# CRS VENDOR TRAINING Q & A

**Partial Payment for Dropouts**

* **Please explain the specifics regarding “NO SHOWS.” If a customer schedules a meeting with a vendor, whether in person or virtually, and the customer does not show, can the vendor charge for 30 minutes for the “no show?”**
  + **NO.** ACCES-VR is no longer able to pay vendors a no-show rate. ACCES-VR can pay vendors for the work they completed with a customer who drops out of a service. Please refer to the CRS Guide for the explanation of partial payments.
* **If someone is authorized for 10 units of a service and they decide they have enough information after 8 units, would the vendor still get full payment for 8 units?**
  + **YES.** Vendors can bill for the 8 units of service completed when the customer no longer wishes to use the remaining units. Vendors need to request that all remaining units be canceled.

**Pre-ETS and Potentially Eligible (PE)**

* **Pre-ETS are no longer end of service reports? They are due in 10 days now, correct?**
  + **YES.** Pre-ETS and PE Pre-ETS reports are due within 10 days of the completion of the service. Completion of service refers to the units of service the vendor completed during the timeframe that the submitted deliverable report covers.
* **Can we report on more than one unit on the new reports if the activities were conducted?**
  + **YES.** Vendors should submit billing for all units completed during the timeframe that the submitted deliverable report covers.
* **Will there be any notification in Aware that a current PE student has signed their IPE for traditional** **VR services?**
  + **NO.** Vendors serving potentially eligible customers will need to contact the Senior TAYS VRC in the District Office to assess the PE customer’s continued eligibility for PE services.
* **Do vendors identify PE clients and let VRC know or do the VRCs let the vendors know about PE students?**
  + Vendors will provide a referral to ACCES-VR for PE students.
* **Do the VRC’s have limits on how many units can be authorized for** **Pre-ETS services? Can we request a specific number of units?**
  + **NO.** Most services in this new contract do not have unit caps but VRC’s will be using their professional judgment based on their assessment of the customer’s need to determine the number of units to be authorized.
* **If you are an existing CRS vendor but did not provide PE in the past, are you eligible to provide this service prior to a fully executed contract?**
  + **YES.** Existing providers can provide new services under the contract as well as services they provided under the prior contract.
* **If the vendor receives an authorization for PE and completes the services, would they then refer them for additional ACCES-VR services?**
  + Vendors should speak to the Senior Vocational Rehabilitation Counselor Transition and Youth Services (SVRC TAYS) in the District Office they are serving the PE customer under to discuss this.
* **If we identify a PE person, do we just put a referral into the system? Or do we reach out to a specific person at our local office for them to verify and confirm their ability to serve before starting with that person?**
  + Vendors should refer PE customers to ACCES-VR through the Aware Vendor Portal. Vendors will be notified if they have been approved to provide these services through receipt of the authorization in the Aware portal. Vendors should speak to the SVRC TAYS in the District Office they are servicing that PE customer under with any questions.
* **How long before we refer a PE case to ACCES-VR office, will approval to start services take place? Is there only 1 ACCES staff person from each District office responsible for the approvals?**
  + Referrals are reviewed regularly by the SVRC TAYS. The approval or denial will be dated as the date submitted and the authorizations will be dated accordingly.
  + Currently there is one SVRC TAYS per office.
* **Does ACCES-VR provide a rubric to support vendors in screening if a potential customer would be considered PE?**
  + Vendors should consult the CRS guide for the definition of a student with a disability (SWD).
    - Student with a Disability (SWD) defined as an individual who:
      * Has a documented disability, AND;
      * Is enrolled in a secondary, post-secondary, or other recognized educational program (e.g., home school, high school equivalency programs, college, or vocational technical program), AND;
      * Is not younger than 14 years of age, AND;
      * Are not older than 22 years of age or have reached their *23rd* birthday.
    - PE services are available ONLY for SWDs (Student with a Disability) who are not an ACCES-VR customer with a signed Individualized Plan for Employment (IPE).
* **Is there ability for a PE authorization to be backdated/retroactive? At times, we may submit a completed referral with short notice (for many reasons) and the school plans a start date before we can get the authorization.**
  + Vendors are not permitted to provide services without an approved authorization. When the customer is approved for PE services, the start date on the authorization will match the date of the referral.
* **We had a previous PE contract, so the steps are the same and the documents are the same, correct?**
  + **YES.** The process has not changed since the previous PE contract. PE services have been merged into the CRS contract.
  + The reports (deliverables) have changed. Vendors should visit the ACCES-VR Vendor Information page on the ACCE-VR website to find the most current reports.
* **Do the** **10 days apply to** **Pre-ETS? Say you have a class of 10 students complete a service at the same time, you still only have 10 days to do all their forms?**
  + **YES.** The reports are due 10 business days after the completion of services. Vendors are encouraged to bill for units completed and will not be denied payment based solely on late submission of the deliverables, but it will affect the rating of them.
* **Is there a standard form or template we need to use to recruit potentially eligible students?**
  + **NO.** There is no standard from provided by ACCES-VR; however, vendors who are developing marketing materials should reach out to the SVRC TAYS to receive approval for these materials.
* **To complete a whole component of** **Pre-ETS, would it now take 2 hours instead of 3, being that the classes are now 30 minutes instead of 45?**
  + This is based on each vendor’s approved curriculum which will now be billed in 30-minute units.
* **Are we able to bill for half units (15 minutes) for** **Pre-ETS services?**
  + **YES.** Pre-ETS services can be billed in half units.
* **If a 557X is developed, but the person has not yet worked, as the hours for working are under the 963X, what kind of verification would you be seeking?**
  + Vendors are to provide the anticipated schedule that customers will be participating in for the 557X (Work-Based Learning Experience [WBLE] Development) which will allow ACCES-VR staff to authorize the 963X (Work-Based Learning Experience [WBLE] Wage Reimbursement) and the 964X (Work-Based Learning Experience [WBLE] Mentor). Vendors are to submit payment verification, i.e., pay stubs as part of the deliverable when submitting vouchering for 964X.

