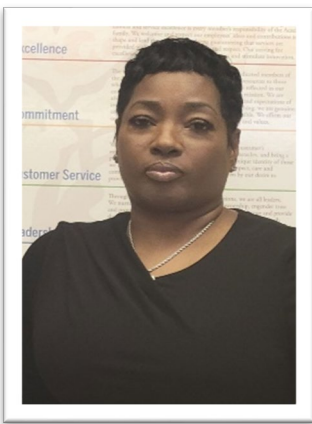
Valarie Gambino-Carelli, representing Business, Industry, and Labor



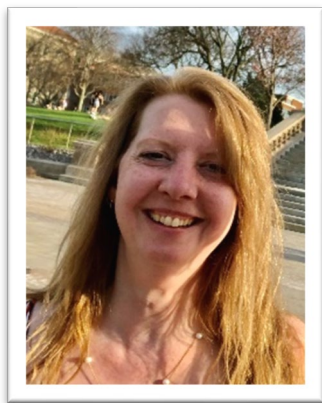
Nancy Grant, representing Community Rehabilitation Service Providers



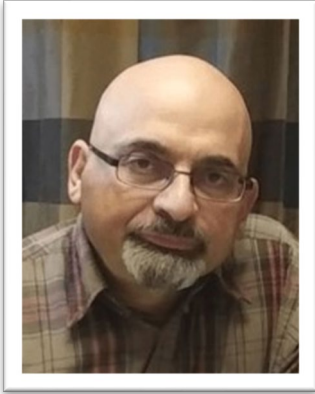
Jenny Hutkowski, representing Parent Training and Information Centers



Talanda Jackson-Franklin, representing Business, Industry, and Labor



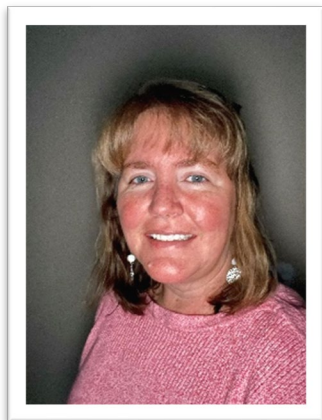
Dawn Kalleberg, representing the State Education Agency responsible for the Public Education of Students with Disabilities



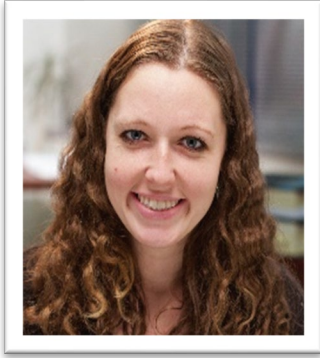
Anthony Morano, representing Community Rehabilitation Service Providers



Evelyn Pugh, representing Parent Training and Information Centers



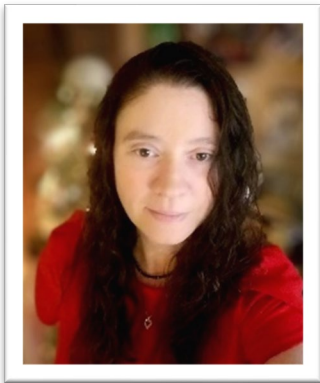
Tonya Robinson-Mayer, representing High School Transition Programs



Brenda Shannon, representing Client Assistance Program (CAP)



Robert Statham, representing Disability Advocacy Groups



Toni Sullivan, representing Community Rehabilitation Service Providers



Jeffrey Tamburo, representing Business, Industry, and Labor

NON-VOTING MEMBERS, EX-OFFICIO MEMBERS, AND STATE PARTNERS



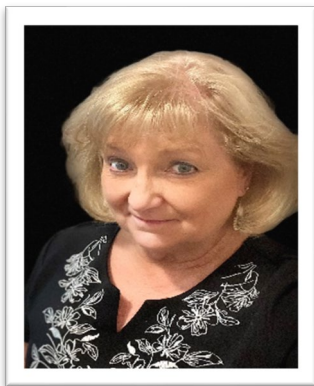
Melinda Dolezal, representing the New York State Justice Center for the Protection of People with Special Needs - Technology Related Assistance for Individuals with Disabilities (TRAID)



Peter Herrig, representing the New York State Commission for the Blind (NYSCB)



Andrew Sink, representing the New York State Office of Mental Health (OMH)



Julia Kelly, representing the New York State Office for People With Developmental Disabilities (OPWDD)

ACCES-VR SRC REPRESENTATIVES



Ceylane Meyers-Ruff, Deputy Commissioner representing the New York State Education Department's (SED) Office of Adult Career and Continuing Education Services (ACCES)



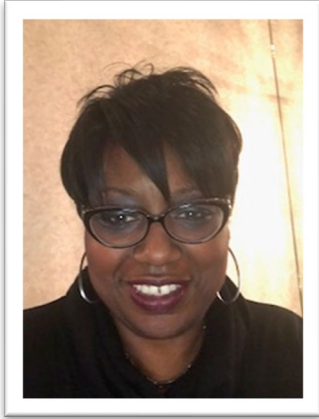
Linda Schramm, Assistant Commissioner representing the New York State Education Department's (SED) Office of Adult Career and Continuing Education Services (ACCES)



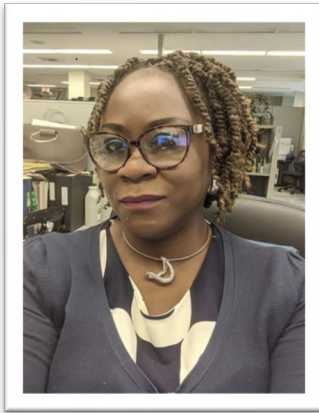
Julianne Venneman, ACCES-VR Manager of the Policy Unit



Pam Brehm-Bisaillon, ACCES-VR liaison to the Pre-Employment Transition Services Committee



Lori Boyd, ACCES-VR liaison to the Business Engagement Committee



Jumoke Branco, ACCES-VR liaison to the Annual Report Committee



Michelle Harap, ACCES-VR liaison to the Quality Assurance and Improvement Committee



Caitlin Ohlson, ACCES-VR liaison to the Executive, Annual Report, and Membership Committees