**Entry Services**

* **Do group orientations take place at district office or agency site?**
  + It can be either. Use of District Office space must be approved and coordinated with the District Office Manager. Vendors will not be given exclusive space at the District Offices.
* **How many units are authorized at a time for the orientation meeting?**
  + Vendors will work with the District Office to develop a schedule and plan for Orientations. Vendors must receive the authorization before services are provided.
* **How do we obtain the orientation group material we are supposed to use, and will we be trained on how to conduct them?**
  + Vendor will consult with the District Office Liaison or the District Office Manager regarding this.
* **Will offices authorize 4 sessions = 1-month at a time for bulk authorizations?**
  + District Offices are responsible for setting up the method for bulk authorizations to vendors for entry services. Vendors should work with their District Office to determine the process.
* **When we assist individuals with the ACCES-VR Application Process is there a billable service for this?**
  + Vendors providing Entry 1 (Services to Groups/1000x) under an approved authorization are expected to assist applicants with the ACCES-VR application forms and consents as part of the Orientation.

**Assessment Services**

* **For 112X, CBWA, will the VRC indicate in the referral if they want the assessment completed at 2 or more settings instead of just one?**
  + The VRC will include their expectation of the service including the need for more than one assessment site in the referral. Vendors can follow up with the VRC if they have any questions regarding the referral.
* **Report completion and VR conference – are those billable?**
  + **NO.** Time for report completion and VRC conferences are not billable. They are included in the contracted rates for each service.
* **What happens if the VR counselor has not responded withing** **10 days?**
  + Vendors are expected to submit reports within 10 days of completion of services and offer the VRC an opportunity to attend a case conference. Vendors are not expected to hold the report until hearing from the VRC about their availability for a case conference.
* **Are the conferences optional and decided by the ACCES-VR counselor?**
  + The vendor must offer conferences, and it is decided by the counselor as to whether they deem it necessary.
* **Will ACCES-VR be providing the vocational assessment profile report? Or do vendors create one?**
  + **NO.** ACCES-VR will not be providing a form for the Vocational Assessment Profile Report as these should be unique and individualized to each customer serviced and the assessments utilized by the vendor.
* **Are we supposed to submit the VAP Report (Vocational Assessment Profile Report) while we are supporting a client and before the final deliverable is submitted? Somewhat like the Monthly report.**
  + **NO.** The Vocational Assessment Profile report is submitted along with the deliverable report at service completion.
* **Some 100X reports are often up to 10 pages long and include testing summaries. Should I continue to submit directly to the VRC and just submit the “billing report” as we do now?**
  + These should be submitted as supporting documentation to the 100X report form through the Aware Vendor Portal.

**Employment Preparation Services**

* **Do we still have to wait for the customer to request benefits advisement, instead of benefits advisement being part of a new referral?**
  + Vendors must wait for an authorization before beginning any service. If the vendor believes a customer could benefit from a particular service, the vendor should consult with the VRC to discuss the additional services.

**Job Placement Services**

* **If the job description requires that the employee be in an environment or location where there are limited interactions with co-workers, but it is consistent with the customer’s IPE, can we still promote that work environment under the definition of Competitive Integrated Employment. It has been historically and may require prior approval?**
  + Any questions regarding the work environment being considered Competitive Integrated Employment should be directed to ACCES-VR. As a reminder Competitive Integrated Employment refers to work that is performed on a full- or part-time basis (including self-employment) and establishes three essential criteria for employment including competitive earnings, integrated location, and opportunities for advancement.
    - Competitive Earnings:
      * Are not less than the rate required under the Federal, State or Local minimum wage law for the place of employment;
      * Are not less than the customary rate paid by the employer for the same or similar work performed by other employees who are not individuals with disabilities and who have similar training, experience, and skills;
      * In the case of an individual who is self-employed, yields an income that is comparable to the income received by other individuals who are not individuals with disabilities and who are self-employed in similar occupations or on similar tasks and who have similar training, experience, and skills;
      * Is eligible for the level of benefits provided to other employees.
    - Location:
      * Typically found in the community\*

*\*This refers to employment settings that are in the competitive labor market*

* + - * Where the employee with a disability interacts for the purpose of performing the duties of the position with other employees within the particular work unit and the entire work site, and, as appropriate to the work performed, other persons (e.g., customers and vendors), who are not individuals with disabilities (not including supervisory personnel or individuals who are providing services to such employee) to the same extent that employees who are not individuals with disabilities and who are in comparable positions interact with these persons
      * *Settings established by community rehabilitation programs specifically to employ individuals with disabilities (e.g., sheltered workshops) do not constitute integrated settings because these settings are not typically found in the competitive labor market. Factors that would* *generally result in a business being considered “not typically found in the community,” include positions through the Javits-Wagner-O’Day (JWOD) Act contracts or State purchase programs; allowances under the Fair Labor Standards Act for compensatory subminimum wages; and compliance with a mandated direct labor-hour ratio of persons with disabilities.*

* + - Opportunities for Advancement:
      * Presents, as appropriate, opportunities for advancement that are like those for other employees who are not individuals with disabilities and who have similar positions.
* **Wage verification is now needed for the 931X in addition to the 933X, correct?**
  + **YES.** Wage verification is required for 931X, 932X and 933X.
* **Will an offer letter with wage verification still work for 931X? Many times, customers do not have pay stubs for several weeks after starting a job.**
  + Vendors have 30 days to submit billing with pay verification to help alleviate this type of issue. Alternate forms of Wage Verification are defined in the CRS Guide.
* **RFP (REQUEST FOR PROPOSAL) indicated that Job Placement Services cannot be provided to customers who meet Supported Employment (SE) criteria. Is there a grid or comparison that VRCs and/or vendors reference to determine if that customer meets SE criteria of most significantly disabled or not, before referring to Job Placement and then having to step back and switch to SE after the fact. This happens frequently and causes delays for customers.**
  + Aware is designed to determine if someone is most significantly disabled and thus eligible for Supported Employment services. Often, individuals with Most Significantly Disabled determination are appropriate for Supported Employment Services, however, there are instances where customers can be successful in using Job Placement services. The VRCs use a comprehensive assessment to determine if a customer meets criteria for SE services. Not every customer who meets Most Significantly Disabled will require Supported Employment services.
* **Will VRCs be authorizing any hours of 958X when referring for 559X? We used to get the lines together, now they are separate and causing billing issues.**
  + **NO.** The 559X should be submitted when the site is developed, and the customer agrees to it. Then, the vendor should identify if it is a paid experience and if the vendor is placing the customer on their payroll. The 958X will be authorized once the vendor provides ACCES-VR with the anticipated schedule of the customers’ involvement in the work experience.
* **What if I request 958X – its approval is dependent on the VRC to see it and authorize, but they do not do it within that new** **timeframe. What should the process be to request this service?**
  + The vendor should contact the VRC with the information needed to request this service, 2 weeks before the reimbursement period starts. This information would include the customer’s agreement to the work site and wage information/hours/etc.to allow the VRC to generate the authorization. If vendors are having difficulty reaching the VRC, please contact the District Office and speak to the supervisor.
* **If you are supposed to submit the request two weeks prior to the job that is a delay of services. We have a participant ready to go and agreeing to a Work Experience and then we need to wait 2 weeks to start.**
  + For the 557X and the 559X, the 2-week lead-time is not required. ACCES-VR requires the 2-week timeframe for wage reimbursement.
* **Will 932X require a monthly report until the final report is submitted?**
  + **NO.** The 931X requires monthly reports and wage verification until the 90-day retention has been met.
* **For Job Placement Services, is the MPAR no longer used?**
  + MPAR forms are still required. Updated forms are in the Vendor section of the ACCES-VR website.

**Supported Employment Services**

* **At what point should we request the 574X authorization?**
  + ACCES-VR staff are being instructed to be more deliberate with authorization dates and align them with the anticipated dates the service will begin. ACCES-VR can still issue 571X, 572X, 573X and 574X together when the customer and vendor are ready to begin Supported Employment services. ACCES-VR staff will wait until notified by the vendor that the customer is beginning employment to issue the 575X and additional authorizations.
* **Are we still submitting the 575X after 90 days of stabilization?**
  + **YES.**
* **Can you have an authorization for both 576X and 577X?**
  + **YES.** If the employment meets the criteria, vendors can request both.
* **How is successfully employed defined?**
  + Paid, competitive, integrated employment that meets the customer’s employment goal as established on the Individualized Plan for Employment (IPE) and is being paid at or above NYS minimum wage (or Federal if applicable). Customers must be employed for a minimum of 90 days or longer (90 days while stable when in Supported Employment extended services).
* **If we assist an individual with applying for ACCES-VR services, but they have never been served by RSS Employment Services (vendor), will we be authorized to bill for the 571X?**
  + **YES. If** the customer was not provided any employment services through the vendor, then the 571X (Supported Employment Intake) would be appropriate to bill on.
* **Will ACCES-VR case closure still occur at Job Retention (575X)?**
  + The case may be closed at Job Retention, but there may be other factors that the VRC will need to consider prior to case closure. Vendor billing will likely be unaffected by an ACCES-VR decision to keep the case open if the vendor meets the service's deliverables and the report is approved for payment by ACCES-VR.
* **If ACCES-VR extended funding slots are not available, how does the vendor go about determining extended funding while the** **OPWDD or** **OMH is in limbo?**
  + Vendors must be starting the process of determining the extended funding source at referral and Intake (571X). Vendors must notify ACCES-VR immediately if the customer will need ACCES-VR extended slot and the vendor does not have it available. ACCES-VR will work with the vendor to determine the next steps.
* **Outline exactly what is needed in the Supported Employment (SE) referral case note for counselors to submit to vendors for service initiation.**
  + The CRS Guide explains Supported Employment services and what the requirements to receive these services are. As our services are individualized, not all referrals will be the same BUT they should include the information identified in the CRS Guide.
  + All referrals for Supported Employment should identify that the customer meets the criteria of Most Significantly Disabled, the customer’s disability and the VRC’s expectation for the appropriate extended funding source.

**Supported Employment Stabilization and Extended Funding**

* **For clarification about billing for extended services – since stabilization marks the end of intensive phase, do you think we can really start to bill for extended services without completing the 1575X retention report?**
  + **YES.** Once stabilization is agreed to and the billing has been submitted, ACCES-VR Supported Employment extended services for youth and adults will be authorized if OPWDD or OMH are not available (when they are appropriate).
* **When you refer to OMH, can that be a** **PROS provider and not OMH itself?**
  + **YES.** This depends on the vendor’s contract for On-going Intensive Supported Employment (OISE) or Personalized Recovery Oriented Services (PROS) within their county.
* **When submitting documentation showing the status of eligibility, you said we will be listing status on deliverables on an on-going basis, and will be asking for certain documents?**
  + Vendors are to provide an update on the approval or denial of extended service funding source through narrative on the deliverable reports. Vendors should provide any paperwork mentioning the eligibility process status and a denial letter if this occurs. For OPWDD that might include a Life Plan or Medicaid Waiver letter. For PROS, that could be the vendor attesting that they can take the customer on for PROS extended funding.
* **If an individual has not yet been determined eligible for OPWDD extended, we would bill for** **the 574X, then any number of 578X payments, a 575X payment THEN OPWDD extended?**
  + **YES.** Stabilization marks the end of Intensive Supported Employment and the start of Extended Services. The 574X is billed at the time of agreed upon stabilization. Then the 578X/582X service can be authorized and utilized by the vendor until the customer is able to obtain extended funding under OPWDD or OMH. Once OPWDD/OMH funding is available the 578X/582X services would end and the OPWDD/OMH funding would begin. Any remaining units of the 578X/582X service must be cancelled. 575X can be processed for payment by a vendor once the customer successfully completes 90 days of employment post-stabilization.
* **So,** **a youth who has been receiving extended services for** **48 months need to have their VR case closed right away and replaced with an** **ASE case?**
  + **YES.** We have included a section on the 582X deliverable report where these time frames can be tracked to help both the vendor and the VRC ensure that when one of the thresholds has been met (48 months of 582X OR reach 25th birthday) AND the customer still requires ACCES-VR Supported Employment extended services, the VR case will be closed and a new one opened in an ASE caseload and 578X services will be authorized.
* **Is there a time limit for the ASE service?**
  + **NO.** There is no set time limit. Customers can use the service for as long as it is needed, and they are actively participating in the service. However, the intention of Supported Employment Extended services (and all VR services) is to assist the customer in reaching their highest level of independent functioning and developing and utilizing natural supports on the job. The goal is for all our customers to work in the least restrictive environment. The CRS Guide outlines options for intermittent billing that vendors should utilize when they are “graduating” a customer from extended services when the customer is becoming more independent and self-reliant on the job and natural supports are in place to replace the supports provided by the vendor.
* **Is there a cap on the number of customers enrolled in Adult Extended Services with ACCES-VR, per vendor? Are vendors getting approved for a specific number of ACCES-VR Extended slots, or will we have as many as we need?**
  + There is a dollar amount allocated for this service within the vendor’s contract that translates into “slots.” However, vendors are to work with their ACCES-VR liaison regarding any questions they have about their utilization; particularly if they are having any issues serving the number of customers ACCES-VR is referring to them.
* **If someone is receiving Extended Services and during that time decides to switch jobs, do we need to go back through Intensive or can we simply contact the VRC to update the career plan?**
  + The VRC needs to be informed of all changes to the customer’s employment. The VRC will determine if intensive services will be needed.
* **Will there be a system to make sure we are aware that we do not need an extended service? And how is that reported since most of the forms require us to show that they have an extended funding source?**
  + All vendors providing Supported Employment must have extended funding in addition to ACCES-VR (OPWDD, OMH, or both). Vendors should not be accepting referrals from ACCES-VR if they do not have the appropriate extending funding source to utilize for the customer. For example, if a vendor only has OMH extended funding, they should not accept a referral for a customer appropriate for OPWDD extended funding. The referral from ACCES-VR will indicate the anticipated funding source. The VRC may indicate that the extended services will be provided by ACCES-VR for customers that do not qualify for OMH or OPWDD and in those instances vendors would not be pursuing extended services through OMH or OPWDD.
* **Do you know whether Intermittent Funding of ACCES-VR Extended services (i.e., not billing every month for ACCES extended) will be going away? Currently, this is included in the Supported Employment Guidelines.**
  + **NO.** It will not be going away and is outlined in the CRS Guide. This service is meant for customers that are doing well enough in employment that the vendor can start to “fade” off from providing extended services every month.
* **If the customer does not want to move over to OMH or OPWDD, are we required to keep under 578X or 582X?**
  + If a customer is appropriate for OMH or OPWDD extended and is refusing to “move over” the vendor must contact ACCES-VR immediately so we can speak to the customer and assess the situation.
* **For extended services, 578X and 582X, can interpreting services also be authorized by VRC?**
  + Interpreting services can only be provided for ACCES-VR customers while there is an open case. When a vendor is providing extended services for deaf/hard of hearing customers that need interpreting services the vendor should assist the employer in communicating directly with the employee and help identify reasonable accommodations.
* **If someone is referred to my program [vendor] who we do not work with, I must determine if they are eligible for the OMH extended services, this goes through our SPOA and takes time. What is the best way to proceed?**
  + Planning for extended funding should be started as soon as the intake to allow enough time to obtain the verification or denial. Vendors can utilize ACCES-VR extended funding while they are assisting the customer to obtain the appropriate funding source.
* **Is it ACCES-VR's expectation that a provider will secure eligibility for OPWDD/OMH and/or obtain a denial letter as the front door process for OPWDD eligibility can take up to a year? Are vendors expected to assist with the completion of OPWDD applications? Can vendors determine eligibility based on records and will vendors' determination suffice? Will ACCES-VR extended services be approved during this time while the individual explores eligibility?** 
  + Vendors are required to facilitate the process to determine extended services funding starting at the Supported Employment intake. It is expected that vendors should be assisting with linking the customer to agencies or care managers that can assist the individual in this process and provide updates from the customer or other party to ACCESVR. The OPWDD link is: <https://opwdd.ny.gov/get-started/front-door>. If you have documentation regarding their eligibility or denial for OPWDD services that would suffice. You will submit this with the deliverable and indicate it in the monthly reports.

This contract allows for ACCES-VR extended funding to be utilized while the eligibility determination process is underway and until the appropriate funding source is available. ACCES-VR Supported Employment extended services can be utilized, with approval, through case closure or until OPWDD (or the appropriate) extended funding source is available for the customer.

* **In most cases OPWDD would need the retention 575X form before proceeding with extended services, therefore, we are unable to provide OPWDD denial letter when we are completing 574X.** 
  + Vendors will provide updates on the status of the OPWDD approval during the entire Supported Employment services process. ACCES-VR Supported Employment extended services can be utilized with approval through case closure or until verification is obtained.
* **What makes a customer OPWDD Eligible & what should we be asking during intake to support with making that connection?**
  + OPWDD used IQ and adaptive scale scores to determine eligibility for services. If a vendor has a question about the appropriate extended funding source, they should contact the ACCES-VR counselor. The counselor will identify if the extended funding source can be OPWDD based on professional experience, judgement, and comprehensive assessment of the customer.
* **If OMH funding is in place at the time of submission of the 574X stabilization, should the vendor start using OMH extended funding at the time of stabilization? (Unlike OPWDD where you must wait 90 days).**
  + **YES.** If OMH extended funding is available at the time of stabilization, it should be utilized.
* **For ASE, if an individual has been approved for off-site services, will this authorization for off-site services follow them through to the new contract? If we have individuals that request off-site services in the future, will this still be an option on the new forms?**
  + **YES, and YES.** If an off-site waiver is in place, then it is still valid. The CRS Guide talks about off-site waivers under Special Considerations.
* **Who is intended to be served by the Adult Extended Services if not OMH or OPWDD eligible?**
  + ACCES-VR Supported Employment Extended services (both Adult and Youth) are intended for those customers who are not eligible for OMH or OPWDD extended services or are in the process of obtaining extended funding from OMH or OPWDD. If OMH or OPWDD eligibility for extended services has been established and is available, ACCES-VR Supported Employment Extended services should not be utilized.
* **Will an Extended Service Plan be required once it begins after the 574X milestone is achieved?**
  + **YES.** It will be required at the time that the 574X deliverable is submitted.
* **For Supported Employment Services, will the** **MPSE still be used?**
  + **YES.** MPSE forms will still be used and must be submitted for each month of service. In cases where ACCES-VR Extended Services are being provided during the first three months of stabilization (between stabilization and closure) vendors will submit monthly updates on 578X or 582X ACCES-VR reports.

**Promoting Quality Outcomes**

* **Can a participant receive both Employment Services and Education services from ACCES-VR at the same time? So, a person attending college for example, and receiving ACCES-VR financial support, would also be able to be assisted with obtaining a job and receive Employment Services at the same time.**
  + **Yes, and** **Yes.** ACCES-VR will be supporting “interim or short-term goals” via Job Placement Services or Supported Employment Services for customers who require the service to reach the IPE Goal (or Long-Term Goal).

**Adjunct Services**

* **When would the report be due for the 790X/792X?**
  + The report is due 10 days after the end of the month in which the services were provided OR at intervals identified by ACCES-VR.